

# Dell Pro Slim Plus

QBS1250

Owner's Manual

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.



<b>Chapter 1: Views of Dell Pro Slim Plus QBS1250.....</b>	<b>7</b>
Front.....	7
Back.....	9
Top.....	11
<b>Chapter 2: Set up your computer.....</b>	<b>12</b>
<b>Chapter 3: Specifications of Dell Pro Slim Plus QBS1250.....</b>	<b>16</b>
Dimensions and weight.....	16
Processor.....	16
Chipset.....	17
Operating system.....	18
Memory.....	18
External ports and slots.....	18
External Port (optional module slot).....	19
Internal slots.....	19
Ethernet.....	20
Wireless module.....	20
Audio.....	21
Storage.....	21
Media-card reader.....	21
Power ratings.....	22
Power supply connector.....	22
GPU—Integrated.....	23
Video port and resolution matrix.....	23
GPU—Discrete.....	23
Hardware security.....	23
Environmental.....	24
Regulatory compliance.....	24
Operating and storage environment.....	25
<b>Chapter 4: Working inside your computer.....</b>	<b>26</b>
Safety instructions.....	26
Before working inside your computer.....	26
Safety precautions.....	27
Electrostatic discharge—ESD protection.....	27
ESD Field Service kit .....	28
Transporting sensitive components.....	29
After working inside your computer.....	29
BitLocker.....	29
Recommended tools.....	29
Screw list.....	30
Major components of Dell Pro Slim Plus QBS1250.....	31

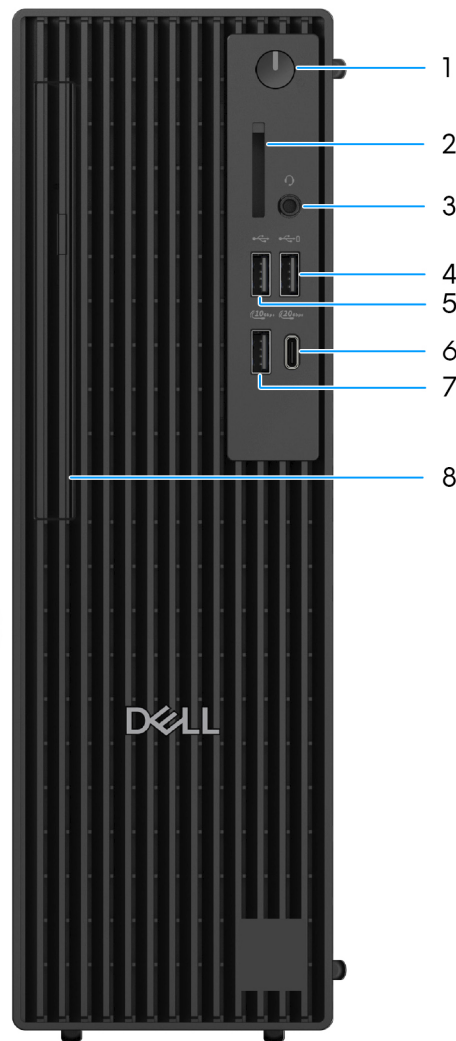
<b>Chapter 5: Cable cover.....</b>	<b>34</b>
Removing the cable cover.....	34
Installing the cable cover.....	34
<b>Chapter 6: Side cover.....</b>	<b>36</b>
Removing the side cover.....	36
Installing the side cover.....	37
<b>Chapter 7: Coin-cell battery cover.....</b>	<b>40</b>
Removing the coin-cell battery cover.....	40
Installing the coin-cell battery cover.....	40
<b>Chapter 8: Coin-cell battery.....</b>	<b>42</b>
Removing the coin-cell battery.....	42
Installing the coin-cell battery.....	43
<b>Chapter 9: Removing and installing Customer Replaceable Units (CRUs).....</b>	<b>44</b>
Dust filter.....	44
Removing the dust filter.....	44
Installing the dust filter.....	45
Front cover .....	45
Removing the front cover.....	45
Installing the front cover.....	46
Internal speaker.....	47
Removing the internal speaker.....	47
Installing the internal speaker.....	48
Memory.....	49
Removing the memory.....	49
Installing the memory.....	50
Solid state drive in slot 0.....	51
Removing the M.2 2230 solid state drive from slot 0.....	51
Installing the M.2 2230 solid state drive in slot 0.....	52
Removing the M.2 2280 solid state drive from slot 0.....	53
Installing the M.2 2280 solid state drive in slot 0.....	54
Location of the screw mount on M.2 slot 0.....	55
Solid state drive in slot 1.....	56
Removing the M.2 2230 solid state drive from slot 1.....	56
Installing the M.2 2230 solid state drive from slot 1.....	57
Solid state drive in slot 2.....	58
Removing the M.2 2230 solid state drive from slot 2.....	58
Installing the M.2 2230 solid state drive in slot 2.....	59
Removing the M.2 2280 solid state drive from slot 2.....	61
Installing the M.2 2280 solid state drive in slot 2.....	61
Graphics card.....	62
Removing the graphics card.....	62
Installing the graphics card.....	63
Wireless card.....	64
Removing the wireless card.....	64

Installing the wireless card.....	65
Solid-state drive expansion card.....	67
Removing the solid state drive expansion card.....	67
Installing the solid state drive expansion card.....	68
Puck-antenna expansion card.....	70
Removing the puck-antenna expansion card.....	70
Installing the puck-antenna expansion card.....	71
Optical drive.....	73
Removing the optical drive.....	73
Installing the optical drive.....	75
Drive bay.....	77
Removing the drive bay.....	77
Installing the drive bay.....	79
Hard drive.....	81
Removing the hard drive.....	81
Installing the hard drive.....	82
Intrusion switch.....	84
Removing the intrusion switch.....	84
Installing the Intrusion switch.....	84
Fan.....	85
Removing the fan.....	85
Installing the fan.....	86
Remote power-switch cable.....	88
Removing the remote power-switch cable.....	88
Installing the remote power-switch cable.....	89
Power button.....	91
Removing the power button.....	91
Installing the power button.....	93
External port (optional module).....	94
Removing the optional-port module.....	94
Installing the optional-port module.....	95
Removing the fiber-optic port module.....	96
Installing the fiber-optic port module.....	97
Serial-port module.....	100
Removing the serial-port module.....	100
Installing the serial-port module.....	101
Media-card reader.....	103
Removing the media-card reader.....	103
Installing the media-card reader.....	103
<b>Chapter 10: Removing and installing Field Replaceable Units (FRUs).....</b>	<b>105</b>
Antenna modules.....	105
Removing the antenna modules.....	105
Installing the antenna modules.....	106
Power-supply unit.....	108
Removing the power-supply unit.....	108
Installing the power-supply unit.....	110
Processor fan and heat-sink assembly.....	112
Removing the processor fan and heat-sink assembly.....	112
Installing the processor fan and heat-sink assembly.....	114

Processor.....	115
Removing the processor.....	115
Installing the processor.....	116
System board.....	117
Removing the system board.....	117
Installing the system board.....	123
<b>Chapter 11: Software.....</b>	<b>128</b>
Operating system.....	128
Drivers and downloads.....	128
<b>Chapter 12: Technology and components.....</b>	<b>129</b>
<b>Chapter 13: BIOS Setup.....</b>	<b>130</b>
Entering BIOS Setup program.....	130
Navigation keys.....	130
One time boot menu.....	130
F12 One Time Boot menu.....	131
BIOS Setup options.....	131
Updating the BIOS.....	140
Updating the BIOS in Windows.....	140
Updating the BIOS in Linux and Ubuntu.....	141
Updating the BIOS using the USB drive in Windows.....	141
Updating the BIOS from the One-Time boot menu.....	142
System and setup password.....	142
Assigning a System Setup password.....	143
Deleting or changing an existing system password or setup password.....	143
Clearing CMOS settings.....	143
Clearing system and setup passwords.....	144
<b>Chapter 14: Troubleshooting.....</b>	<b>145</b>
Dell SupportAssist Pre-boot System Performance Check diagnostics.....	145
Running the SupportAssist Pre-Boot System Performance Check.....	145
Power-Supply Unit Built-in Self-Test .....	145
System-diagnostic lights.....	145
Recovering the operating system.....	146
Real-Time Clock—RTC reset.....	146
Backup media and recovery options.....	147
Network power cycle.....	147
<b>Chapter 15: Getting help and contacting Dell.....</b>	<b>148</b>

# Views of Dell Pro Slim Plus QBS1250

## Front



**Figure 1. Front view of Dell Pro Slim Plus QBS1250**

### 1. Power button with diagnostic LED

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer to sleep state; press and hold the power button for four seconds to force shut-down the computer.

**NOTE:** You can customize the power-button behavior in Windows.

### 2. SD-card 4.0 slot (optional)


Slot for an SD-card 4.0 reader that reads from and writes to the SD card.


### 3. Global headset jack

Connect headphones or a headset (headphone and microphone combo).

**4. USB 2.0 (480 Mbps) with PowerShare port**

Connect devices such as external storage devices and printers. The port supports a data transfer speed of up to 480 Mbps.

 **NOTE:** PowerShare enables you to charge your USB devices even when your computer is turned off.


 **NOTE:** If a USB device is connected to the PowerShare port before the computer is turned off or in hibernate state, you must disconnect and connect it again to enable charging.

**5. USB 2.0 (480 Mbps) port**

Connect devices such as external storage devices and printers. The port supports a data transfer speed of up to 480 Mbps.

**6. USB 3.2 Gen 2x2 (20 Gbps) Type-C port**

Connect devices such as external storage devices, printers, and external displays. The port supports a data transfer speed of up to 20 Gbps.

 **NOTE:** This port does not support video or audio streaming.

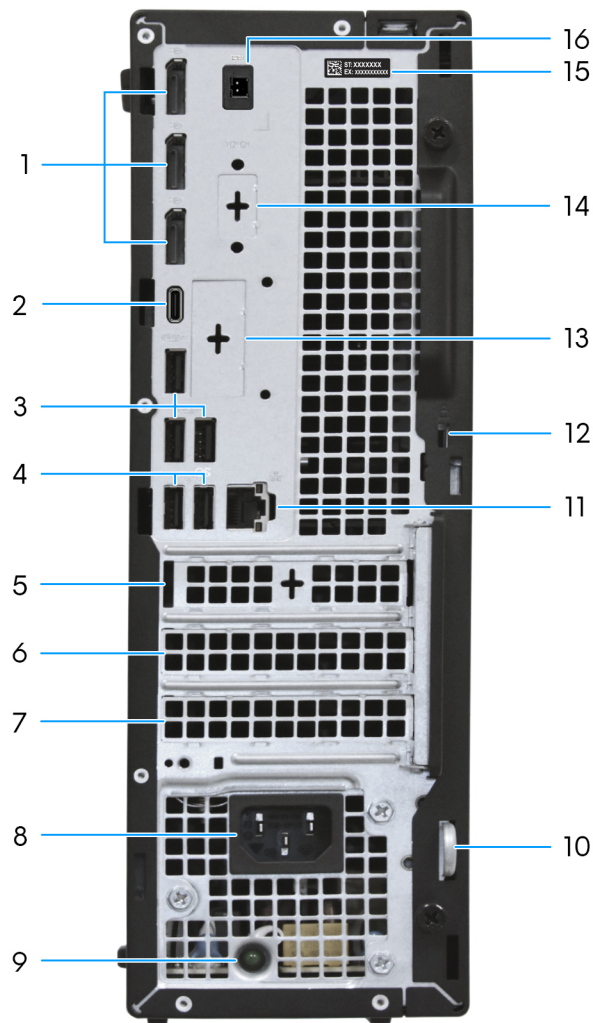
**7. USB 3.2 Gen 2 (10 Gbps) port**

Connect devices such as external storage devices and printers. The port supports a data transfer speed of up to 10 Gbps.

**8. Slim optical drive (optional)**

Reads from and writes to CDs and DVDs.

# Back



**Figure 2. Back view of Dell Pro Slim Plus QBS1250**

**1. Three DisplayPort 1.4a (HBR3) ports**

Connect an external display or a projector. Each port supports a resolution of up to 5120 x 3200 at 60 Hz.

**2. USB 3.2 Gen 2 (10 Gbps) Type-C port**

Connect devices such as external storage devices and printers. The port supports a data transfer speed of up to 10 Gbps.

**3. Three USB 3.2 Gen 1 (5 Gbps) ports**

Connect devices such as external storage devices and printers. The port supports a data transfer speed of up to 5 Gbps.

**4. Two USB 2.0 (480 Mbps) ports with SmartPower On**

Connect devices such as external storage devices and printers. The port supports a data transfer speed of up to 480 Mbps.

**5. Half-height PCIe x1 slot**

Connect a PCI-Express card such as an audio, or network card to enhance the capabilities of your computer.

**6. Half-height PCIe x16 slot**

Connect a PCI-Express card such as an audio, or network card to enhance the capabilities of your computer.

**7. Half-height PCIe x4 slot**

Connect a PCI-Express card such as an audio, or network card to enhance the capabilities of your computer.

#### 8. Power-cord connector port

Connect a power cable to provide power to your computer.

#### 9. Power-supply diagnostic light

Indicates the power-supply state.

#### 10. Padlock ring

Attach a standard padlock to prevent unauthorized access to the interior of your computer.

#### 11. RJ45 ethernet port (1 Gbps)


Connect an RJ45 ethernet cable from a router or a broadband modem for network or Internet access.

#### 12. Security-cable slot (for a Kensington lock)

Connect a security cable to prevent unauthorized movement of your computer.

#### 13. Optional port

The port available at this location depends on the optional port module that is installed on your computer.

 **NOTE:** Only one of these options can be installed at the location that is shown on your computer.

- **HDMI 2.1 (FRL) port**

Connect to a TV, external display, or another HDMI-in enabled device. The port supports a resolution of up to 5120 x 3200 at 60 Hz.

- **DisplayPort 2.1 (UHBR20) port**

Connect an external display or a projector. The port supports a resolution of up to 7680 x 4320 at 60 Hz.

- **VGA port**

Connect an external display or a projector. The port supports a resolution of up to 1920 x 1200 at 60 Hz.

- **USB 3.2 Gen 2 (10 Gbps) Type-C with DisplayPort port**

Connect devices such as external storage devices and printers. Provides a data transfer speed of up to 10 Gbps. The port supports a resolution of up to 5120 x 3200 at 60 Hz with a Type-C to DisplayPort adapter.

- **Two USB 3.2 Gen 2 (10 Gbps) ports**

Connect devices such as external storage devices and printers. Provides a data transfer speed of up to 10 Gbps.

- **One Thunderbolt 4 (40 Gbps) port + one USB 3.2 Gen 2 (10 Gbps) Type-C port**


Connect devices such as external storage devices and printers. Provides a data transfer speed of up to 10 Gbps.

- **RJ45 ethernet port (5 Gbps)**

Connect an RJ45 ethernet cable from a router or a broadband modem for network or Internet access.

- **Fiber optic port (5 Gbps, peer-to-peer)**

Connect a fiber optic cable from a router or a broadband modem for network or Internet access.

 **NOTE:** Supports up to 5 Gbps connectivity via peer-to-peer transmission. The actual speed via network depends on equipment compatibility, requiring both the transceiver and the switch to be at the same maximum speed.

#### 14. Legacy serial port (optional)

Connect a peripheral or device to the RS-232 serial port.

#### 15. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

#### 16. Remote power connector (optional)

Connect a remote power button cable to remotely turn on and off your computer.

 **NOTE:** This port is available in Dell Pro Slim Plus QBS1250 XE5 only.



# Top



**Figure 3. Top view of Dell Pro Slim Plus QBS1250**

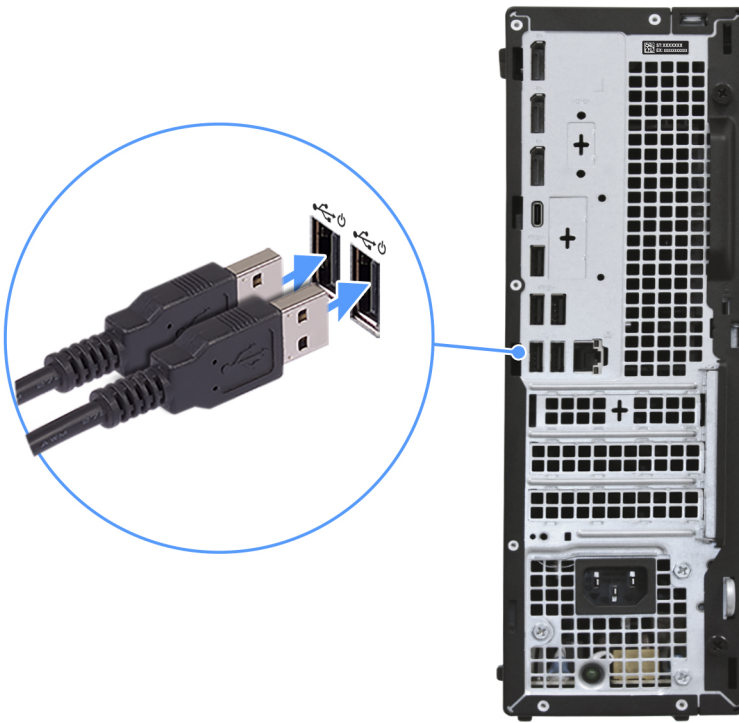
## 1. MyDell QR code

MyDell is your hub for content that is personalized to your Dell Pro Slim Plus QBS1250, including videos, articles, manuals, and easy access to support.

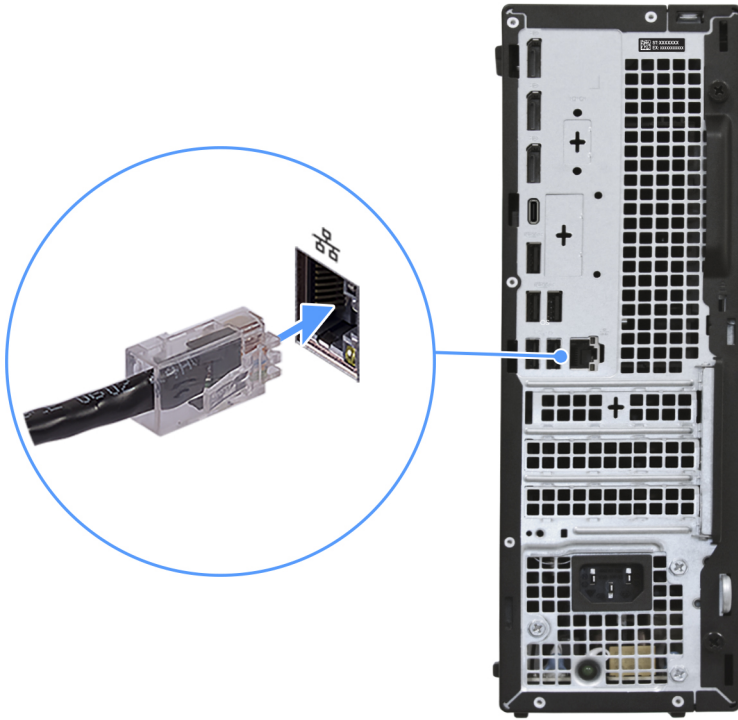
## Set up your computer

### Steps

1. Connect the keyboard and mouse.



2. Connect to your network using a cable, or connect to a wireless network.



3. Connect the display.



4. Connect the power cable.



5. Press the power button.



6. Finish operating system setup.


**For Ubuntu:**

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, search in the Knowledge Base Resource at [Dell Support Site](#).

**For Windows:**

Follow the on-screen instructions to complete the setup. When setting up, Dell Technologies recommends that you:








- Connect to a network for Windows updates.

 **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.

- If connected to the Internet, sign-in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

## 7. Locate and use Dell apps from the Windows Start menu—Recommended

**Table 1. Locate Dell apps**


Resources	Description
	<p>Dell Optimizer is an application designed to enhance computer performance and productivity by optimizing settings for power, battery, display, collaboration touchpad, and presence detection. It also provides access to applications purchased with your new computer.</p> <p>For more information, see Dell Optimizer User's Guide at <a href="#">Dell Support Site</a>.</p>
	<p><b>Dell Product Registration</b></p> <p>Register your computer with Dell.</p>
	<p><b>Dell Help &amp; Support</b></p> <p>Access help and support for your computer.</p>
	<p><b>SupportAssist</b></p> <p>SupportAssist is a proactive and predictive technology that offers automated technical support for Dell computers. It proactively monitors both hardware and software, addressing performance issues, preventing security threats, and automating engagement with Dell Technical Support.</p> <p>For more information, see SupportAssist documentation at <a href="#">Dell Support Site</a>.</p> <p> <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>
	<p><b>SupportAssist</b></p> <p>SupportAssist is a proactive and predictive technology that offers automated technical support for Dell computers. It proactively monitors both hardware and software, addressing performance issues, preventing security threats, and automating engagement with Dell Technical Support.</p> <p>For more information, see SupportAssist for Home PCs User's Guide at <a href="#">Dell Support Site</a>.</p> <p> <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>

# Specifications of Dell Pro Slim Plus QBS1250

## Dimensions and weight

The following table lists the height, width, depth, and weight of your Dell Pro Slim Plus QBS1250.



**Table 2. Dimensions and weight**

Description		Values
Height:		
	Front height	303.50 mm (11.95 in.)
	Rear height	303.50 mm (11.95 in.)
Width		95 mm (11.54 in.)
Depth		293 mm (11.54 in.)
Weight  <b>NOTE:</b> The weight of your computer depends on the configuration that is ordered.		<ul style="list-style-type: none"><li>• Minimum: 3.98 kg (8.77 lb)</li><li>• Maximum: 6.58 kg (14.51 lb)</li></ul>

## Processor

The following tables list the details of the processors that are supported in your Dell Pro Slim Plus QBS1250.

**Table 3. Processor**

Description		Option 1	Option 2	Option 3	Option 4
Processor type		Intel Core Ultra 5 235	Intel Core Ultra 5 245	Intel Core Ultra 7 265	Intel Core Ultra 9 285
Processor wattage		65 W	65 W	65 W	65 W
Processor total core count		14	14	20	24
Performance-cores		6	6	8	8
Efficient-cores		8	8	12	16
Processor total thread count		14	14	20	24
 <b>NOTE:</b> Intel Hyper-Threading Technology is available only on Performance-cores.					
Processor speed		Up to 5 GHz	Up to 5.1 GHz	Up to 5.3 GHz	Up to 5.6 GHz
Frequency—Performance cores					
	Processor base frequency	3.4 GHz	3.5 GHz	2.4 GHz	2.5 GHz
	Maximum turbo frequency	5 GHz	5.1 GHz	5.3 GHz	5.6 GHz
Frequency—Efficient cores					
	Processor base frequency	2.9 GHz	3 GHz	1.8 GHz	1.9 GHz
	Maximum turbo frequency	4.4 GHz	4.5 GHz	4.6 GHz	4.6 GHz
Processor cache		24 MB	24 MB	30 MB	36 MB
Integrated graphics		Intel Graphics	Intel Graphics	Intel Graphics	Intel Graphics
AI technology		Intel AI Boost	Intel AI Boost	Intel AI Boost	Intel AI Boost
Neural Processing Unit (NPU) performance		Up to 13 TOPS	Up to 13 TOPS	Up to 13 TOPS	Up to 13 TOPS
 <b>NOTE:</b> Tera Operations Per Second (TOPS) is an AI performance metric that measures how many trillions of operations per second an AI processor can perform.					

## Chipset

The following table lists the details of the chipset that is supported by your Dell Pro Slim Plus QBS1250.

**Table 4. Chipset**

Description	Values
Chipset	Intel Q870
Processor	Intel Core Ultra 5/7/9
DRAM bus width	64-bit/128-bit
Flash EPROM	32 MB RPMC + 32 MB nRPMC

Table 4. Chipset (continued)

Description	Values
PCIe bus	Up to Gen4

## Operating system

Your Dell Pro Slim Plus QBS1250 supports the following operating systems:

- Windows 11 Home
- Windows 11 Pro
- Windows 11 Pro National Education
- Ubuntu Linux 24.04 LTS

## Memory

The following table lists the memory specifications that are supported by your Dell Pro Slim Plus QBS1250.

Table 5. Memory specifications

Description	Values
Memory slots	Four UDIMM slots
Memory type	DDR5
Memory speed	<ul style="list-style-type: none"><li>• up to 4400 MT/s</li><li>• up to 4800 MT/s</li><li>• up to 5600 MT/s</li></ul>
Maximum memory configuration	128 GB
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 16 GB, or 32 GB
Memory configurations supported	<ul style="list-style-type: none"><li>• 8 GB: 1 x 8 GB, single-channel DDR5, up to 5600 MT/s</li><li>• 16 GB: 1 x 16 GB, single-channel DDR5, up to 5600 MT/s</li><li>• 16 GB: 2 x 8 GB, dual-channel DDR5, up to 5600 MT/s</li><li>• 32 GB: 1 x 32 GB, single-channel DDR5, up to 5600 MT/s</li><li>• 32 GB: 2 x 16 GB, dual-channel DDR5, up to 5600 MT/s</li><li>• 32 GB: 4 x 8 GB, dual-channel DDR5, up to 4800 MT/s</li><li>• 64 GB: 2 x 32 GB, dual-channel DDR5, up to 5600 MT/s</li><li>• 64 GB: 4 x 16 GB, dual-channel DDR5, up to 4800 MT/s</li><li>• 128 GB: 4 x 32 GB, dual-channel DDR5, up to 4400 MT/s</li></ul>

## External ports and slots

The following table lists the external ports and slots of your Dell Pro Slim Plus QBS1250.

Table 6. External ports and slots

Description	Values
Network port	One RJ45 (1 Gbps) Ethernet port



**Table 6. External ports and slots (continued)**

Description	Values
USB ports	<ul style="list-style-type: none"> <li>• One USB 2.0 (480 Mbps) port</li> <li>• One USB 2.0 (480 Mbps) with PowerShare port</li> <li>• Two USB 2.0 (480 Mbps) with SmartPower On ports</li> <li>• One USB 3.2 Gen 2 (10 Gbps) port</li> <li>• Three USB 3.2 Gen 1 (5 Gbps) ports</li> <li>• One USB 3.2 Gen 2 (10 Gbps) Type-C port</li> <li>• One USB 3.2 Gen 2x2 (20 Gbps) Type-C port</li> </ul>
Audio port	One global headset jack
Video port(s)	Three DisplayPort 1.4a (HBR3) ports
Media-card reader	One SD-card slot (optional)
Power port	One power-cable connector
Peripheral port	One legacy serial port (optional)
Security-cable slot	<ul style="list-style-type: none"> <li>• One padlock ring</li> <li>• One security-cable slot (for a Kensington lock)</li> </ul>

## External Port (optional module slot)

The following table lists the external ports that are supported on the optional module slot for Dell Pro Slim Plus QBS1250.

**i** **NOTE:** The ports that are listed in this table are mutually exclusive. Your Dell Pro Slim Plus QBS1250 can only support one of the listed options.

**Table 7. External ports (optional module)**

Description	Values
Network port	<ul style="list-style-type: none"> <li>• One RJ45 ethernet port (5 Gbps)</li> <li>• One fiber optic port (5 Gbps, peer-to-peer)</li> </ul>
USB ports	<ul style="list-style-type: none"> <li>• Two USB 3.2 Gen 2 (10 Gbps) ports</li> <li>• One USB 3.2 Gen 2 (10 Gbps) Type-C with DisplayPort Alt Mode port</li> <li>• One Thunderbolt 4 (40 Gbps) port + one USB 3.2 Gen 2 (10 Gbps) Type-C port</li> </ul>
Video ports	<ul style="list-style-type: none"> <li>• One HDMI 2.1 (FRL) port</li> <li>• One VGA port</li> <li>• One DisplayPort 2.1 (UHBR20) port</li> </ul>

## Internal slots

The following table lists the internal slots on your Dell Pro Slim Plus QBS1250.

**Table 8. Internal slots**

Description	Values
M.2	<ul style="list-style-type: none"> <li>• One M.2 2230 slot for WiFi and Bluetooth combo card</li> <li>• One M.2 2230 slot solid-state drive</li> </ul>

**Table 8. Internal slots (continued)**

Description	Values
	<ul style="list-style-type: none"> <li>Two M.2 2230/2280 slots for solid-state drive</li> </ul> <p><b>NOTE:</b> To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at <a href="#">Dell Support Site</a>.</p>
SATA	<ul style="list-style-type: none"> <li>One SATA 3.0 slot for 3.5-inch hard-disk drive</li> <li>One SATA 3.0 slot for slimline optical drive</li> </ul>
PCIe	<ul style="list-style-type: none"> <li>One half-height Gen4 PCIe x16 slot</li> <li>One half-height Gen3 PCIe x4 slot</li> <li>One half-height Gen3 PCIe x1 slot</li> </ul>

## Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Dell Pro Slim Plus QBS1250.

**Table 9. Ethernet specifications**

Description	Values
Model	Intel i219-LM
Transfer rate	10/100/1000 Mbps

## Wireless module

The following table lists the Wireless Local Area Network (WLAN) module specifications of your Dell Pro Slim Plus QBS1250.

**Table 10. Wireless module specifications**

Description	Option one	Option two	Option three
Model number	Intel Wi-Fi 6E AX211	Intel Wi-Fi 7 BE200	MediaTek Wi-Fi 6 MT7920
Transfer rate	Up to 2400 Mbps	Up to 5760 Mbps	Up to 1200 Mbps
Frequency bands supported	2.4 GHz/5 GHz/6 GHz	2.4 GHz/5 GHz/6 GHz	2.4 GHz/5 GHz/6 GHz
Wireless standards	<ul style="list-style-type: none"> <li>Wi-Fi 802.11a/b/g</li> <li>Wi-Fi 4 (Wi-Fi 802.11n)</li> <li>Wi-Fi 5 (Wi-Fi 802.11ac)</li> <li>Wi-Fi 6E (Wi-Fi 802.11ax)</li> </ul>	<ul style="list-style-type: none"> <li>Wi-Fi 802.11a/b/g</li> <li>Wi-Fi 4 (Wi-Fi 802.11n)</li> <li>Wi-Fi 5 (Wi-Fi 802.11ac)</li> <li>Wi-Fi 6 (Wi-Fi 802.11ax)</li> <li>Wi-Fi 7 (Wi-Fi 802.11be)</li> </ul>	<ul style="list-style-type: none"> <li>Wi-Fi 802.11a/b/g</li> <li>Wi-Fi 4 (Wi-Fi 802.11n)</li> <li>Wi-Fi 5 (Wi-Fi 802.11ac)</li> <li>Wi-Fi 6 (Wi-Fi 802.11ax)</li> </ul>
Encryption	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>
Bluetooth wireless card	Bluetooth 5.3	Bluetooth 5.4	Bluetooth 5.4
	<p><b>NOTE:</b> The functionality of the Bluetooth wireless card may vary depending on the operating system that is installed on your computer.</p>		

# Audio

The following table lists the audio specifications of your Dell Pro Slim Plus QBS1250.

**Table 11. Audio specifications**

Description	Values
Audio type	High Definition Audio
Audio controller	Realtek ALC3204
Internal audio interface	High Definition Audio (HDA) interface
External audio interface	One global headset jack

# Storage

This section lists the storage options on your Dell Pro Slim Plus QBS1250.

Your Dell Pro Slim Plus QBS1250 supports a combination of the following storage configurations:

- One 3.5-inch hard drive
- Up to three M.2 2230 solid state drives
- Up to two M.2 2280 solid state drives

The primary drive of your Dell Pro Slim Plus QBS1250 is the M.2 solid state drive.


**Table 12. Storage specifications**

Storage type	Interface type	Capacity
3.5-inch hard drive	SATA AHCI, up to 6 Gbps	Up to 4 TB
M.2 2230 QLC solid state drive, Class 25	PCIe Gen4x4 NVMe, up to 64 GT/s	Up to 512 GB
M.2 2230 TLC solid state drive, Class 35	PCIe Gen4x4 NVMe, up to 64 GT/s	Up to 1 TB
M.2 2280 self-encrypting Opal 2.0 solid state drive, Class 40	PCIe Gen4x4 NVMe, up to 64 GT/s	Up to 2 TB
9.5 mm 8x slimline DVD-RW drive	SATA AHCI, up to 1.5 Gbps	One slimline DVD-RW

# Media-card reader

The following table provides the specification of media cards that are supported by your Dell Pro Slim Plus QBS1250.

**Table 13. Media-card reader specifications**

Description	Values
Media-card slot type	One SD-card 4.0 slot
Media-cards supported	<ul style="list-style-type: none"><li>• Secure Digital (SD)</li><li>• Secure Digital High Capacity (SDHC)</li><li>• Secure Digital Extended Capacity (SDXC)</li></ul>
 <b>NOTE:</b> The maximum capacity that is supported by the media-card reader varies depending on the standard of the media card that is installed on your computer.	

## Power ratings

The following table lists the power rating specifications of Dell Pro Slim Plus QBS1250.

**Table 14. Power ratings**

Description	Option one	Option two
Type	260 W, Bronze	360 W, Platinum
Input voltage	90 VAC–264 VAC	90 VAC–264 VAC
Input frequency	47 Hz–63 Hz	47 Hz–63 Hz
Input current (maximum)	4.20 A	5 A
Output current (continuous)	Operating: <ul style="list-style-type: none"><li>• 12 VA: 18 A</li><li>• 12 VB: 16 A</li></ul> Storage: <ul style="list-style-type: none"><li>• 12 VA: 1.50 A</li><li>• 12 VB: 3.30 A</li></ul>	Operating: <ul style="list-style-type: none"><li>• 12 VA: 18 A</li><li>• 12 VB: 18 A</li><li>• 12 VC: 13 A</li></ul> Storage: <ul style="list-style-type: none"><li>• 12 VA: 1.50 A</li><li>• 12 VB: 3.30 A</li><li>• 12 VC: 0 A</li></ul>
Rated output voltage	<ul style="list-style-type: none"><li>• 12 VA</li><li>• 12 VB</li></ul>	<ul style="list-style-type: none"><li>• 12 VA</li><li>• 12 VB</li><li>• 12 VC</li></ul>
Temperature range:		
Operating	5°C to 45°C (41°F to 113°F)	5°C to 45°C (41°F to 113°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

## Power supply connector

The following table lists the Power supply connector specifications of your Dell Pro Slim Plus QBS1250.

**Table 15. Power supply connector**

Power supply	Connectors
260 W internal power supply unit (PSU), 80 Plus Bronze	<ul style="list-style-type: none"><li>• Two 4-pin connectors for the processor</li><li>• One 8-pin connector for the system board</li></ul>
360 W internal power supply unit (PSU), 80 Plus Platinum	<ul style="list-style-type: none"><li>• Two 4-pin connectors for the processor</li><li>• One 8-pin connector for the system board</li><li>• One 8-pin header for the graphic card</li></ul>

# GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Dell Pro Slim Plus QBS1250.

Table 16. GPU—Integrated

Controller	Memory size	Processor
Intel Graphics	Shared system memory	Intel Core Ultra 5/7/9

# Video port and resolution matrix

The following table lists the Video port and resolution matrix of your Dell Pro Slim Plus QBS1250.

Table 17. Video port and resolution matrix

Port type	DisplayPort 1.4a (HBR3)	DisplayPort 2.1 (UHBR20)	VGA	HDMI 2.1 (FRL)	HDMI 2.1 (TMDS)
Maximum resolution —single display	5120 x 3200 at 60 Hz	7680 x 4320 at 60 Hz	1920 x 1200 at 60 Hz	5120 x 3200 at 60 Hz	4096 x 2160 at 60 Hz
Maximum resolution —dual MST	3840 x 2160 at 60 Hz	5120 x 3200 at 60 Hz	Not applicable	Not applicable	Not applicable
Maximum resolution —triple MST	2560 x 1600 at 60 Hz	4096 x 2304 at 60 Hz	Not applicable	Not applicable	Not applicable
Maximum resolution —four MST	2560 x 1440 at 60 Hz	4096 x 2304 at 60 Hz	Not applicable	Not applicable	Not applicable

# GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Dell Pro Slim Plus QBS1250.

Table 18. GPU—Discrete

Controller	Memory size	Memory type
AMD Radeon RX 6300	2 GB	GDDR6

# Hardware security

The following table lists the hardware security of your Dell Pro Slim Plus QBS1250.

Table 19. Hardware security

Hardware security
Chassis intrusion switch

**Table 19. Hardware security (continued)**

Hardware security
Chassis lock slot support
Intel Authenticate
Intel Secure Boot
Security-cable slot (Kensington lock)
Local hard drive data wipe through BIOS (Secure Erase)
Lockable cable covers
Microsoft 10 Device Guard and Credential Guard (Enterprise SKU)
Microsoft Windows BitLocker
Padlock ring
SafeBIOS: includes Dell Off-host BIOS Verification, BIOS Resilience, BIOS Recovery, and additional BIOS Controls
SafelD including Trusted Platform Module (TPM) 2.0
Self-encrypting storage drives (Opal, FIPS)
Smart card keyboard (FIPS)
Supply chain tamper alerts
Trusted Platform Module TPM 2.0

## Environmental

The following table lists the environmental specifications of your Dell Pro Slim Plus QBS1250.

**Table 20. Environmental**

Feature	Values
Recyclable packaging	Yes
BFR/PVC—free chassis	Yes
Vertical orientation packaging support	No
Multi-Pack packaging	Yes
Energy-Efficient Power Supply	Standard
ENV0424 compliant	Yes

**NOTE:** Wood-based fiber packaging contains a minimum of 35% recycled content by total weight of wood-based fiber. Packaging that contains without wood-based fiber can be claimed as Not Applicable. The anticipated required criteria for EPEAT 2018.

## Regulatory compliance

The following table lists the regulatory compliance of your Dell Pro Slim Plus QBS1250.

**Table 21. Regulatory compliance**

Regulatory compliance
<a href="#">Product Safety, EMC and Environmental Datasheets</a>
<a href="#">Dell Regulatory Compliance Home Page</a>

**Table 21. Regulatory compliance (continued)**


<b>Regulatory compliance</b>
Responsible Business Alliance Policy

## Operating and storage environment

This table lists the operating and storage specifications of your Dell Pro Slim Plus QBS1250.

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 22. Computer environment**

Description	Operating	Storage
Temperature range	<ul style="list-style-type: none"> <li>Dell Pro Slim Plus: 10°C to 35°C (50°F to 95°F)</li> <li>Dell Pro Slim Plus XE5: 5°C to 45°C (41°F to 113°F)</li> </ul>	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10000 ft)	-15.2 m to 10668 m (-49.87 ft to 35000 ft)
 <b>CAUTION:</b> Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

\* Measured using a random vibration spectrum that simulates the user environment.


† Measured using a 2 ms half-sine pulse.


# Working inside your computer


## Safety instructions


Use the following safety guidelines to protect your computer from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure in this document assumes that you have read the safety information that shipped with your computer.


 **WARNING:** Before working inside your computer, read the safety information that is shipped with your computer. For more safety best practices, see [Dell Regulatory Compliance Home Page](#).


 **WARNING:** Disconnect your computer from all power sources before opening the computer cover or panels. After you finish working inside the computer, replace all covers, panels, and screws before connecting your computer to an electrical outlet.

 **CAUTION:** To avoid damaging the computer, ensure that the work surface is flat, dry, and clean.


 **CAUTION:** You should only perform troubleshooting and repairs as authorized or directed by the Dell technical support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. See the safety instructions that are shipped with the product or at [Dell Regulatory Compliance Home Page](#).

 **CAUTION:** Before touching anything inside your computer, ground yourself by touching an unpainted metal surface, such as the metal at the back of the computer. While you work, periodically touch an unpainted metal surface to dissipate static electricity which could harm internal components.

 **CAUTION:** To avoid damaging the components and cards, handle them by their edges, and avoid touching the pins and the contacts.


 **CAUTION:** When you disconnect a cable, pull it by its connector or its pull tab, not the cable itself. Some cables have connectors with locking tabs or thumbscrews that you must disengage before disconnecting the cable. When disconnecting cables, keep them evenly aligned to avoid bending the connector pins. When connecting cables, ensure that the connector on the cable is correctly oriented and aligned with the port.

 **CAUTION:** Press and eject any installed card from the media-card reader.



 **CAUTION:** Exercise caution when handling rechargeable Li-ion batteries in laptops. Swollen batteries should not be used and should be replaced and disposed properly.

## Before working inside your computer

### About this task

 **NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

### Steps

1. Save and close all open files and exit all open applications.
2. Shut down your computer. For Windows operating system, click **Start** >  **Power** > **Shut down**.  
 **NOTE:** If you are using a different operating system, see the documentation of your operating system for shut-down instructions.
3. Turn off all the attached peripherals.
4. Disconnect your computer and all attached devices from their electrical outlets.



5. Disconnect all attached network devices and peripherals, such as keyboard, mouse, and monitor from your computer.

 **CAUTION: To disconnect a network cable, unplug the cable from your computer.**

6. Remove any media card and optical disc from your computer, if applicable.

## Safety precautions

This section details the primary steps to be followed before disassembling any device or component.

Observe the following safety precautions before any installation or break-fix procedures involving disassembly or reassembly:

- Turn off the computer and all attached peripherals.
- Disconnect the computer from AC power.
- Disconnect all network cables and peripherals from the computer.
- Use an ESD field service kit when working inside any to avoid electrostatic discharge (ESD) damage.
- Place the removed component on an anti-static mat after removing it from the computer.
- Wear shoes with nonconductive rubber soles to reduce the chance of getting electrocuted.
- Press and hold the power button for 15 seconds to discharge the residual power in the system board.

## Standby power

Dell products with standby power must be unplugged before you open the back cover. Systems that are equipped with standby power are powered while turned off. The internal power enables the computer to be remotely turned on (Wake-on-LAN) and suspended into a sleep mode and has other advanced power management features.

## Bonding

Bonding is a method for connecting two or more grounding conductors to the same electrical potential. This is done by using a field service electrostatic discharge (ESD) kit. When connecting a bonding wire, ensure that it is connected to bare metal and never to a painted or nonmetal surface. Ensure that the wrist strap is secure and in full contact with your skin. Remove all jewelry, watches, bracelets, or rings before grounding yourself and the equipment.

## Electrostatic discharge—ESD protection

ESD is a major concern when you handle electronic components, especially sensitive components such as expansion cards, processors, memory modules, and system boards. A slight charge can damage circuits in ways that may not be obvious, such as intermittent problems or a shortened product life span. As the industry pushes for lower power requirements and increased density, ESD protection is an increasing concern.

Two recognized types of ESD damage are catastrophic and intermittent failures.

- **Catastrophic** – Catastrophic failures represent approximately 20 percent of ESD-related failures. The damage causes an immediate and complete loss of device functionality. An example of catastrophic failure is a memory module that has received a static shock and immediately generates a "No POST/No Video" symptom with a beep code that is emitted for missing or nonfunctional memory.
- **Intermittent** – Intermittent failures represent approximately 80 percent of ESD-related failures. The high rate of intermittent failures means that most of the time when damage occurs, it is not immediately recognizable. The memory module receives a static shock, but the tracing is merely weakened and does not immediately produce outward symptoms that are related to the damage. The weakened trace may take weeks or months to melt, and in the meantime may cause degradation of memory integrity, intermittent memory errors, and so on.

Intermittent failures that are also called latent or "walking wounded" are difficult to detect and troubleshoot.

Perform the following steps to prevent ESD damage:


- Use a wired ESD wrist strap that is properly grounded. Wireless anti-static straps do not provide adequate protection. Touching the chassis before handling parts does not ensure adequate ESD protection on parts with increased sensitivity to ESD damage.
- Handle all static-sensitive components in a static-safe area. If possible, use anti-static floor pads and workbench pads.
- When unpacking a static-sensitive component from its shipping carton, do not remove the component from the anti-static packing material until you are ready to install the component. Before unwrapping the anti-static packaging, use the anti-

static wrist strap to discharge the static electricity from your body. For more information about the wrist strap and ESD wrist strap tester, see [Components of an ESD Field Service Kit](#).

- Before transporting a static-sensitive component, place it in an anti-static container or packaging.

## ESD Field Service kit

The unmonitored field service kit is the most commonly used service kit. Each Field Service kit includes three main components: anti-static mat, wrist strap, and bonding wire.

 **CAUTION:** It is critical to keep ESD-sensitive devices away from internal parts that are insulated and often highly charged, such as plastic heat sink casings.

## Working Environment

Before deploying the ESD Field Service kit, assess the situation at the customer location. For example, deploying the kit for a server environment is different than for a desktop or laptop environment. Servers are typically installed in a rack within a data center; desktops or laptops are typically placed on office desks or cubicles. Always look for a large open flat work area that is free of clutter and large enough to deploy the ESD kit with additional space to accommodate the type of computer that is being repaired. The workspace should also be free of insulators that can cause an ESD event. On the work area, insulators such as styrofoam and other plastics should always be moved at least 12 inches or 30 centimeters away from sensitive parts before physically handling any hardware components.


## ESD Packaging

All ESD-sensitive devices must be shipped and received in static-safe packaging. Metal, static-shielded bags are preferred. However, you should always return the damaged component using the same ESD bag and packaging that the new part arrived in. The ESD bag should be folded over and taped shut and all the same foam packing material should be used in the original box that the new part arrived in. ESD-sensitive devices should be removed from packaging only at an ESD-protected work surface, and parts should never be placed on top of the ESD bag because only the inside of the bag is shielded. Always place parts in your hand, on the anti-static mat, in the computer, or inside an ESD bag.

## Components of an ESD Field Service kit

The components of an ESD Field Service kit are:

- **Anti-Static Mat** – The anti-static mat is dissipative and parts can be placed on it during service procedures. When using an anti-static mat, your wrist strap should be snug and the bonding wire should be connected to the anti-static mat and to any bare metal on the computer being worked on. Once deployed properly, service parts can be removed from the ESD bag and placed directly on the anti-static mat. ESD-sensitive items are safe in your hand, on the anti-static mat, in the computer, or inside an ESD bag.
- **Wrist Strap and Bonding Wire** – The wrist strap and bonding wire can be either directly connected between your wrist and bare metal on the hardware if the anti-static mat is not required, or connect to the anti-static mat to protect hardware that is temporarily placed on the mat. The physical connection of the wrist strap and bonding wire between your skin, the anti-static mat, and the hardware is known as bonding. Use only Field Service kits with a wrist strap, anti-static mat, and bonding wire. Never use wireless wrist straps. Always be cautious that the internal wires of a wrist strap are prone to damage from normal wear and tear, and must be checked regularly with a wrist strap tester in order to avoid accidental ESD hardware damage. It is recommended to test the wrist strap and bonding wire at least once per week.
- **ESD Wrist Strap Tester** – The wires inside an ESD strap are prone to damage over time. When using an unmonitored kit, it is a best practice to regularly test the strap before each service, and at a minimum, test once per week. A wrist strap tester is the best method for doing this test. To perform the test, plug the bonding-wire of the wrist-strap into the tester while it is strapped to your wrist and push the button to test. A green LED is lit if the test is successful; a red LED is lit and an alarm sounds if the test fails.


 **NOTE:** It is recommended to always use the traditional wired ESD grounding wrist strap and protective anti-static mat when servicing Dell products. In addition, it is critical to keep sensitive parts separate from all insulator parts while servicing the computer.

## Transporting sensitive components

When transporting ESD sensitive components such as replacement parts or parts to be returned to Dell, it is critical to place these parts in anti-static bags for safe transport.

## Lifting equipment

Adhere to the following guidelines when lifting heavy equipment:

 **CAUTION:** Do not lift greater than 50 pounds. Always obtain additional resources or use a mechanical lifting device.

1. Get a firm balanced footing. Keep your feet apart for a stable base, and point your toes out.
2. Tighten stomach muscles. Abdominal muscles support your spine when you lift, offsetting the force of the load.
3. Lift with your legs, not your back.
4. Keep the load close. The closer it is to your spine, the less force it exerts on your back.
5. Keep your back upright, whether lifting or setting down the load. Do not add the weight of your body to the load. Avoid twisting your body and back.
6. Follow the same technique in reverse to set the load down.

## After working inside your computer


### About this task

 **CAUTION:** Leaving stray or loose screws inside your computer may severely damage your computer.

### Steps

1. Replace all screws and ensure that no stray screws remain inside your computer.
2. Connect any external devices, peripherals, or cables you removed before working on your computer.
3. Replace any media cards, discs, or any other components that you removed before working on your computer.
4. Connect your computer and all attached devices to their electrical outlets.
5. Turn on your computer.

## BitLocker

 **CAUTION:** If BitLocker is not suspended before updating the BIOS, the BitLocker key is not recognized the next time that you reboot the computer. You will be prompted to enter the recovery key to progress, and the computer displays a prompt for the recovery key on each reboot. If the recovery key is not known, this can result in data loss or an operating system reinstall. For more information, see Knowledge Article: [updating the BIOS on Dell computers with BitLocker enabled](#).

The installation of the following components triggers BitLocker:

- Hard disk drive or solid state drive
- System board

## Recommended tools














The procedures in this document may require the following tools:

- Phillips screwdriver #1
- Plastic scribe




# Screw list

- NOTE:** When removing screws from a component, it is recommended to note the screw type and the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.
- NOTE:** Some computers have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.
- NOTE:** Screw color may vary depending on the configuration ordered.

**Table 23. Screw list**

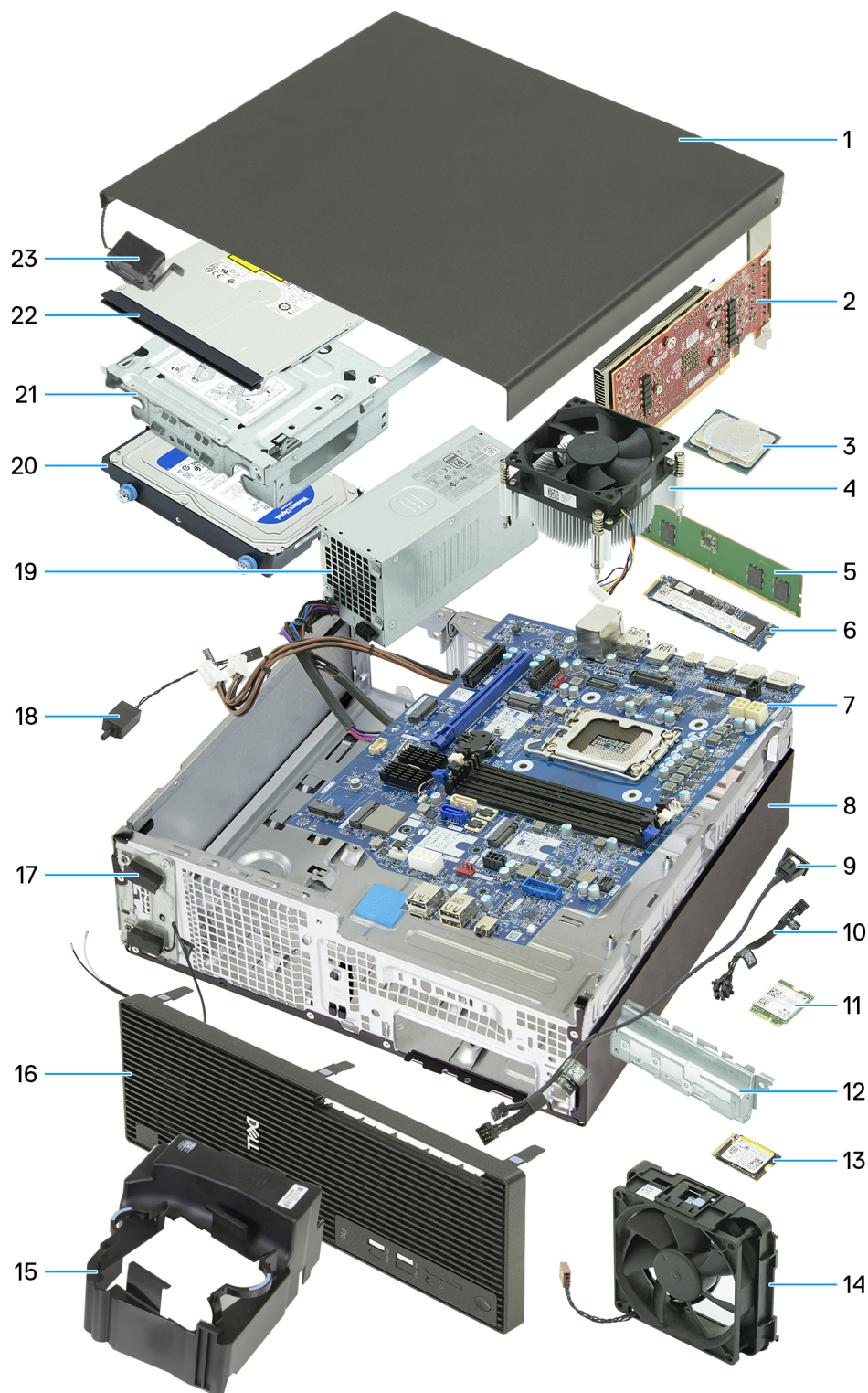
Component	Screw type	Quantity	Screw image
Side cover	6-32#	2	
M.2 2230/2280 solid state drive in slot 0	M2x3.5	1	
M.2 2230 solid state drive in slot 1	M2x3.5	1	
M.2 2230/2280 solid state drive in slot 2	M2x3	1	
Wireless card	M2x3.5	1	
PCIe expansion board	6-32#	3	
Hard drive	6-32#	4	
Optional-port module	M2x4	2	
Fiber-optic port module	M2x4	2	
Serial-port module	M3	2	
Antenna modules	6-32#	1	
Power-supply unit	6-32#	3	
Processor fan and heat-sink assembly	Captive screw	4	

**Table 23. Screw list (continued)**

Component	Screw type	Quantity	Screw image
Front I/O-bracket	6-32#	1	
System board	6-32#	5	
	6-32#, screw mount	2	

## Major components of Dell Pro Slim Plus QBS1250


The following image shows the major components of Dell Pro Slim Plus QBS1250.



- |                                |   |
|--------------------------------|---|
| 1. Side cover                  | 2. Graphics card                        |
| 3. Processor                   | 4. Processor fan and heat-sink assembly |
| 5. Memory module               | 6. M.2 2280 solid state drive           |
| 7. System board                | 8. Chassis                              |
| 9. Remote-power switch cable   | 10. Power-button module                 |
| 11. Wireless card              | 12. Front I/O bracket                   |
| 13. M.2 2230 solid state drive | 14. Fan                                 |
| 15. Fan bracket                | 16. Front cover                         |
| 17. Antenna modules            | 18. Intrusion switch                    |

19. Power-supply unit  
21. Drive bay  
23. Internal speaker

20. Hard drive  
22. Optical drive

 **NOTE:** Dell provides a list of components and their part numbers for the original system configuration purchased. These parts are available according to warranty coverages purchased by the customer. Contact your Dell sales representative for purchase options.



## Cable cover

### Removing the cable cover

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).

#### About this task

The following image indicates the location of the cable cover and provides a visual representation of the removal procedure.



Figure 4. Removing the cable cover

#### Steps

1. Slide the cable-cover lock to release the cable cover from the chassis.
2. Lift and slide the cable-cover from the back of the computer.

### Installing the cable cover

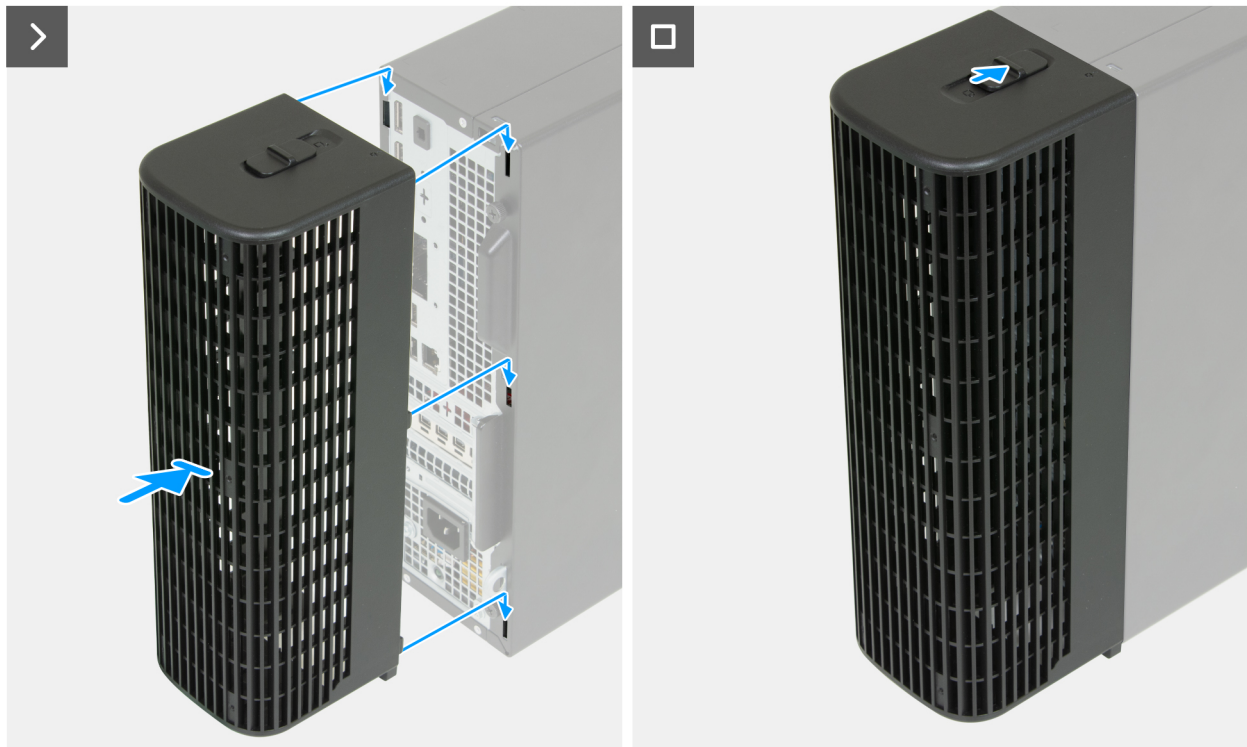
#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

#### About this task

The following image indicates the location of the cable cover and provides a visual representation of the installation procedure.





**Figure 5. Installing the cable cover**

#### Steps

1. Align the tabs on the cable cover to the slots on the back of the chassis.
2. Insert the tabs on the cable cover into the slots on the back of the chassis and slide downwards.
3. Slide the cable-cover lock to secure the cable cover to the chassis.

#### Next steps

1. Follow the procedure in [After working inside your computer.](#)

## Side cover

### Removing the side cover

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.

#### About this task

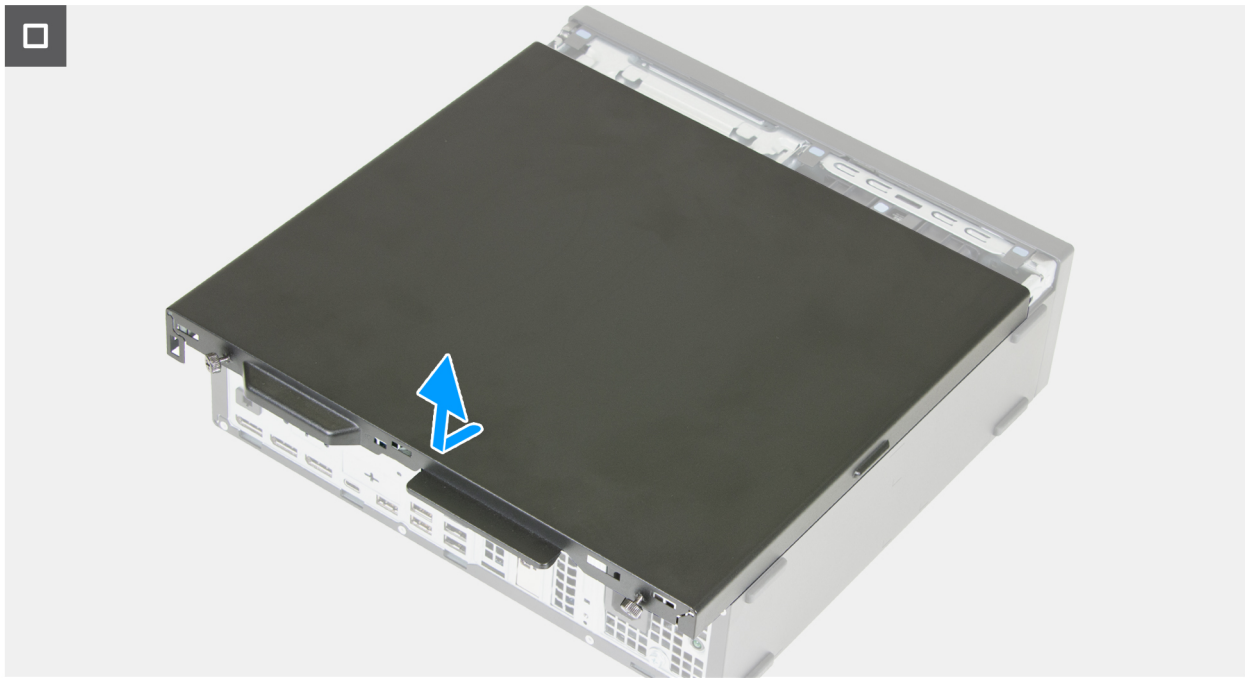
The following images indicate the location of the side cover and provide a visual representation of the removal procedure.



2x  
6-32#



Figure 6. Removing the side cover



**Figure 7. Removing the side cover**

#### **Steps**

1. Place the computer on its side with the side cover facing up.
2. Loosen the two captive screws (6-32#) that secure the side cover to the chassis.
3. Slide the side cover towards the back of the computer.
4. Lift the side cover from the chassis.

## **Installing the side cover**

#### **Prerequisites**

If you are replacing a component, remove the existing component before performing the installation procedure.

#### **About this task**

The following images indicate the location of the side cover and provide a visual representation of the installation procedure.



2x  
6-32#

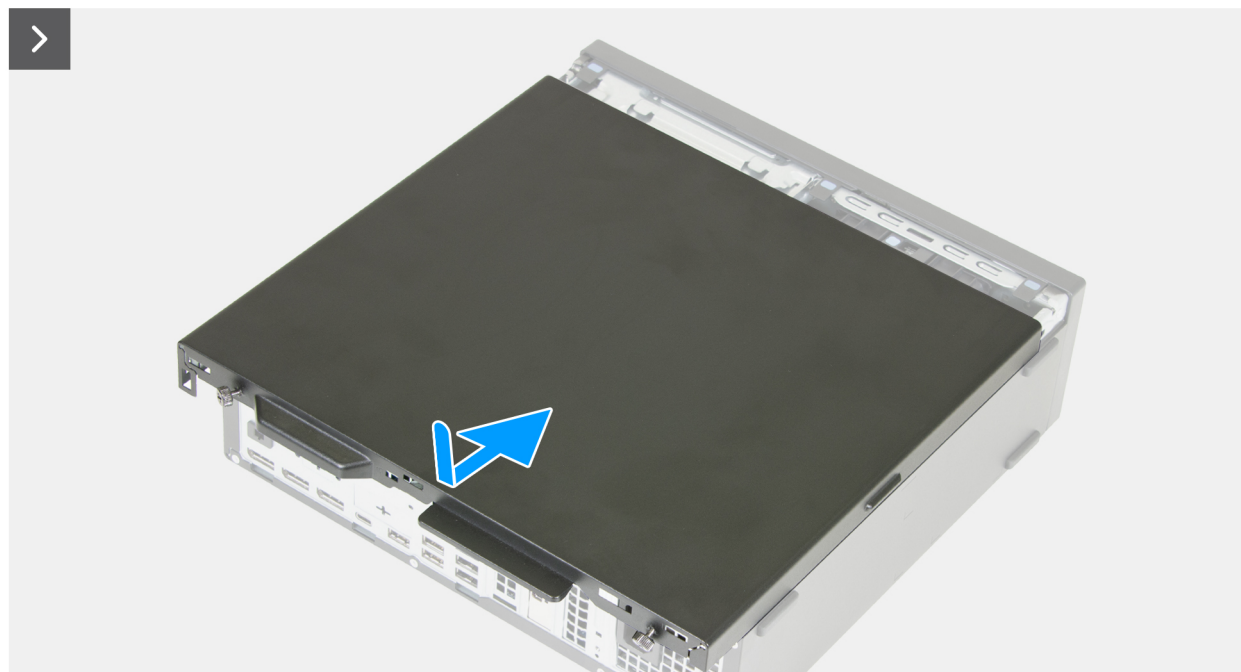


Figure 8. Installing the side cover



Figure 9. Installing the side cover

**Steps**

1. Align the tabs on the side cover with the slots on the chassis.
2. Slide the side cover towards the front of the computer.
3. Tighten the two captive screws (6-32#) that secure the side cover to the chassis.
4. Place the computer in an upright position.

**Next steps**

1. Follow the procedure in [After working inside your computer](#).
2. Install the [cable cover](#), if applicable.

## Coin-cell battery cover

### Removing the coin-cell battery cover

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [drive bay](#).

#### About this task

The following image indicates the location of the coin-cell battery cover and provides a visual representation of the removal procedure.

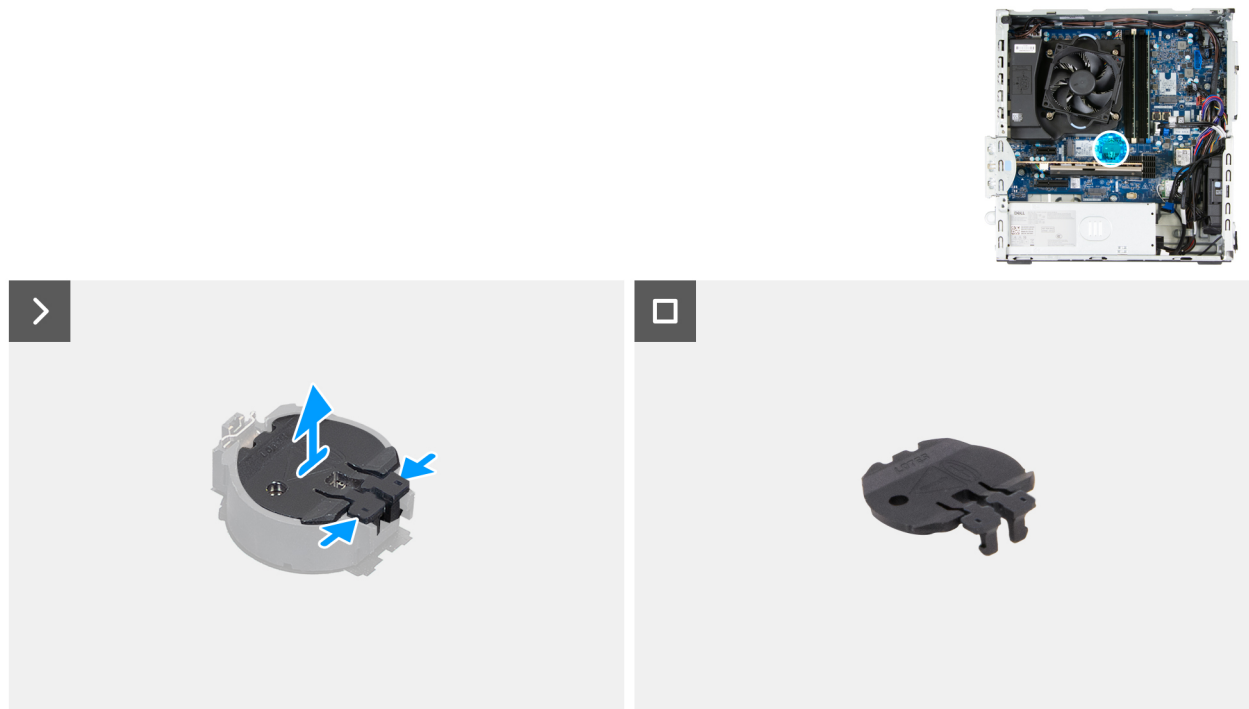


Figure 10. Removing the coin-cell battery cover

#### Steps

1. Pinch the securing tabs on the coin-cell cover to release the coin-cell cover from the coin-cell battery socket (RTC).
2. Lift the coin-cell cover off the battery socket.

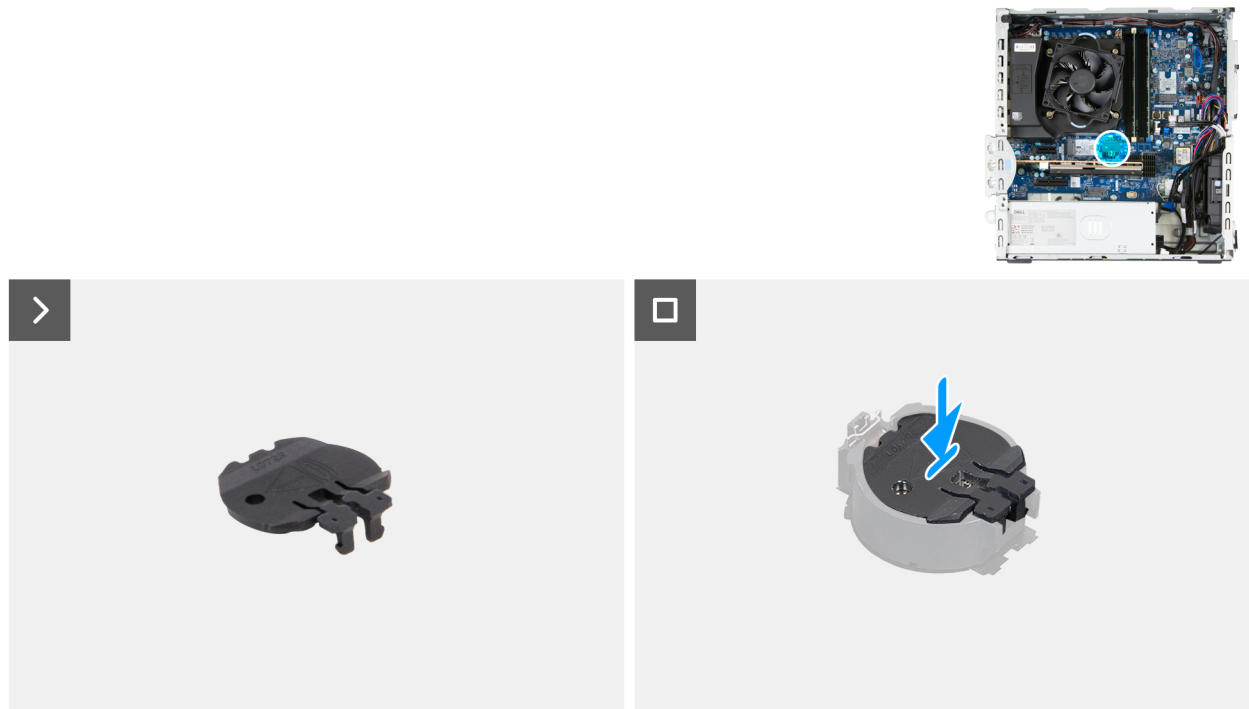
### Installing the coin-cell battery cover

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

The following image indicates the location of the coin-cell battery cover and provides a visual representation of the installation procedure.



**Figure 11. Installing the coin-cell battery cover**

### Steps

Align the coin-cell battery cover with the battery socket (RTC) and press it into place.

### Next steps

1. Install the [drive bay](#).
2. Install the [side cover](#).
3. Install the [dust filter](#), if applicable.
4. Install the [cable cover](#), if applicable.
5. Follow the procedure in [After working inside your computer](#).

# Coin-cell battery

## Removing the coin-cell battery

**⚠ WARNING:** This computer contains a coin-cell battery and requires trained technicians for handling guidance.

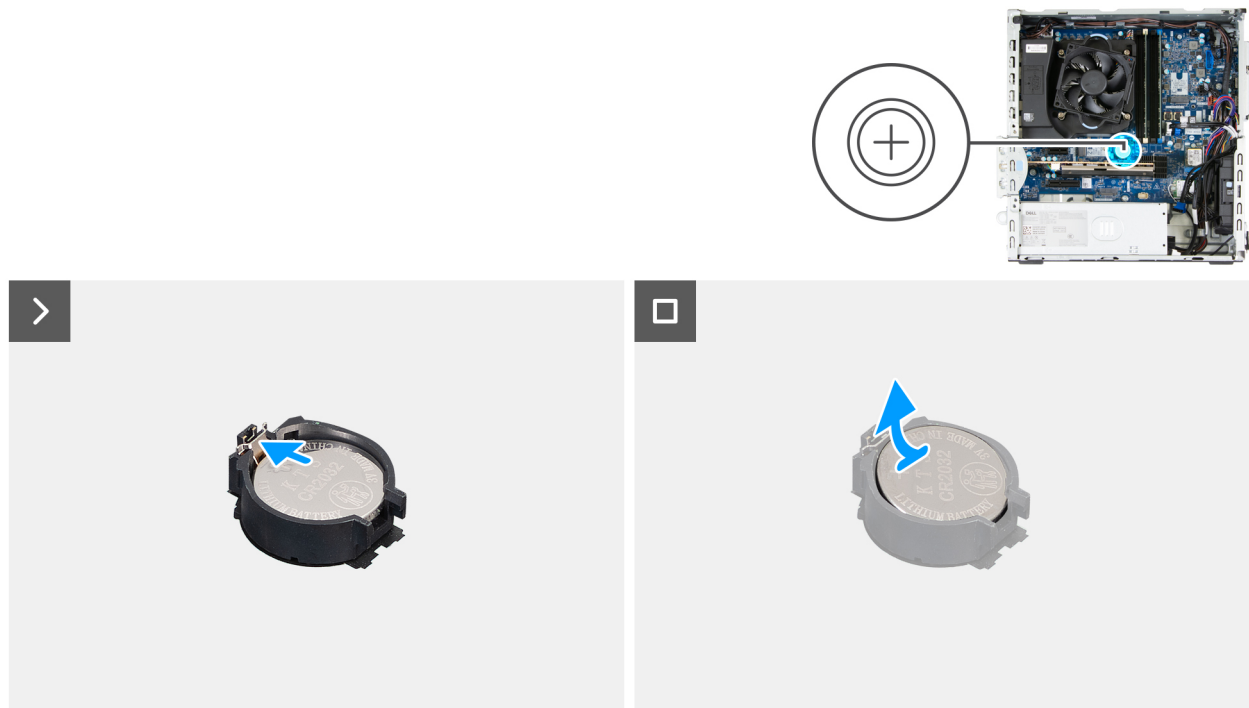
**⚠ CAUTION:** Removing the coin-cell battery will clear the CMOS and will reset BIOS settings.

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [drive bay](#).
6. Remove the [coin-cell battery cover](#).

### About this task

The following images indicate the location of the coin-cell battery and provide a visual representation of the removal procedure.



**Figure 12. Removing the coin-cell battery**

### Steps

1. Push the coin-cell battery-release lever on the coin-cell battery socket (RTC) to release the coin-cell battery out of the socket.
2. Remove the coin-cell battery.



# Installing the coin-cell battery

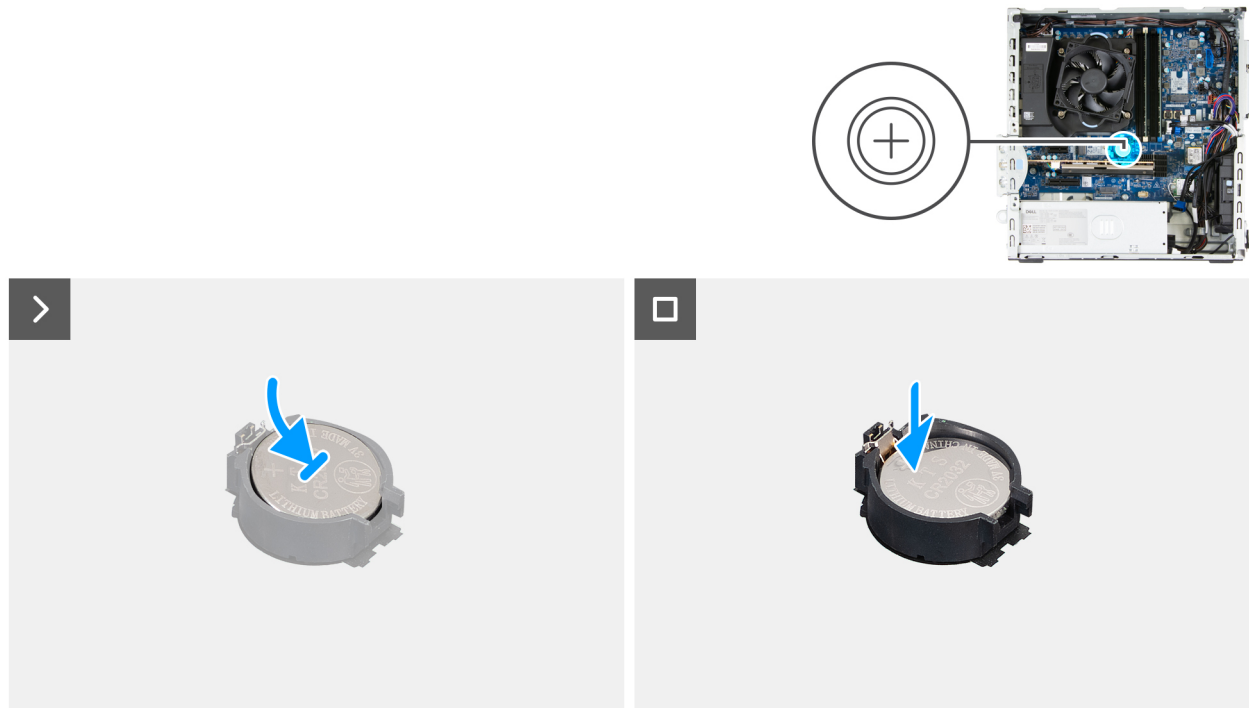
**⚠ WARNING:** This computer contains a coin-cell battery and requires trained technicians for handling guidance.

## Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

## About this task

The following images indicate the location of the coin-cell battery and provide a visual representation of the installation procedure.



**Figure 13. Installing the coin-cell battery**

## Steps

With the positive side (+) facing up, insert the coin-cell battery into the battery socket (RTC) on the system board and snap the battery in place.

## Next steps

1. Install the [coin-cell battery cover](#).
2. Install the [drive bay](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

# Removing and installing Customer Replaceable Units (CRUs)

The replaceable components in this chapter are Customer Replaceable Units (CRUs).

**CAUTION:** Customers can replace only the Customer Replaceable Units (CRUs) following the safety precautions and replacement procedures.

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

## Dust filter

### Removing the dust filter

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).

#### About this task

The following image indicates the location of the dust filter and provides a visual representation of the removal procedure.

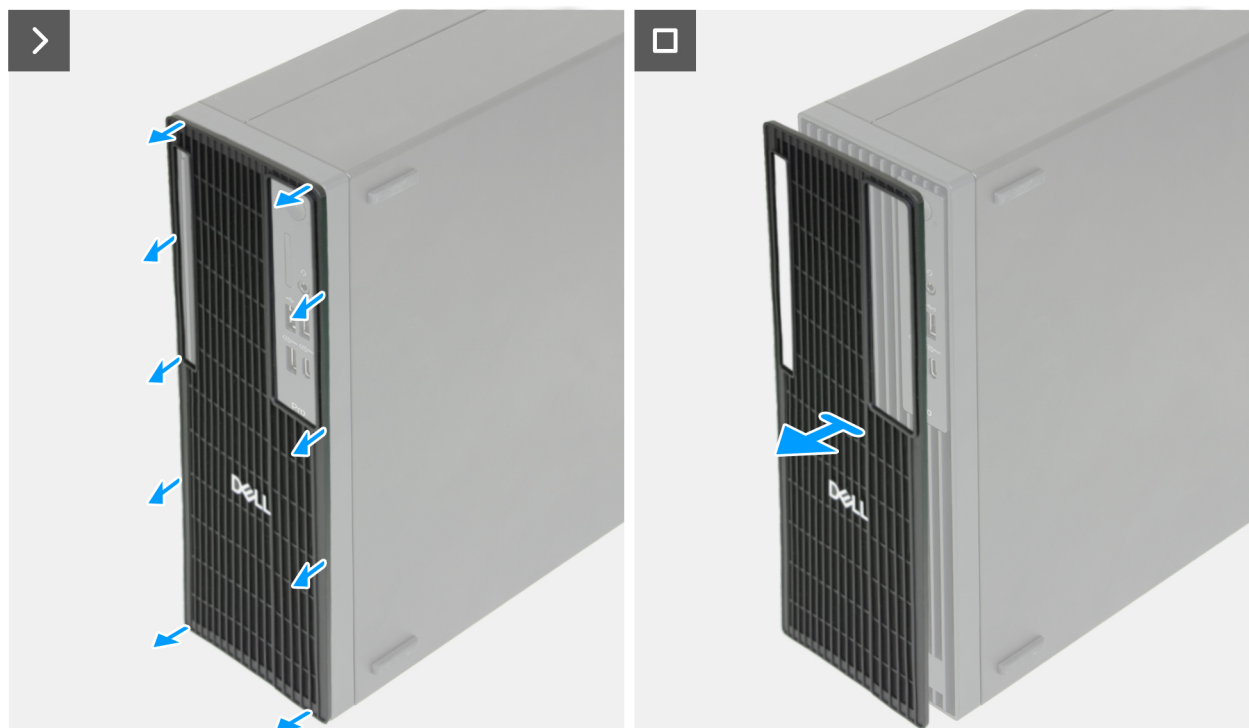


Figure 14. Removing the dust filter

#### Steps

1. Pry the dust filter from the front cover.
2. Remove the dust filter from the chassis.

## Installing the dust filter

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

The following image indicates the location of the dust filter and provides a visual representation of the installation procedure.



Figure 15. Installing the dust filter

### Steps

1. Align the tabs on the dust filter with the grooves on the front cover.
2. Press the dust filter into place on the front cover.

### Next steps

1. Follow the procedure in [After working inside your computer](#).

## Front cover

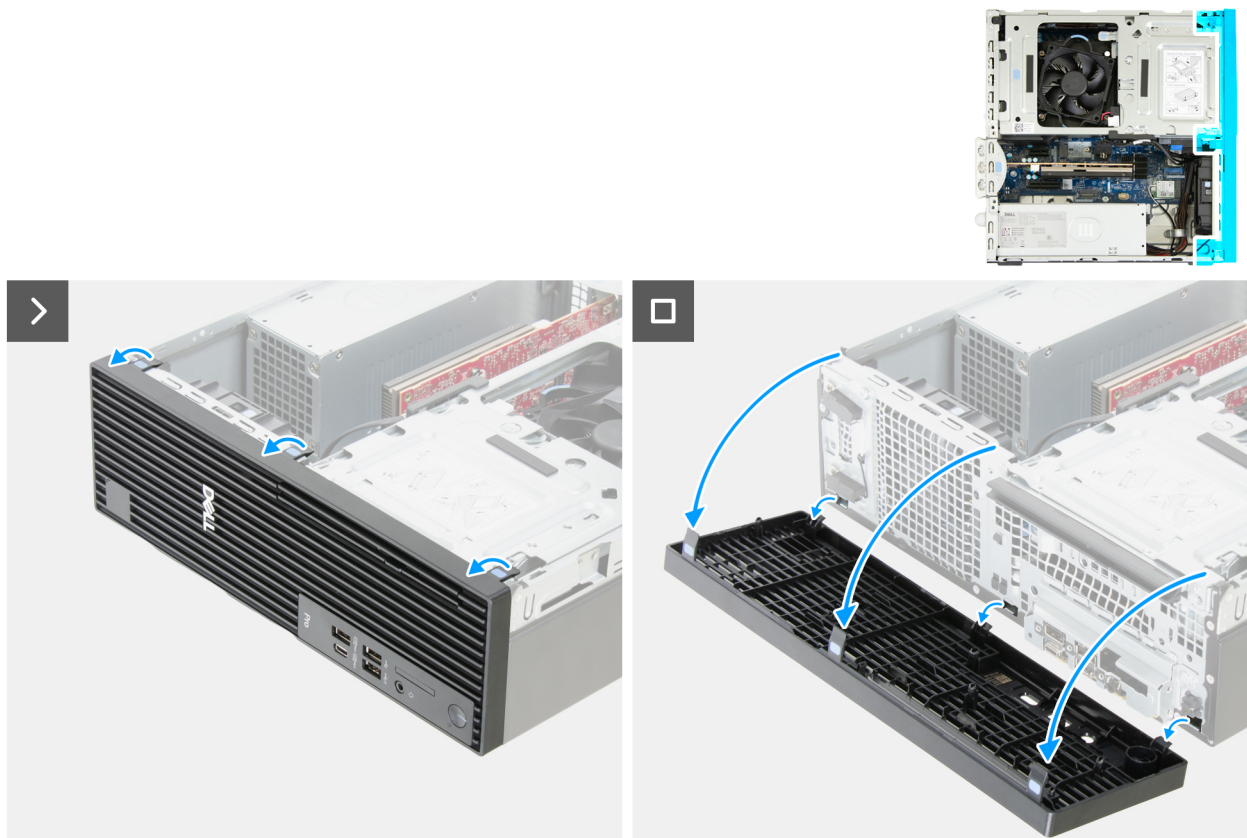
## Removing the front cover

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).

### About this task

The following images indicate the location of the front cover and provide a visual representation of the removal procedure.



**Figure 16. Removing the front cover**

#### Steps

1. Using a plastic scribe, gently pry and release the front-cover tabs sequentially from the top.
2. Rotate the front cover outward from the chassis and remove the front cover.

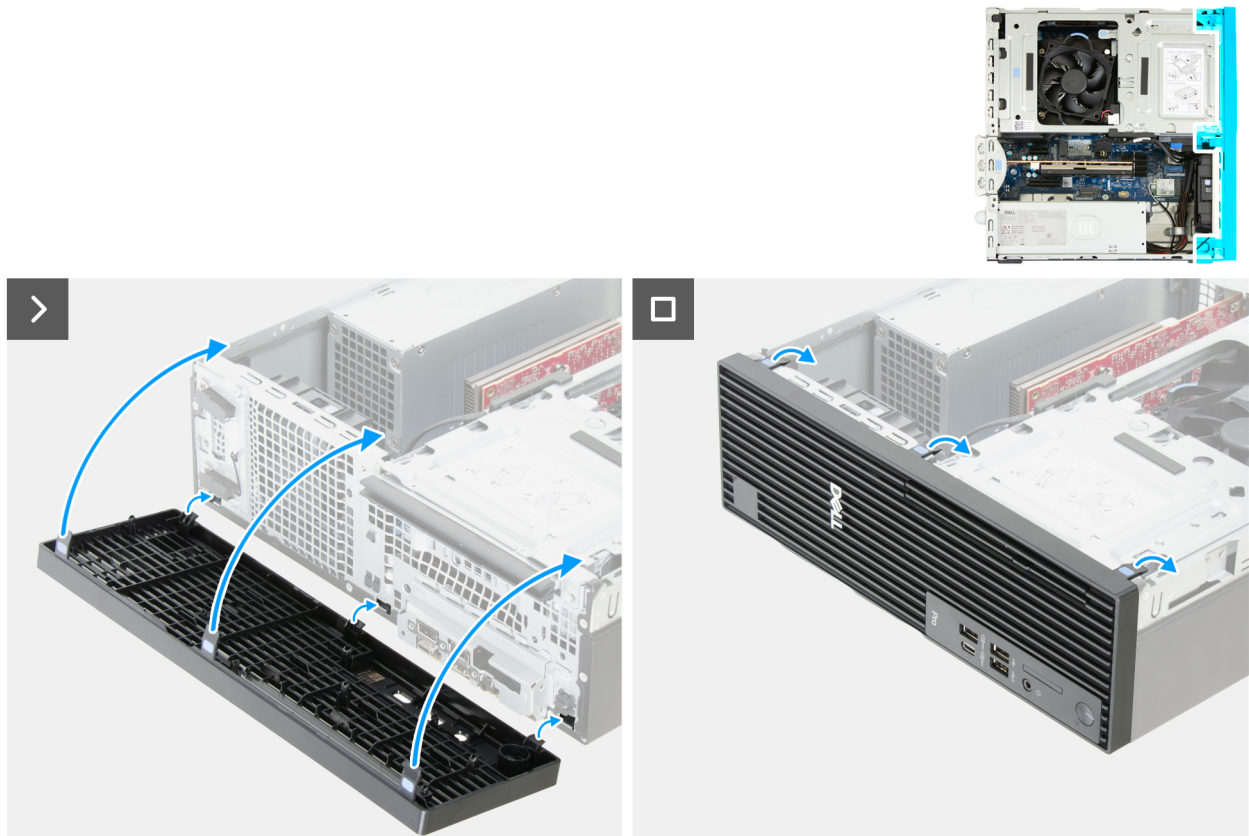
## Installing the front cover

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

#### About this task

The following images indicate the location of the front cover and provide a visual representation of the installation procedure.



**Figure 17. Installing the front cover**

#### Steps

1. Insert the tabs on the right side of the front cover into the corresponding slots on the chassis.
2. Push the left side of the front cover towards the side cover, snapping the tabs into position.

#### Next steps

1. Install the [side cover](#).
2. Install the [dust filter](#), if applicable.
3. Install the [cable cover](#), if applicable.
4. Follow the procedure in [After working inside your computer](#).

## Internal speaker

### Removing the internal speaker

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [drive bay](#).

#### About this task

The following image indicates the location of the internal speaker and provides a visual representation of the removal procedure.





**Figure 18. Removing the internal speaker**

### Steps

1. Disconnect the internal-speaker cable from its connector (INT SPKR) on the system board.
2. Remove the internal-speaker cable from the routing guide on the chassis.
3. Slide and remove the internal speaker from the chassis.

## Installing the internal speaker

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

The following image indicates the location of the internal speaker and provides a visual representation of the installation procedure.



**Figure 19. Installing the internal speaker**

### Steps

1. Place and slide the internal speaker into the bracket on the chassis.
2. Route the internal-speaker cable through the routing guide on the chassis.
3. Connect the internal-speaker cable to its connector (INT SPKR) on the system board.

### Next steps

1. Install the [drive bay](#).
2. Install the [side cover](#).
3. Install the [dust filter](#), if applicable.
4. Install the [cable cover](#), if applicable.
5. Follow the procedure in [After working inside your computer](#).

## Memory

### Removing the memory

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).

6. Remove the [drive bay](#).

#### About this task

**NOTE:** This computer may have up to four memory modules installed.

**CAUTION:** To prevent damage to the memory module, hold the memory module by the edges. Do not touch the components or metallic contacts on the memory module as electrostatic discharge (ESD) can inflict severe damage on the components. To read more about ESD protection, see [ESD protection](#).

The following images indicate the location of the memory and provide a visual representation of the removal procedure.

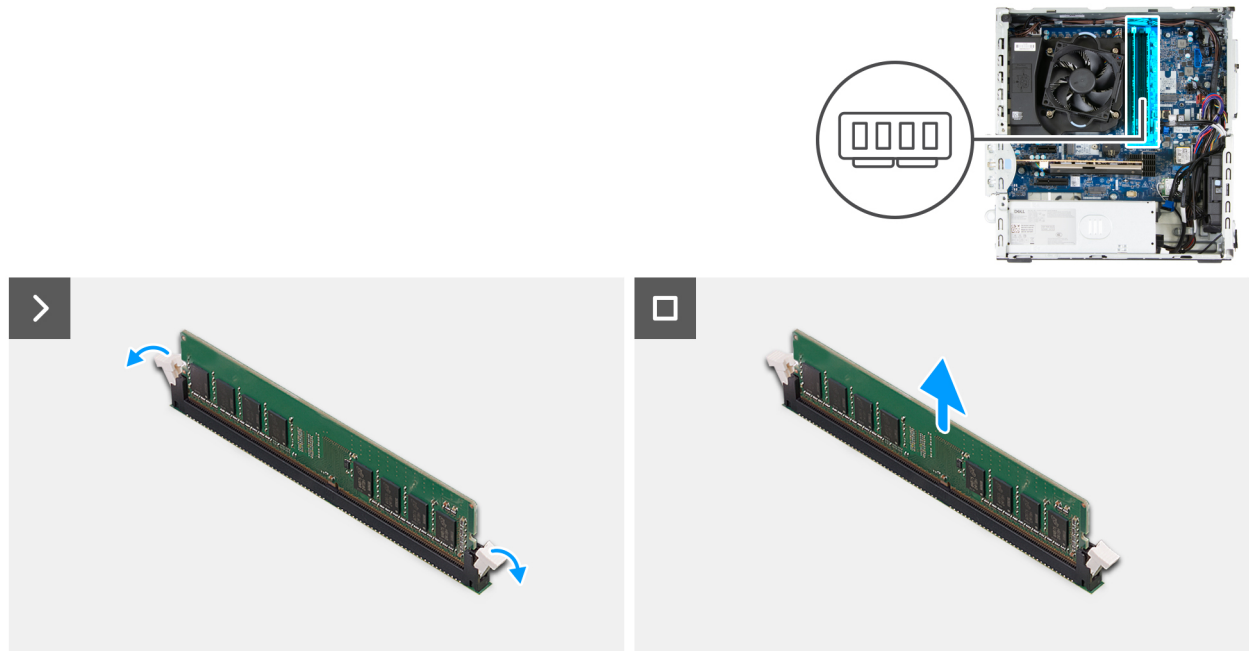


Figure 20. Removing the memory

#### Steps

1. Use your fingertips to carefully spread apart the securing clips on each end of the memory-module slot (DIMM1, DIMM2, DIMM3, or DIMM4, whichever is applicable) .
2. Grasp the memory module near the securing clip, and then gently ease the memory module out of the memory-module slot.
  - NOTE:** If the memory module is difficult to remove, gently wriggle the memory module back and forth to remove it from the slot.
  - NOTE:** Note the slot and the orientation of the memory module in order to replace it in the correct slot.
3. Repeat steps 1 and 2 to remove other memory modules installed in your computer.

## Installing the memory

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

#### About this task

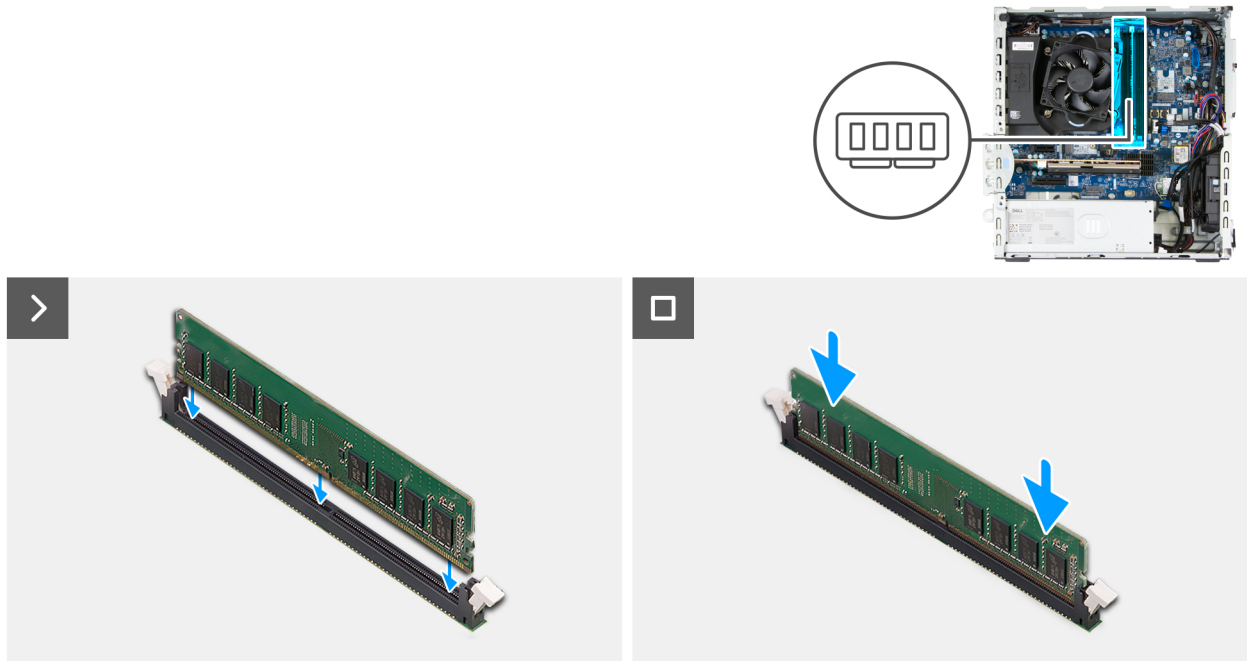
**NOTE:** Up to four memory modules may be installed into this computer.

**NOTE:** When installing a two memory module configuration, install the memory into DIMM1 and DIMM3.



**CAUTION:** To prevent damage to the memory module, hold the memory module by the edges. Do not touch the components or metallic contacts on the memory module as electrostatic discharge (ESD) can inflict severe damage on the components. To read more about ESD protection, see [ESD protection](#).

The following images indicate the location of the memory and provide a visual representation of the installation procedure.



**Figure 21. Installing the memory**

#### Steps

1. Ensure that the memory-module securing clips are in the open position.
2. Align the notch on the memory module with the tab on the memory-module slot (DIMM1, DIMM2, DIMM3, or DIMM4, whichever is applicable).
3. Press down on the memory module until the memory module snaps into position and the securing clips lock in place.

**NOTE:** If you do not hear the click, remove the memory module and reinstall it.

4. Repeat steps 1 to 3 to install other memory modules in your computer, if applicable.

#### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Solid state drive in slot 0

### Removing the M.2 2230 solid state drive from slot 0

#### Prerequisites

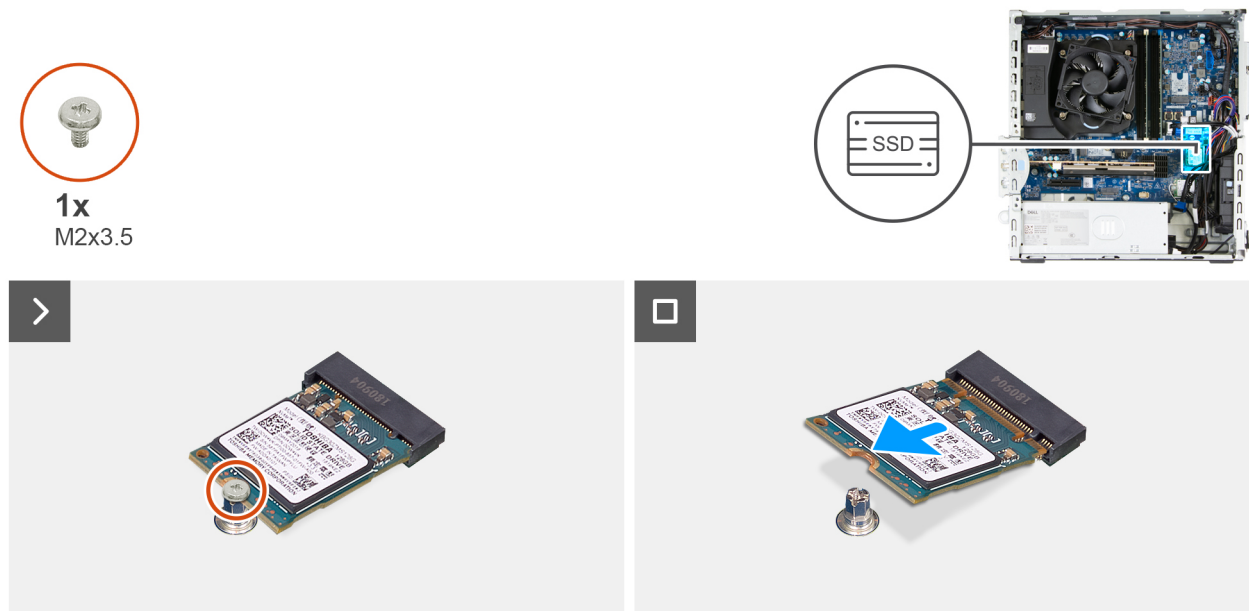
1. Remove the [cable cover](#), if applicable.
2. Remove the [dust filter](#), if applicable.
3. Remove the [side cover](#).

4. Remove the [front cover](#).
5. Remove the [drive bay](#).

#### About this task

**NOTE:** This procedure applies only to the M.2 2230 solid state drive installed in M.2 solid state drive slot 0 (M.2 PCIe SSD - 0).

The following image indicates the location of the M.2 2230 solid state drive in slot 0 and provides a visual representation of the removal procedure.



**Figure 22. Removing the M.2 2230 solid state drive from slot 0**

#### Steps

1. Remove the screw (M2x3.5) that secures the solid state drive to the system board.
2. Slide and lift the solid state drive from the M.2 solid state drive slot (M.2 PCIe SSD - 0) on the system board.

## Installing the M.2 2230 solid state drive in slot 0

#### Prerequisites

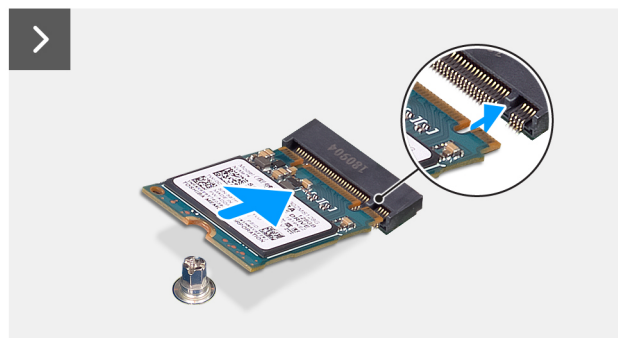
If you are replacing a component, remove the existing component before performing the installation process.

#### About this task

**NOTE:** This procedure only applies to installing an M.2 2230 solid state drive into M.2 solid state drive slot 0 (M.2 PCIe SSD - 0).

**NOTE:** Ensure that the M.2 screw mount is in the correct location to install the M.2 2230 solid state drive, see [Location of the screw mount on M.2 slot 0](#) for more information.

The following image indicates the location of the M.2 2230 solid state drive in slot 0 and provides a visual representation of the installation procedure.



**Figure 23. Installing the M.2 2230 solid state drive in slot 0**

### Steps

1. Align the notch on the solid state drive with the tab on the M.2 solid state drive slot (M.2 PCIe SSD - 0).
2. Slide the solid state drive into the slot on the system board.
3. Replace the screw (M2x3.5) that secures the solid state drive to the system board.

### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Removing the M.2 2280 solid state drive from slot 0

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

### About this task

**NOTE:** This procedure applies only to the M.2 2280 solid state drive installed in M.2 solid state drive slot 0 (M.2 PCIe SSD - 0).

The following image indicates the location of the M.2 2280 solid state drive in slot 0 and provides a visual representation of the removal procedure.



1x  
M2x3

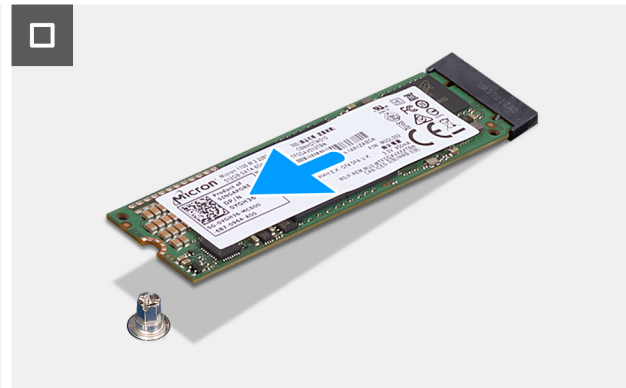


Figure 24. Removing the M.2 2280 solid state drive from slot 0

#### Steps

1. Remove the screw (M2x3) that secures the solid state drive to the system board.
2. Slide and lift the solid state drive from the M.2 solid state drive slot (M.2 PCIe SSD - 0) on the system board.

## Installing the M.2 2280 solid state drive in slot 0

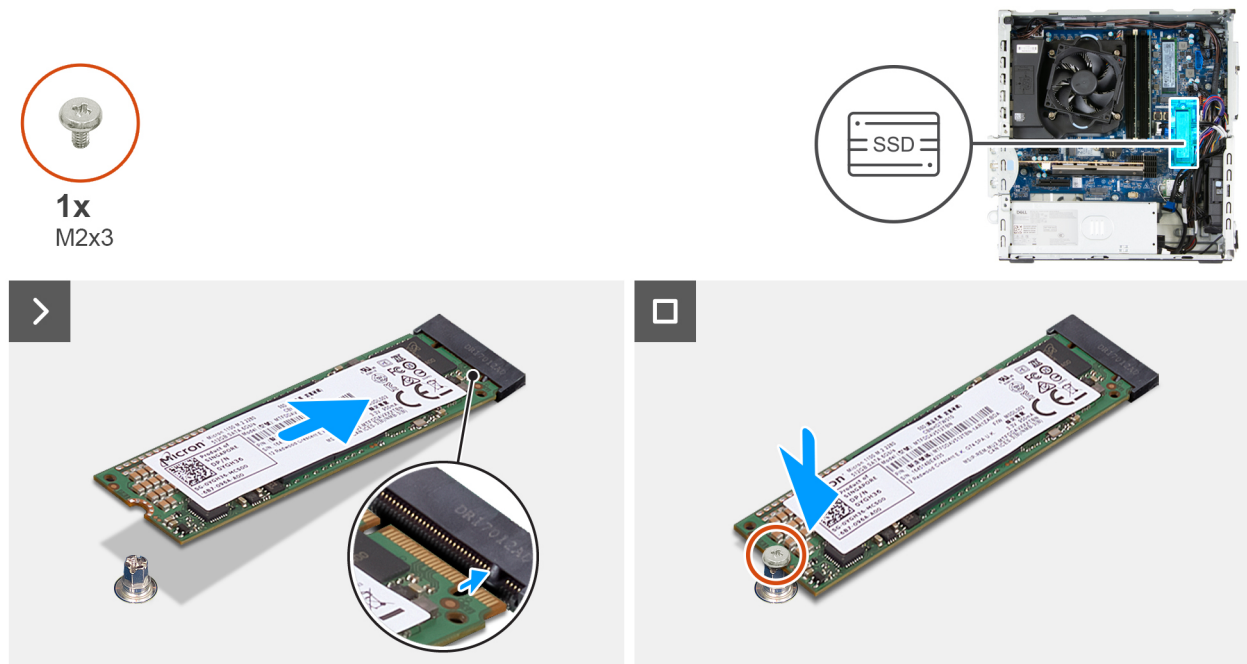
#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

#### About this task

- NOTE:** This procedure only applies for installing an M.2 2280 solid state drive into M.2 solid state drive slot 0 (M.2 PCIe SSD - 0)
- NOTE:** Ensure that the M.2 screw mount is in the correct location to install the M.2 2280 solid state drive, see [Location of the screw mount on M.2 slot 0](#) for more information.

The following image indicates the location of the M.2 2280 solid state drive in slot 0 and provides a visual representation of the installation procedure.



**Figure 25. Installing the M.2 2280 solid state drive in slot 0**

### Steps

1. Align the notch on the solid state drive with the tab on the M.2 solid state drive slot (M.2 PCIe SSD - 0).
2. Slide the solid state drive into the slot on the system board.
3. Replace the screw (M2x3) that secures the solid state drive to the system board.

### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Location of the screw mount on M.2 slot 0

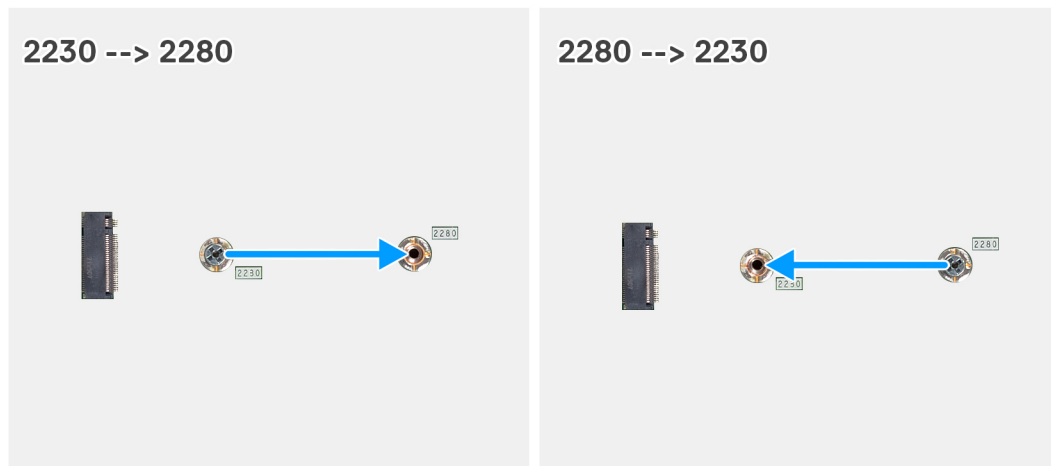
### Prerequisites

To install an M.2 solid state drive of a different form factor on M.2 slot 0, the location of the screw mount on M.2 slot 0 has to be changed in order to install the M.2 solid state drive of a different form factor.

### About this task

**NOTE:** This procedure only applies to the screw mount located on M.2 slot 0.

The following images indicate the location of the screw mount on M.2 slot 0 and provides a visual representation of the procedure to change the position of the screw mount.



**Figure 26. Moving the solid state screw mount on M.2 slot 0**

### Steps

1. Remove the screw mount on the system board.
2. Install the screw mount on the system board.

### Next steps

1. Install the [M.2 2230 solid state drive](#) or the [M.2 2280 solid state drive](#) in slot 0, whichever is applicable.
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Solid state drive in slot 1

### Removing the M.2 2230 solid state drive from slot 1

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

#### About this task

The following image indicates the location of the M.2 2230 solid state drive in slot 1 and provides a visual representation of the removal procedure.



**Figure 27. Removing the M.2 2230 solid state drive from slot 1**

#### Steps

1. Remove the screw (M2x3.5) that secures the solid state drive to the system board.
2. Slide and lift the solid state drive from the M.2 solid state drive slot (M.2 PCIe SSD - 1) on the system board.

## Installing the M.2 2230 solid state drive from slot 1

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

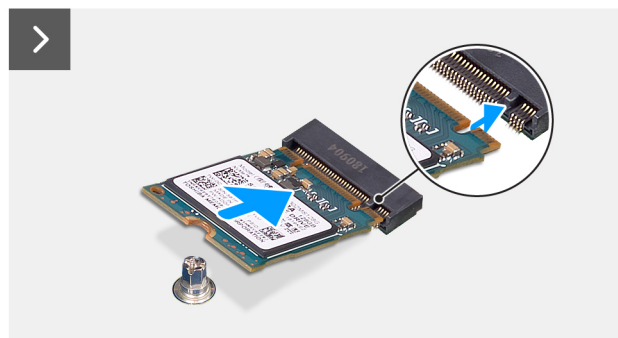
#### About this task

**NOTE:** M.2 solid state drive slot 1 (M.2 PCIe SSD - 1) can only support the installation of an M.2 2230 solid state drive.

The following image indicates the location of the M.2 2230 solid state drive in slot 1 and provides a visual representation of the installation procedure.



**1x**  
M2x3.5



**Figure 28. Installing the M.2 2230 solid state drive in slot 1**

### Steps

1. Align the notch on the solid state drive with the tab on the M.2 solid state drive slot (M.2 PCIe SSD - 1).
2. Slide the solid state drive into the slot on the system board.
3. Replace the screw (M2x3.5) that secures the solid state drive to the system board.

### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Solid state drive in slot 2

### Removing the M.2 2230 solid state drive from slot 2

#### Prerequisites

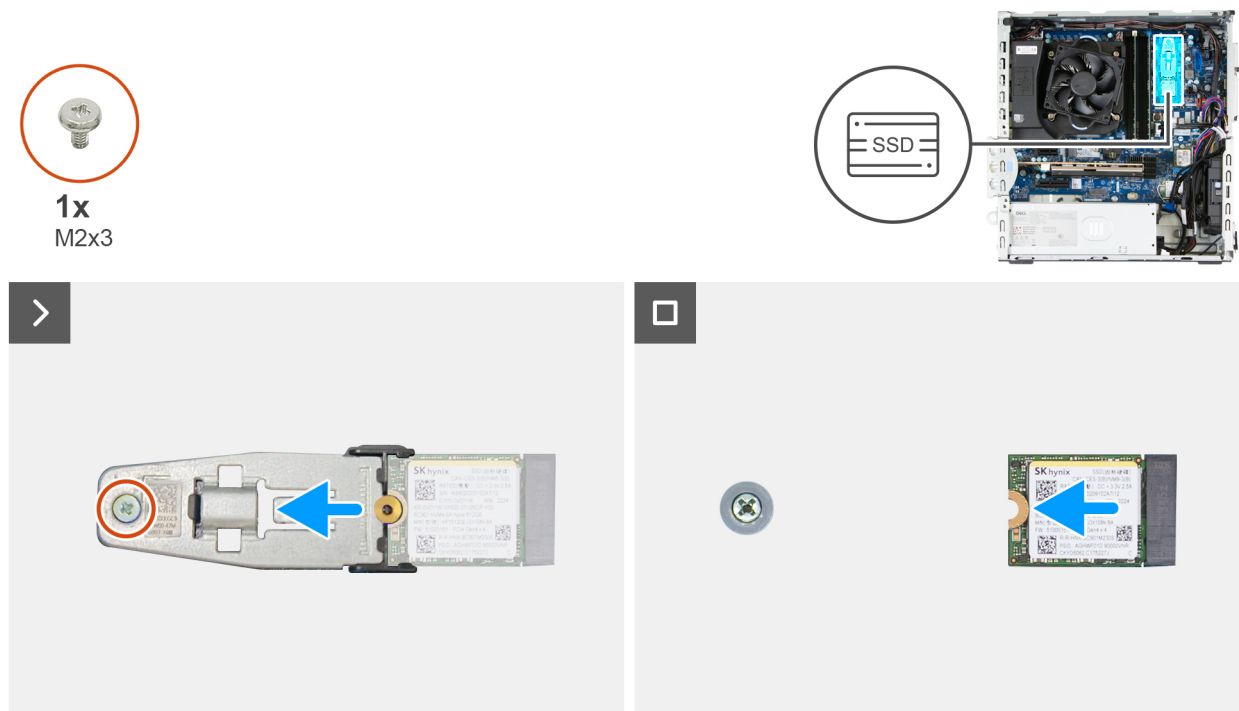
1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

#### About this task

**NOTE:** This procedure applies only if an M.2 2230 solid state drive is installed in M.2 solid state drive slot 2 (M.2 PCIe SSD - 2)

The following image indicates the location of the M.2 2230 solid state drive in slot 2 and provides a visual representation of the removal procedure.





**Figure 29. Removing the M.2 2230 solid state drive from slot 2**

#### Steps

1. Remove the screw (M2x3) that secures the solid state drive bracket to the system board.
2. Slide and lift the solid state drive bracket from the system board.
3. Remove the solid state drive from the solid state drive slot (M.2 PCIe SSD - 2) on the system board.

## Installing the M.2 2230 solid state drive in slot 2

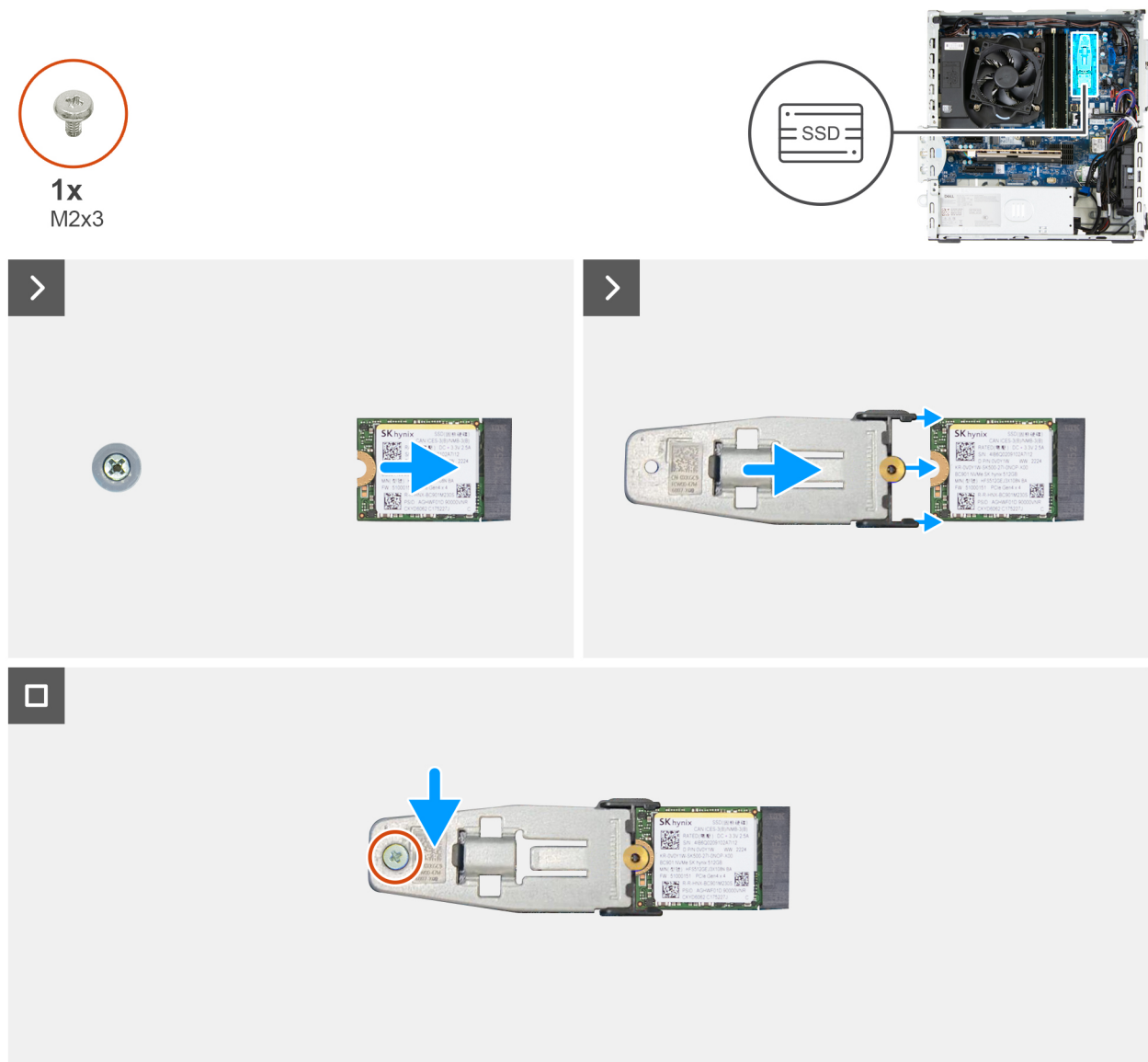
#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

#### About this task

**NOTE:** This procedure only applies for installing an M.2 2230 solid state drive into M.2 solid state drive slot 2 (M.2 PCIe SSD - 2)

The following image indicates the location of the M.2 2230 solid state drive in slot 2 and provides a visual representation of the installation procedure.



**Figure 30. Installing the M.2 2230 solid state drive in slot 2**

### Steps

1. Align the notch on the solid state drive with the tab on the M.2 solid state drive slot (M.2 PCIe SSD - 2).
2. Slide the solid state drive into the slot on the system board.
3. Slide the solid state drive bracket onto the solid state drive and align the screw hole on the solid state drive with the tab on the bracket.
4. Replace the screw (M2x3) that secures the solid state drive bracket to the system board.

### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Removing the M.2 2280 solid state drive from slot 2

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

### About this task

**NOTE:** This procedure applies only if an M.2 2280 solid state drive is installed in M.2 solid state drive slot 2 (M.2 PCIe SSD - 2)

The following image indicates the location of the M.2 2280 solid state drive in slot 2 and provides a visual representation of the removal procedure.

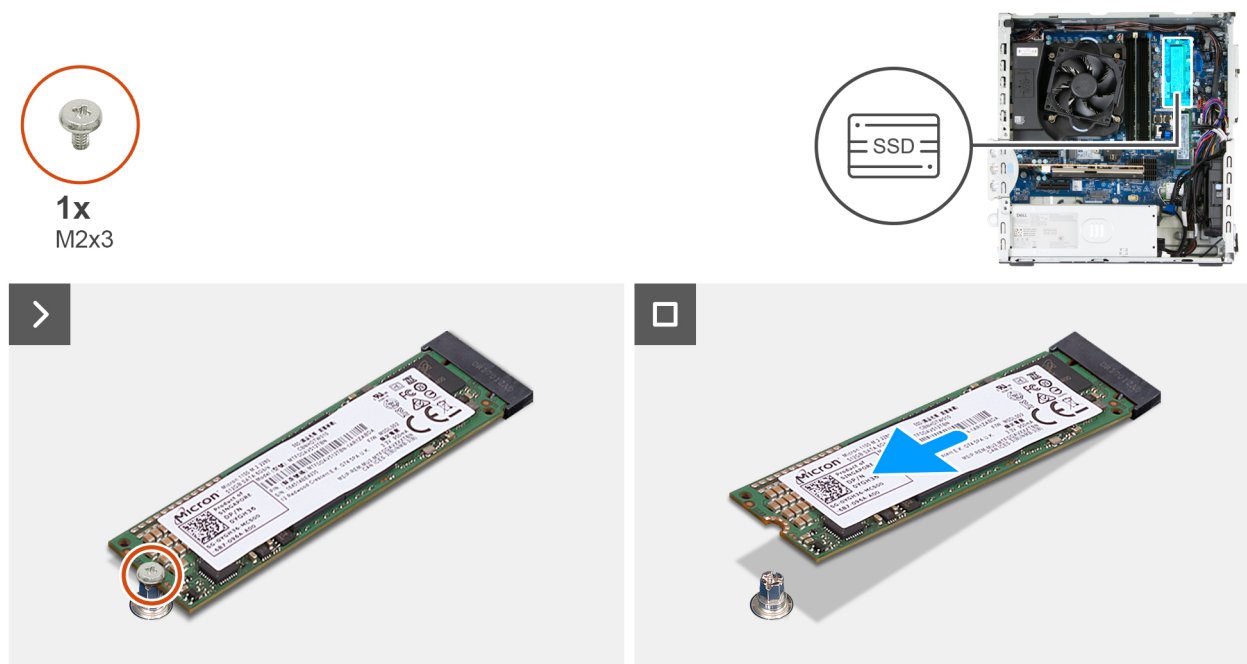


Figure 31. Removing the M.2 2280 solid state drive from slot 2

### Steps

1. Remove the screw (M2x3) that secures the solid state drive to the system board.
2. Slide and lift the solid state drive from the solid state drive slot (M.2 PCIe SSD - 2) on the system board.

## Installing the M.2 2280 solid state drive in slot 2

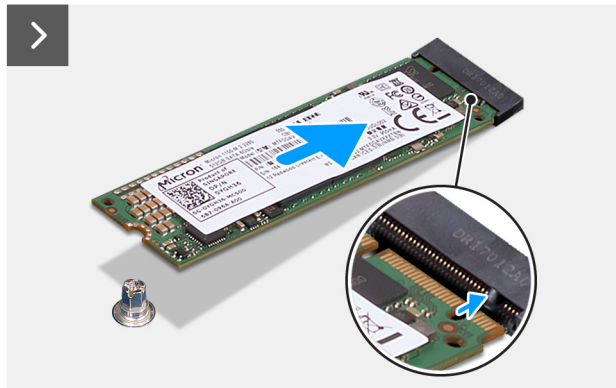
### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

**NOTE:** This procedure only applies for installing an M.2 2280 solid state drive into M.2 solid state drive slot 1 (M.2 PCIe SSD - 1)

The following image indicates the location of the M.2 2280 solid state drive in slot 2 and provides a visual representation of the installation procedure.



**Figure 32. Installing the M.2 2280 solid state drive in slot 2**

#### Steps

1. Align the notch on the solid state drive with the tab on the solid state drive slot (M.2 PCIe SSD - 2).
2. Slide the solid state drive into the slot on the system board.
3. Replace the screw (M2x3) that secures the solid state drive to the system board.

#### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Graphics card

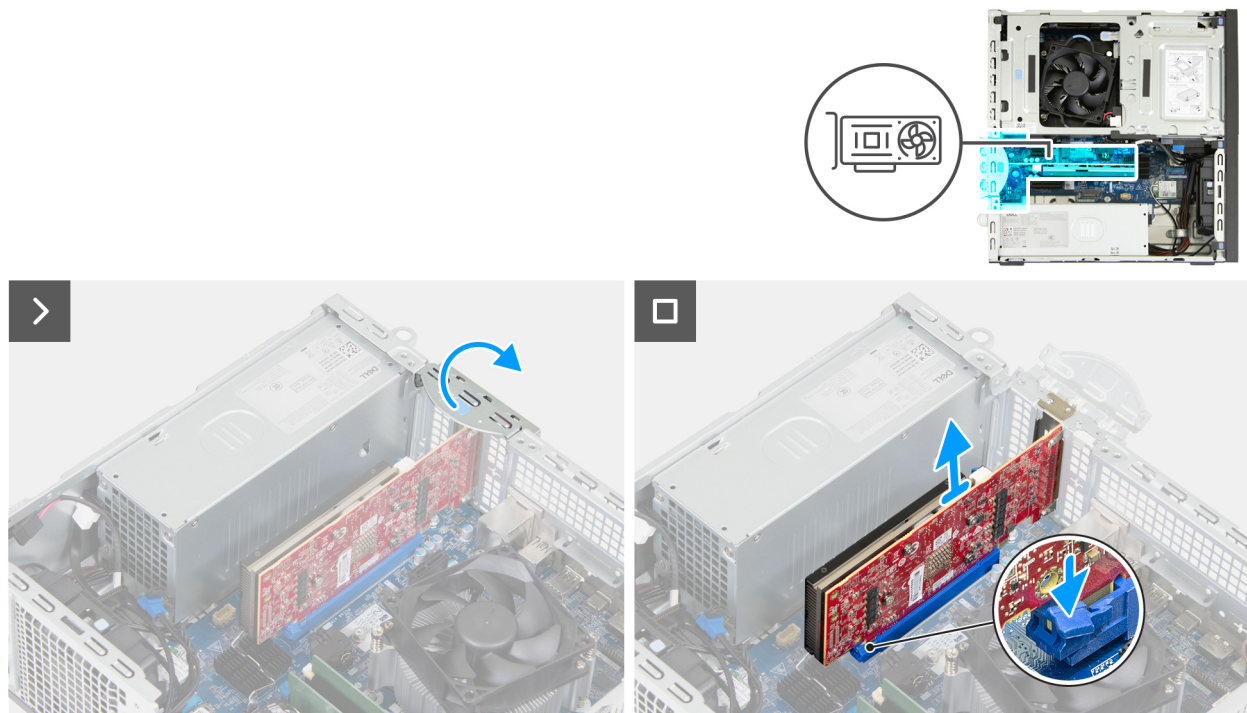
### Removing the graphics card

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [side cover](#).

#### About this task

The following images indicate the location of the graphics card and provide a visual representation of the removal procedure.



**Figure 33. Removing the graphics card**

#### Steps

1. Open the PCIe latch that secures the graphics card to the PCI card connector (SLOT 2).
2. Push the tab that secures the graphics card to the PCIe card connector (SLOT 2).
3. Gently lift the graphics card off the PCIe card connector (SLOT 2) on the system board.

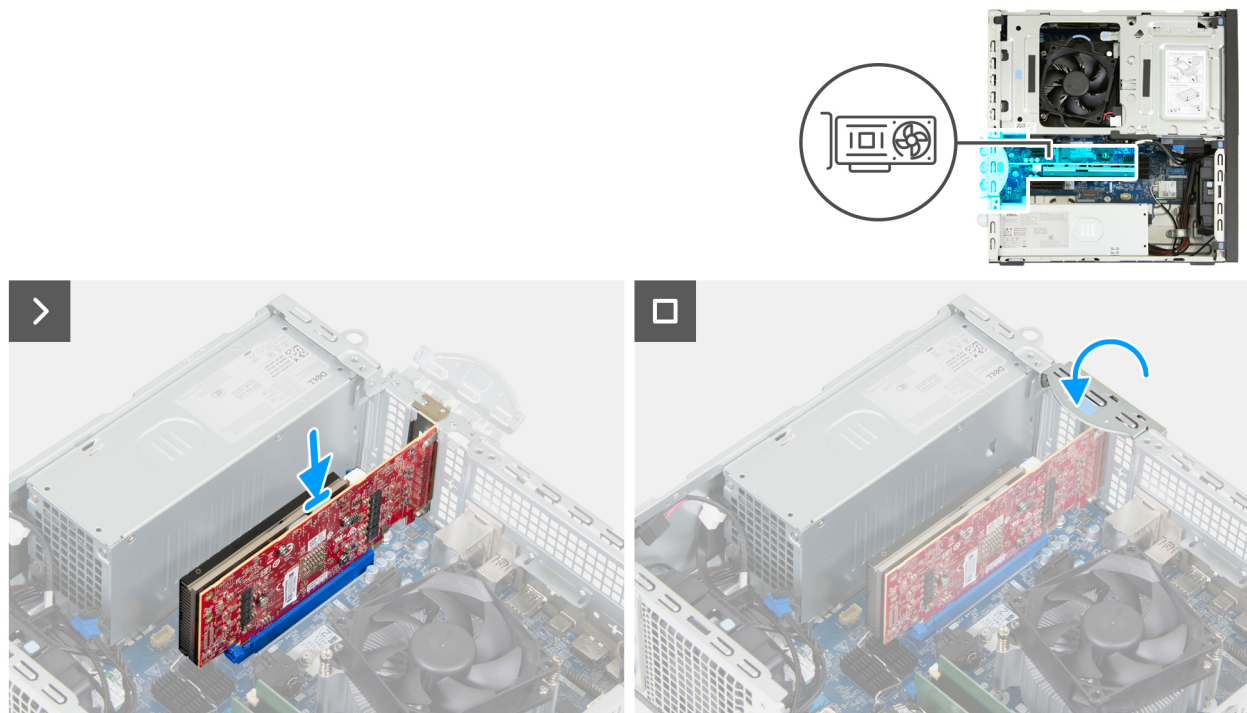
## Installing the graphics card

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.


#### About this task

The following images indicate the location of the graphics card and provide a visual representation of the installation procedure.



**Figure 34. Installing the graphics card**

#### Steps

1.  **NOTE:** Ensure that the PCIe door is in the open position and the release tab on the PCIe card connector (SLOT 2) is up.

Align the graphics card with the PCIe card connector (SLOT 2) on the system board.

2. Gently press down on the graphics card until the tab on the PCIe card connector (SLOT 2) locks in place.
3. Close the PCIe latch to secure the graphics card in the PCI card connector (SLOT 2).

#### Next steps

1. Install the [side cover](#).
2. Install the [cable cover](#), if applicable.
3. Follow the procedure in [After working inside your computer](#).

## Wireless card

### Removing the wireless card

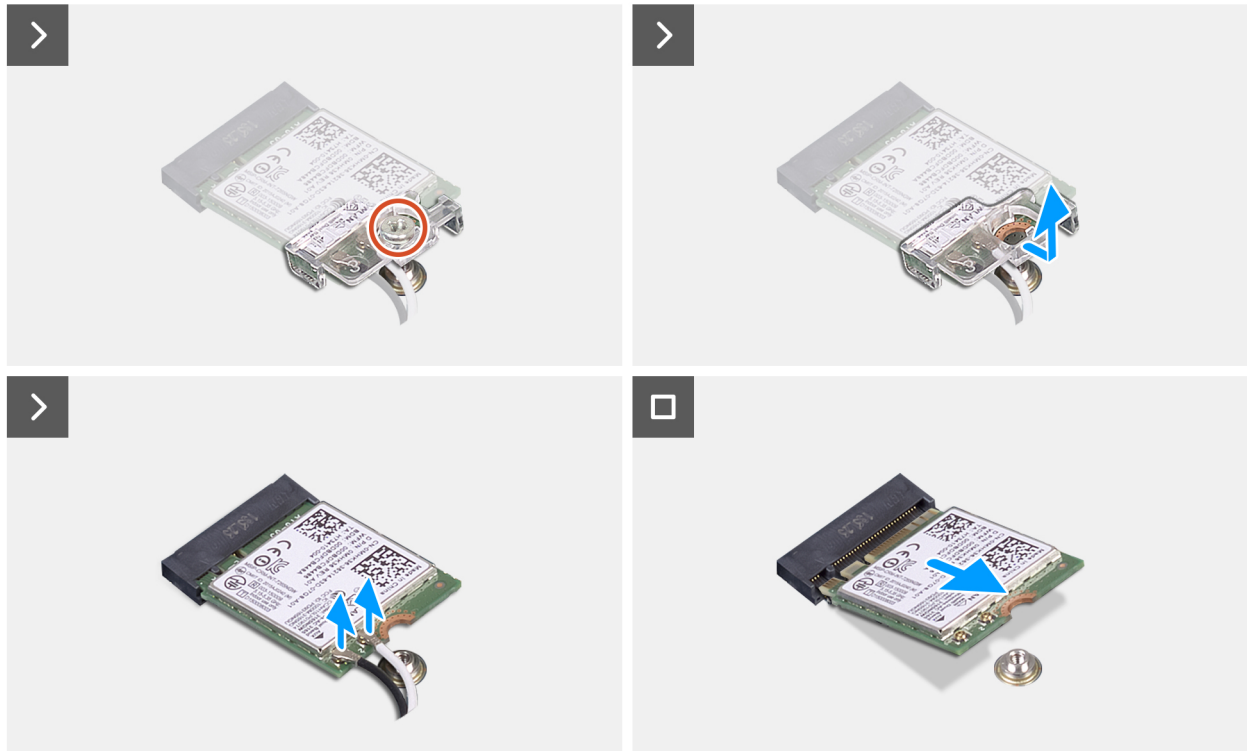
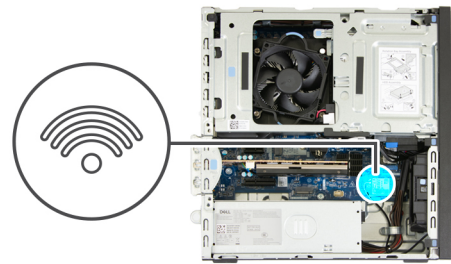
#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [side cover](#).

#### About this task

The following images indicate the location of the wireless card and provide a visual representation of the removal procedure.





**Figure 35. Removing the wireless card**

#### Steps

1. Remove the screw (M2x3.5) that secures the wireless-card bracket to the system board.
2. Slide and lift the wireless-card bracket off the wireless card.
3. Disconnect the antenna cables from the wireless card.
4. Slide and remove the wireless card from the wireless-card slot (M.2 WLAN) on the system board.

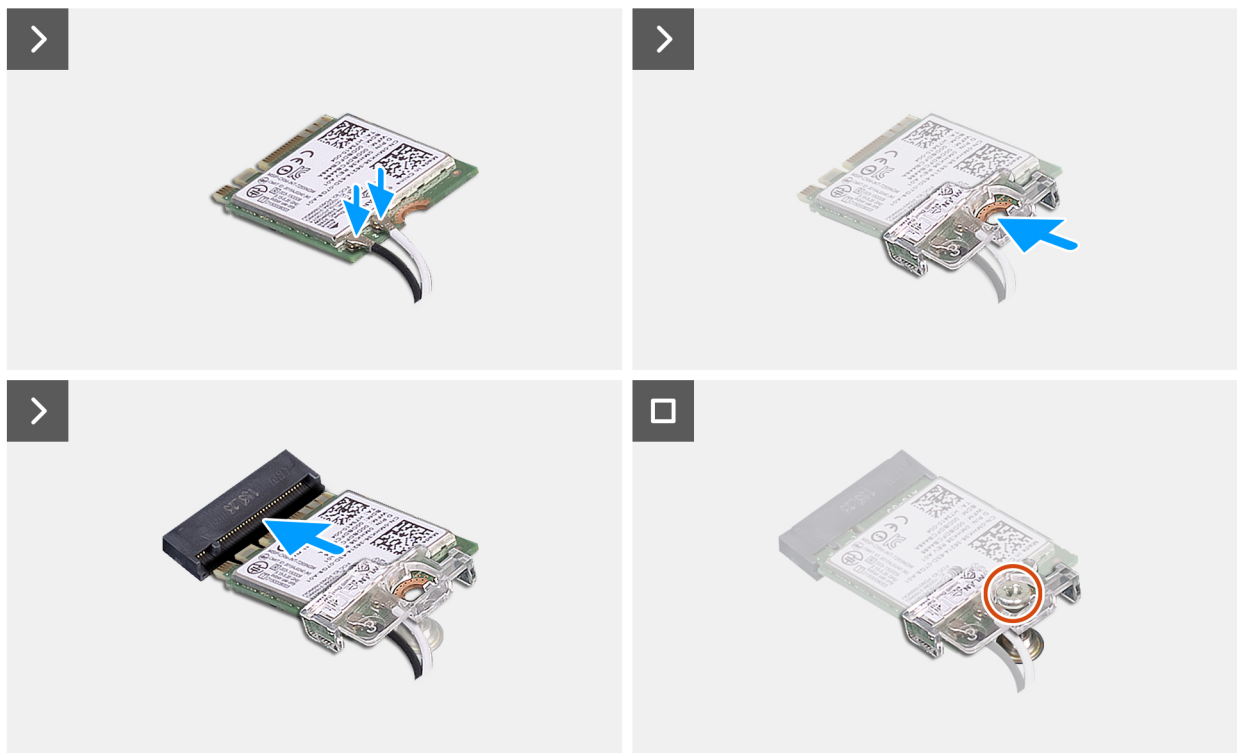
## Installing the wireless card

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

#### About this task

The following images indicate the location of the wireless card and provide a visual representation of the installation procedure.



**Figure 36. Installing the wireless card**

### Steps

1. Connect the antenna cables to the wireless card.

**Table 24. Antenna-cable color scheme**

Connector on the wireless card	Antenna-cable color	Silkscreen marking	
Main	White	MAIN	△ (white triangle)
Auxiliary	Black	AUX	▲ (black triangle)

2. Place the wireless-card bracket on the wireless card.
3. Align the notch on the wireless card with the tab on the wireless-card slot (M.2 WLAN).
4. Slide the wireless card at an angle into the wireless-card slot (M.2 WLAN).
5. Replace the screw (M2x3.5) that secures the wireless-card bracket to the wireless card.

### Next steps

1. Install the [side cover](#).
2. Install the [cable cover](#), if applicable.
3. Follow the procedure in [After working inside your computer](#).



# Solid-state drive expansion card

## Removing the solid state drive expansion card

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [side cover](#).

### About this task

The following images indicate the location of the solid state drive expansion card and provide a visual representation of the removal procedure.

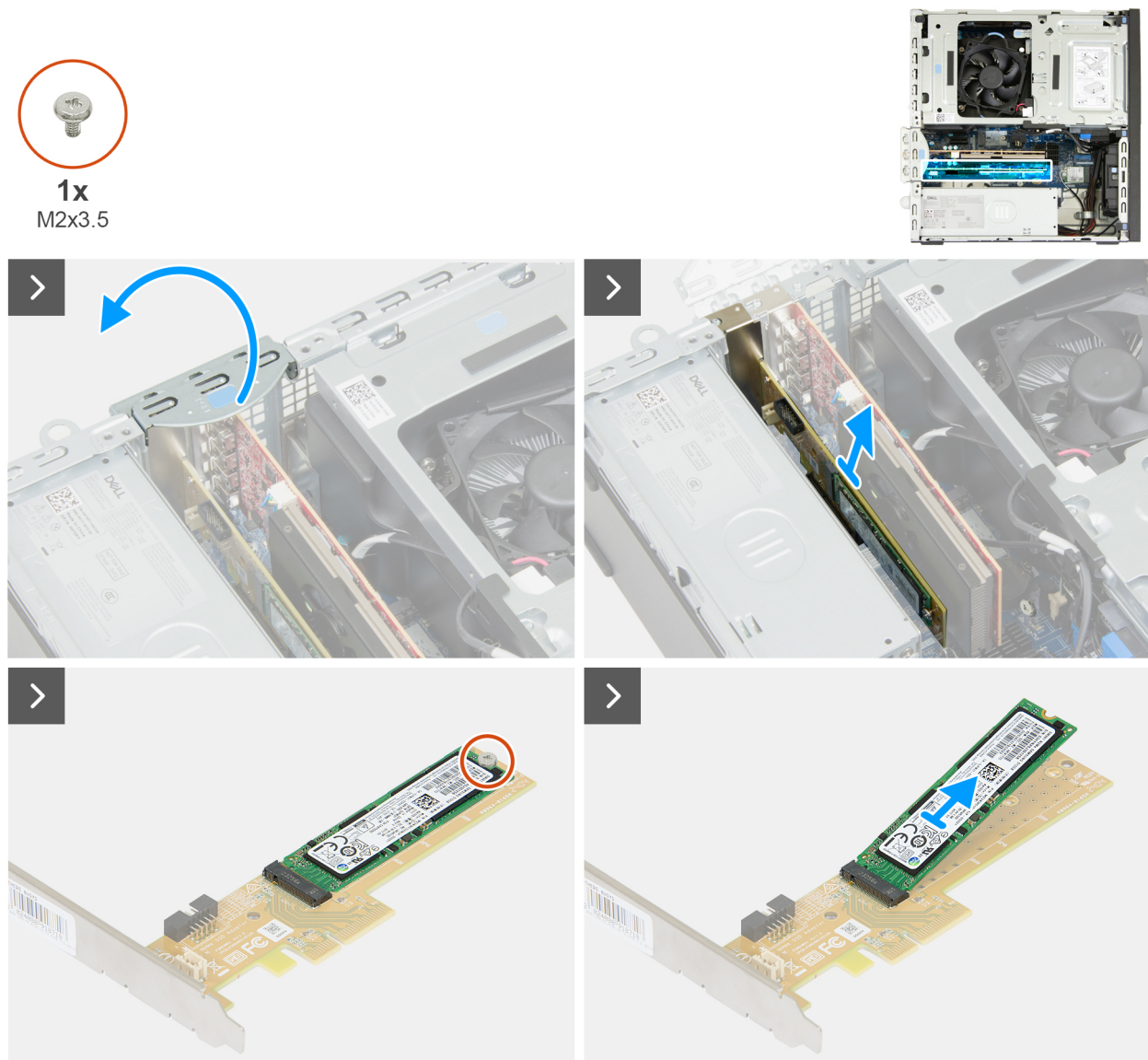
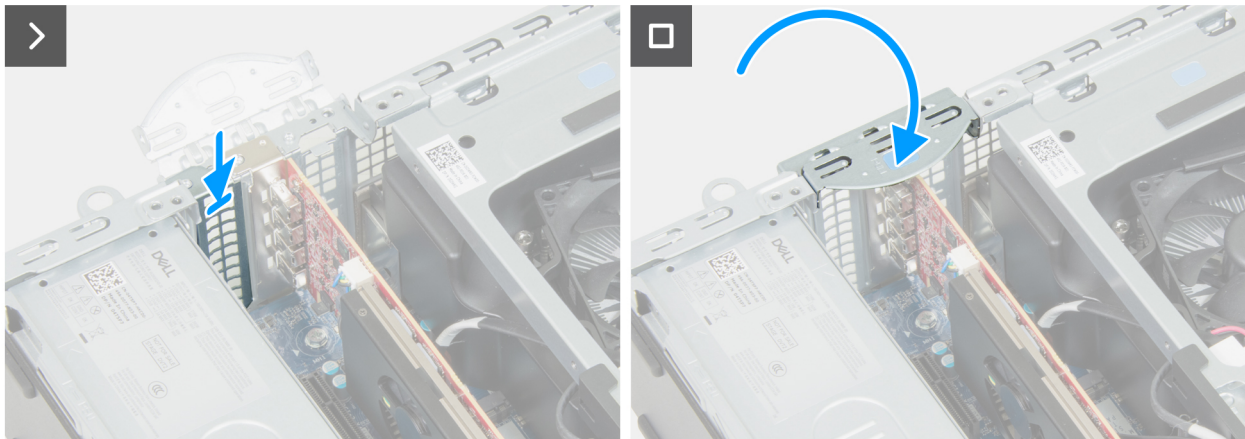


Figure 37. Removing the solid state drive expansion card



**Figure 38. Removing the solid state drive expansion card**

### Steps

1. Lift the tab to open the card-retention bracket.
2. Lift and disconnect the solid state drive expansion card from its PCIe x4 slot (SLOT3) on the system board.
3. Place the solid state drive expansion card on a flat and clean surface.
4. Remove the screw (M2x3.5) that secures the solid state drive to the solid state drive expansion card.
5. Slide and remove the solid state drive from the M.2 connector on the solid state drive expansion card.
6. Place the PCIe blanking plate into the slot on the chassis.
7. Rotate the card retention bracket towards the chassis until it snaps into place.

## Installing the solid state drive expansion card

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

The following images indicate the location of the solid state drive expansion card and provide a visual representation of the installation procedure.



1x  
M2x3.5

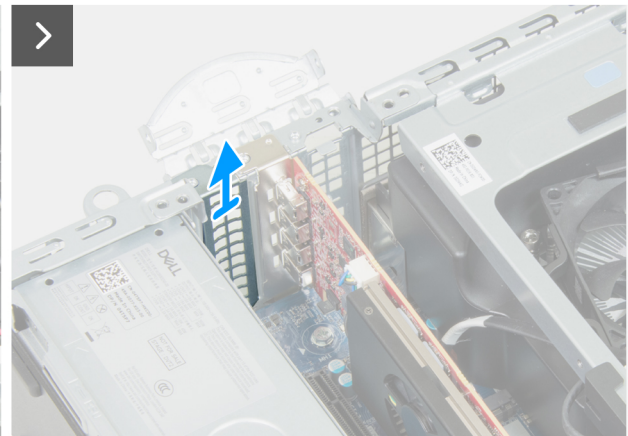
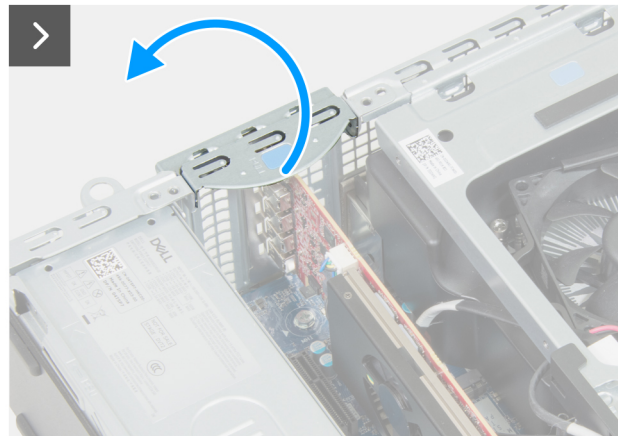
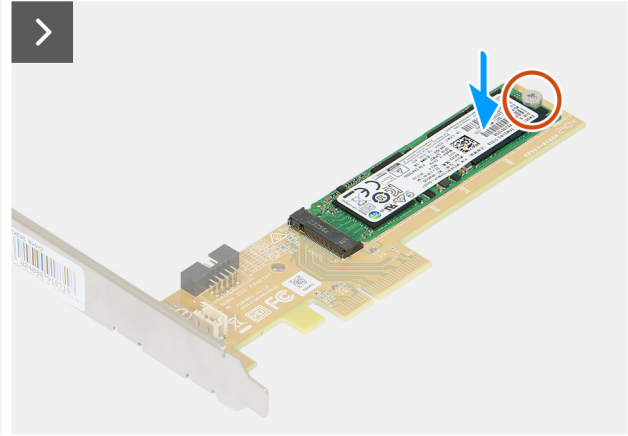
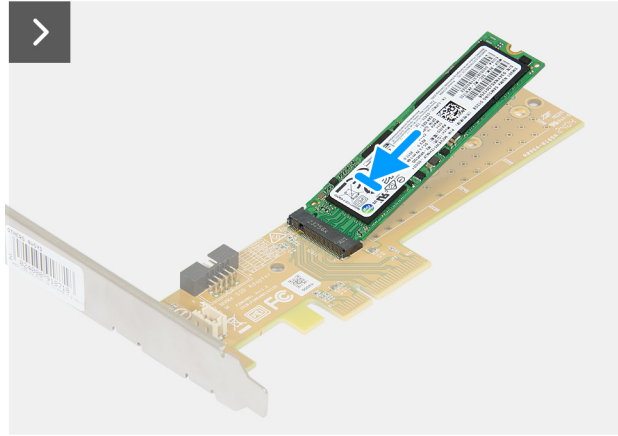


Figure 39. Installing the solid state drive expansion card

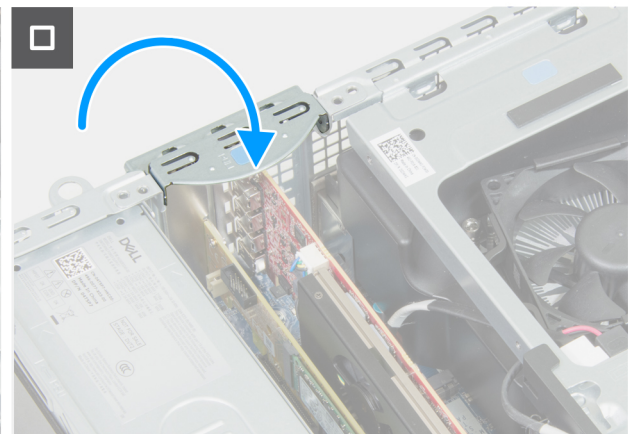
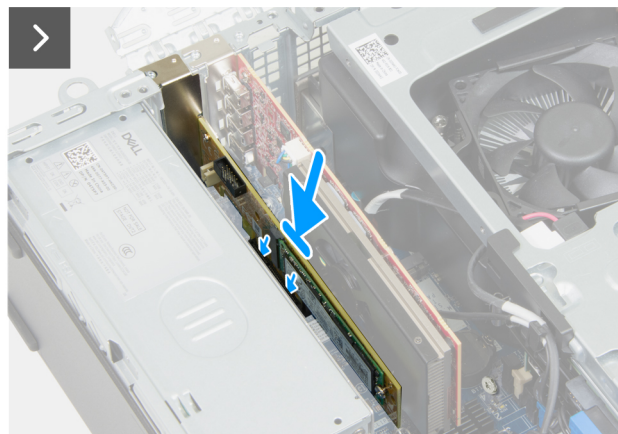


Figure 40. Installing the solid state drive expansion card

#### Steps

1. Lift the tab to open the card-retention bracket.

2. Remove the PCIe blanking plate from its slot on the chassis.
3. Slide the solid state drive into the slot on the solid state drive expansion card.
4. Replace the screw (M2x3) that secures the solid state drive to the solid state drive expansion card.
5. Align the solid state drive expansion card with the PCIe x4 slot (SLOT3) on the system board.
6. Place the solid state drive expansion card into the PCIe x4 slot and press down on it.
7. Rotate the card retention bracket towards the chassis until it snaps into place.

#### Next steps

1. Install the [side cover](#).
2. Install the [cable cover](#), if applicable.
3. Follow the procedure in [After working inside your computer](#).

## Puck-antenna expansion card

### Removing the puck-antenna expansion card

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [side cover](#).

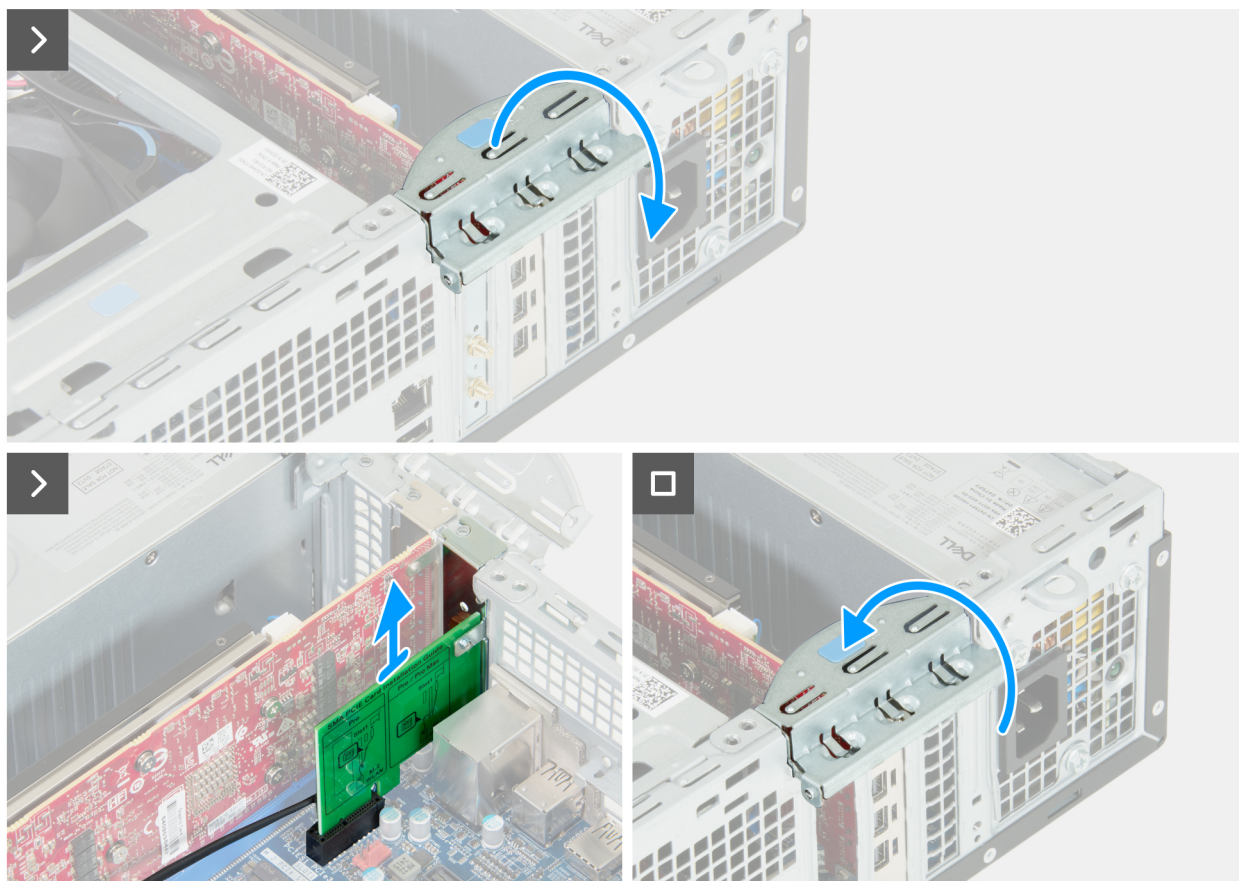
#### About this task

The following images indicate the location of the puck-antenna expansion card and provide a visual representation of the removal procedure.



**Figure 41. Removing the puck-antenna expansion card**





**Figure 42. Removing the puck-antenna expansion card**

#### Steps

1. Disconnect the two puck-antenna module cables from the puck-antenna expansion card at the back of the chassis.
2. Lift the tab to open the card-retention bracket.
3. Remove the puck-antenna expansion card from the PCIe x1 slot (SLOT1) on the system board.
4. Rotate the card retention bracket towards the chassis until it snaps into place.

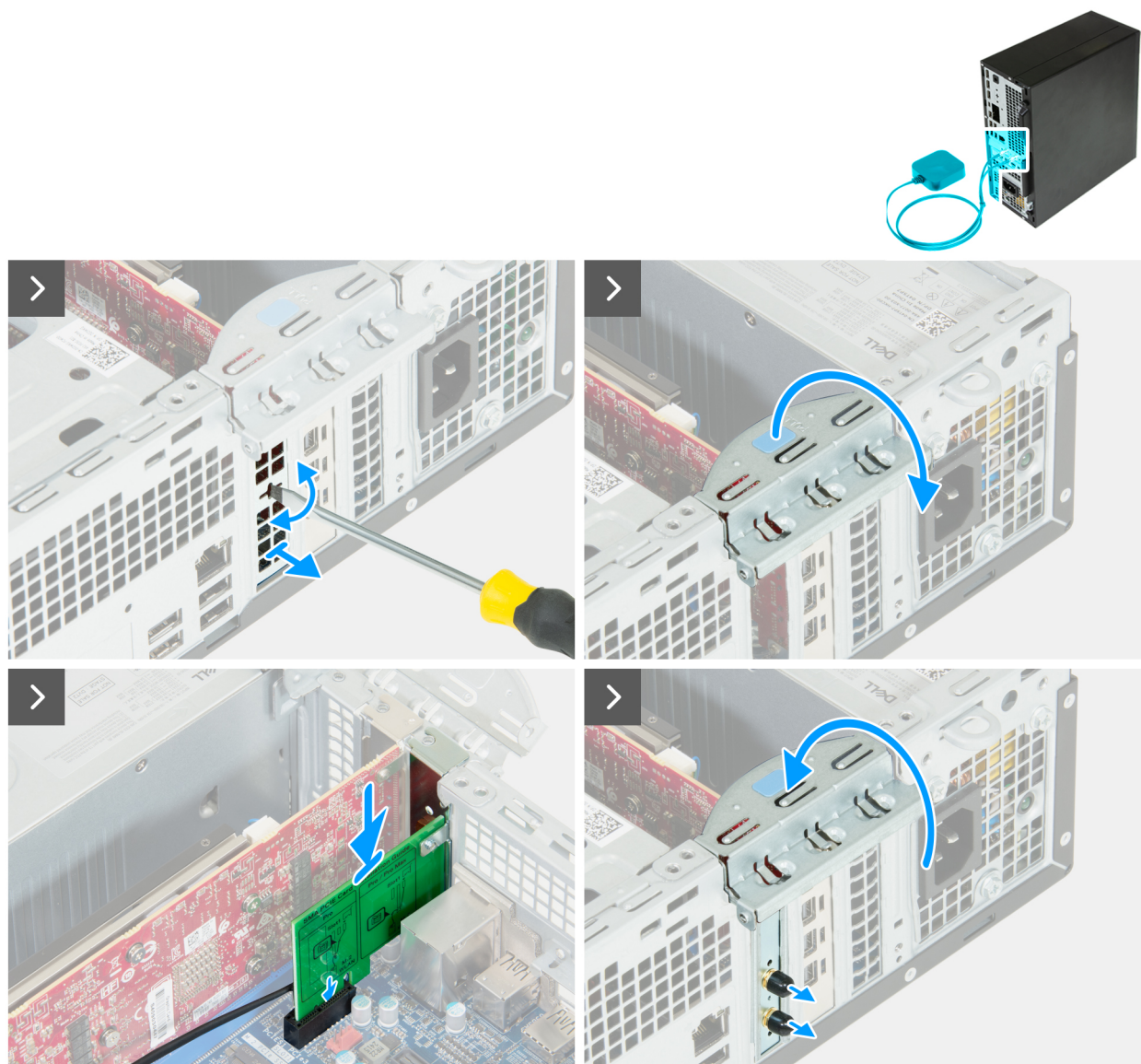
## Installing the puck-antenna expansion card

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

#### About this task

The following images indicate the location of the puck-antenna expansion card and provide a visual representation of the installation procedure.




**Figure 43. Installing the puck-antenna expansion card**



**Figure 44. Installing the puck-antenna expansion card**

#### **Steps**

1. Using a screwdriver, press against the PCIe blanking plate to remove it from the chassis.

 **NOTE:** This step is applicable only if a puck-antenna expansion card is not previously installed on your computer.

2. Lift the tab to open the card-retention bracket.
3. Align the puck-antenna expansion card with the PCIe x1 slot (SLOT1) on the system board.
4. Place the puck-antenna expansion card into the PCIe x1 slot and press down on it.
5. Rotate the card retention bracket towards the chassis until it snaps into place.
6. Connect the two puck-antenna module cables to the puck-antenna expansion card at the back of the chassis.

#### Next steps

1. Install the [side cover](#).
2. Install the [cable cover](#), if applicable.
3. Follow the procedure in [After working inside your computer](#).


## Optical drive

### Removing the optical drive

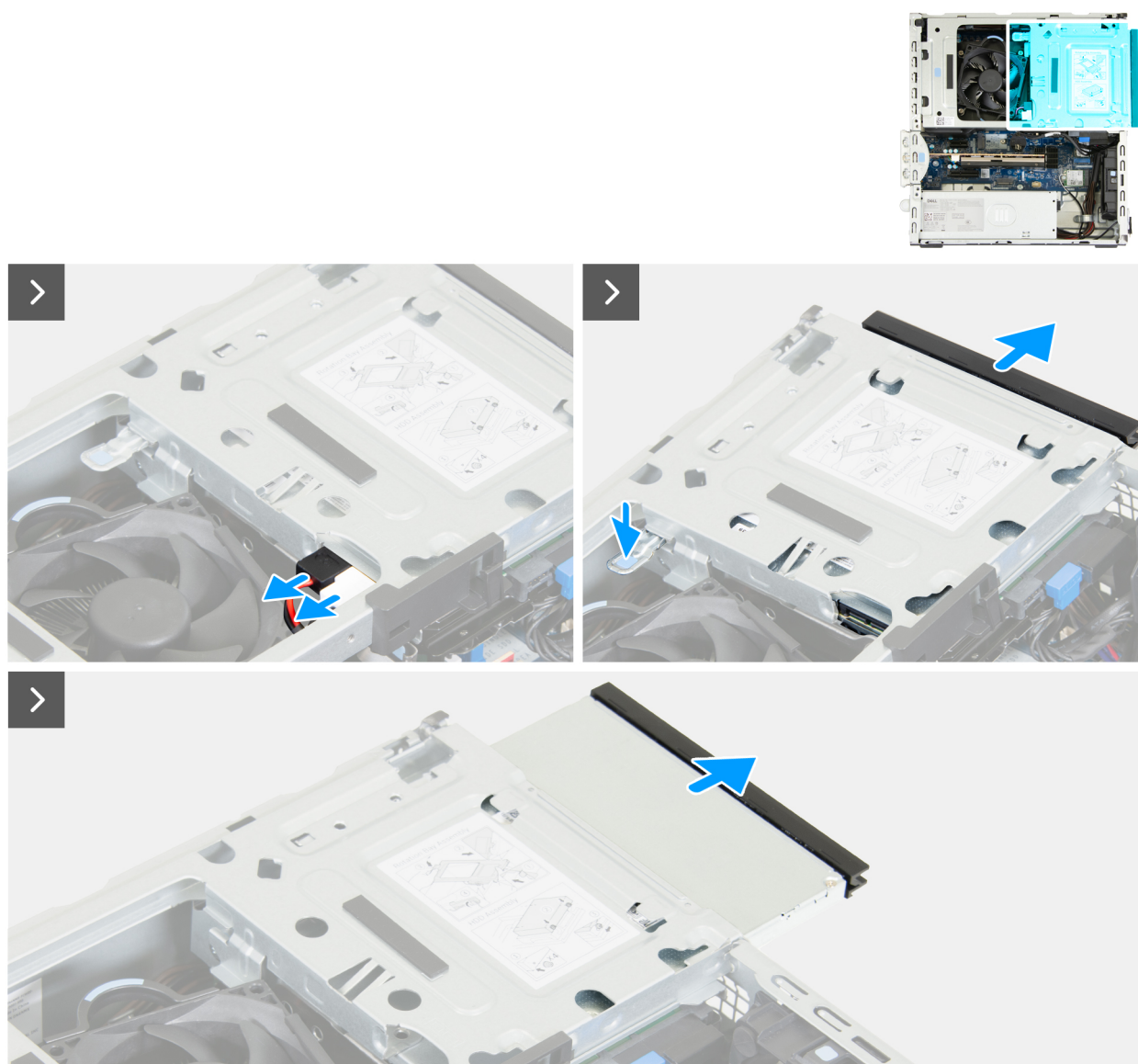
#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).

#### About this task

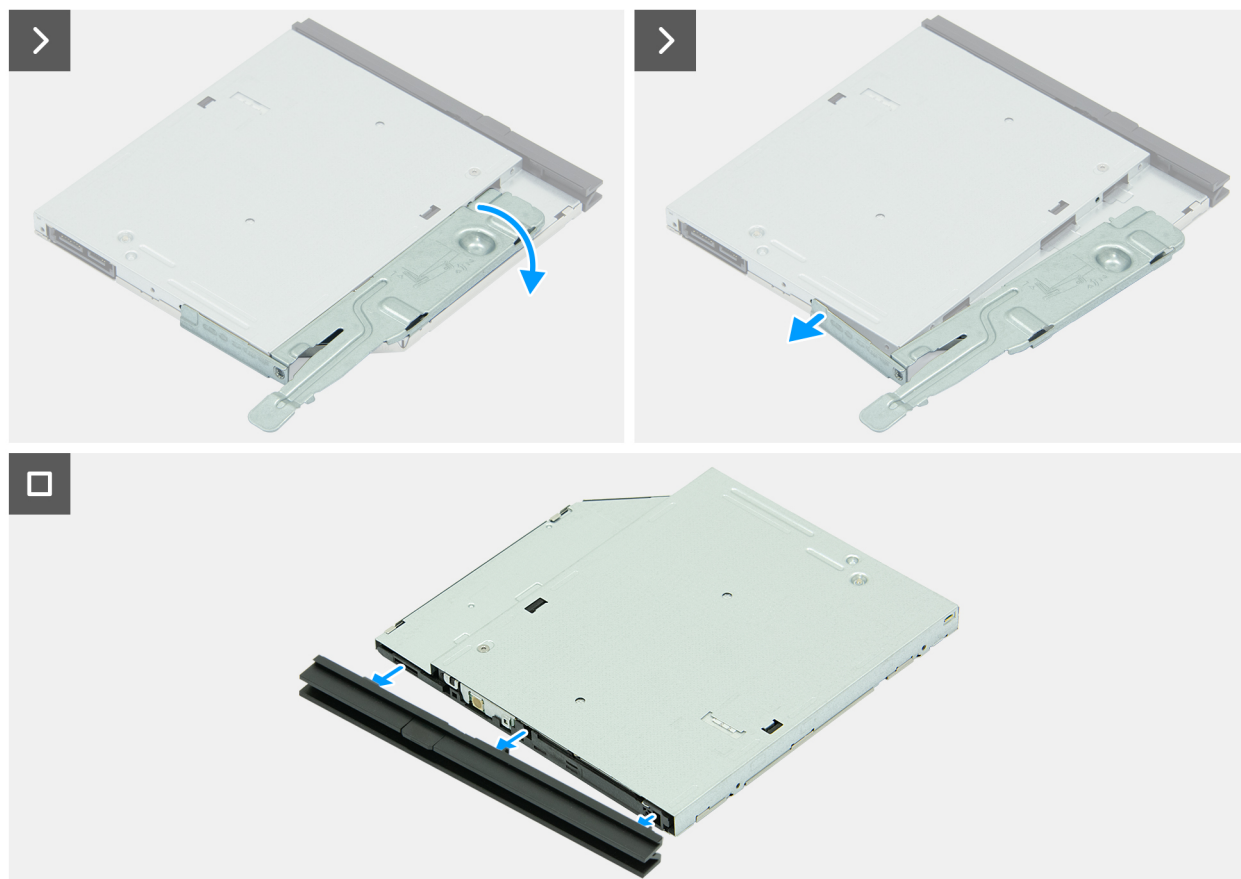
 **NOTE:** The optical drive is located within the disk bay.

The following images indicate the location of the optical drive and provide a visual representation of the removal procedure.



**Figure 45. Removing the optical drive**





**Figure 46. Removing the optical drive**

#### Steps

1. Disconnect the data cable and the power cable from the optical drive.
2. Press down on the securing tab to release the optical drive from the drive bay.
3. Pull to slide the optical drive out of the drive bay.
4. Flip the optical drive over to reveal the securing tab.
5. Rotate the securing tab to release it from the optical drive.
6. Gently pull the bezel from the optical drive.

## Installing the optical drive

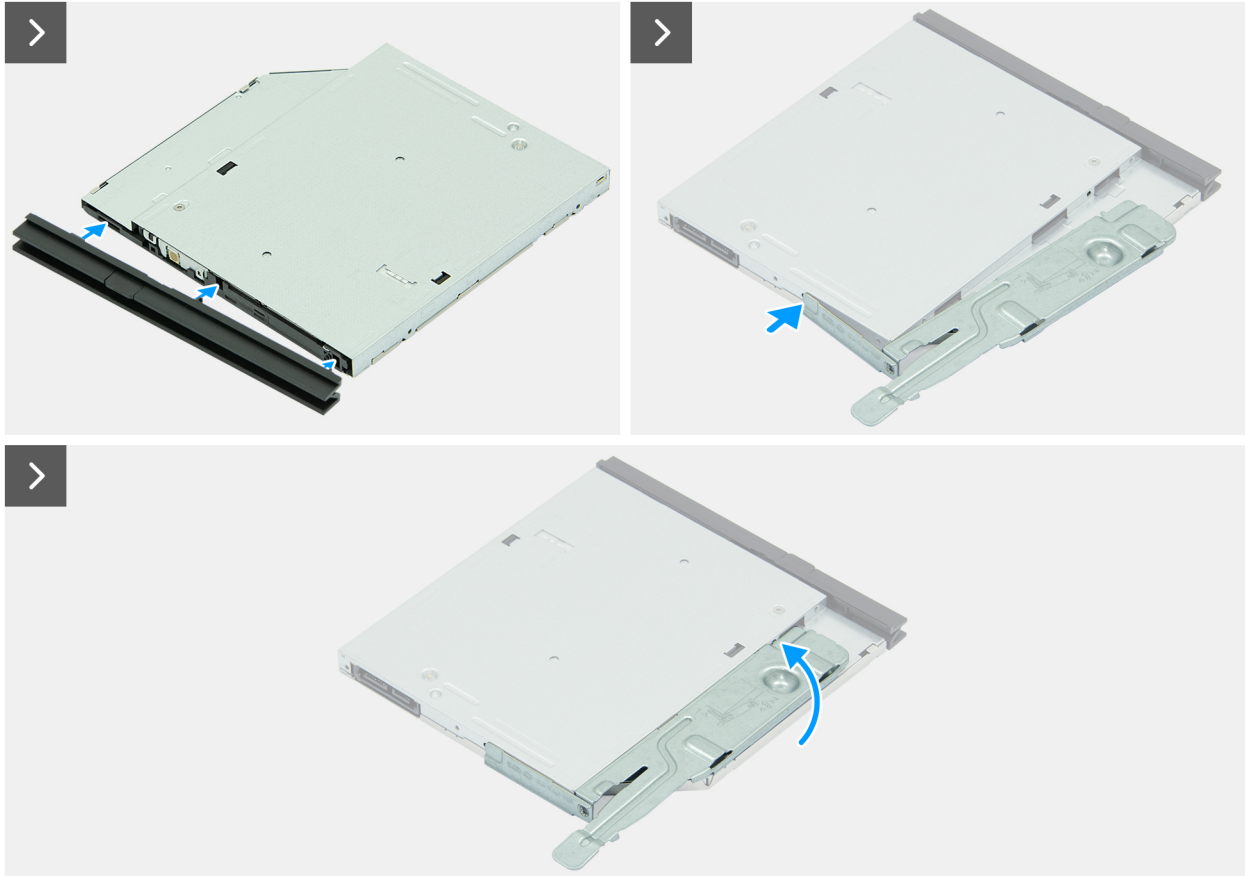
#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

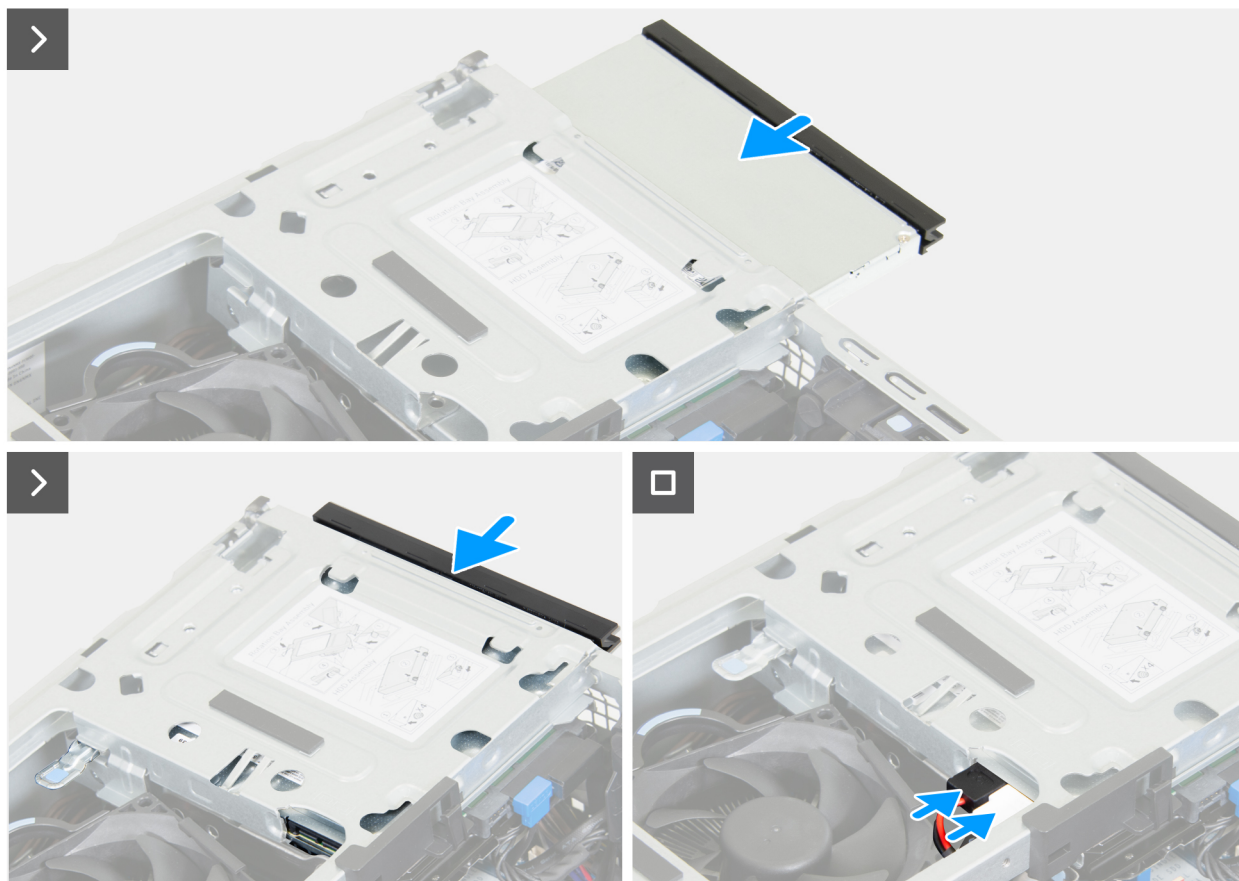
#### About this task

**NOTE:** The optical drive is located within the drive bay. Follow the below-mentioned procedure **on the disk-drive cage** to remove or install the optical drive.

The following images indicate the location of the optical drive and provide a visual representation of the installation procedure.



**Figure 47. Installing the optical drive**



**Figure 48. Installing the optical drive**

#### Steps

1. Align the tabs on the bezel with the slots on the optical drive.
2. Press the bezel against the optical drive until the bezel clicks into place.
3. Insert the alignment post on the securing tab into the hole on the optical drive.
4. Rotate the securing tab inward until it clicks into place.
5. Slide the optical drive into the drive bay until the optical drive clicks into place.
6. Connect the data cable and the power cable to the optical drive.

#### Next steps

1. Install the [front cover](#).
2. Install the [side cover](#).
3. Install the [dust filter](#), if applicable.
4. Install the [cable cover](#), if applicable.
5. Follow the procedure in [After working inside your computer](#).

## Drive bay

### Removing the drive bay

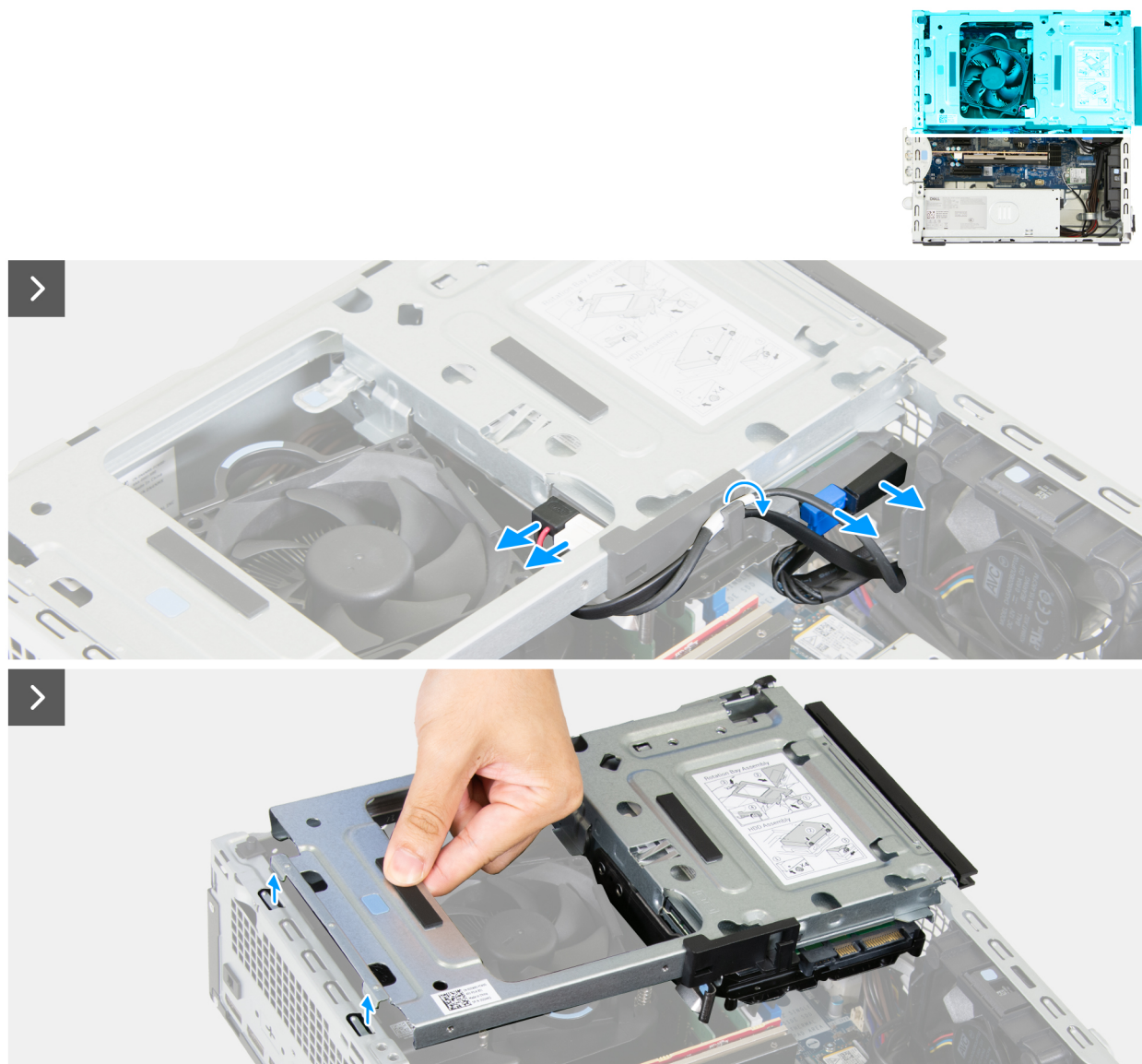
#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.

4. Remove the [side cover](#).
5. Remove the [front cover](#).

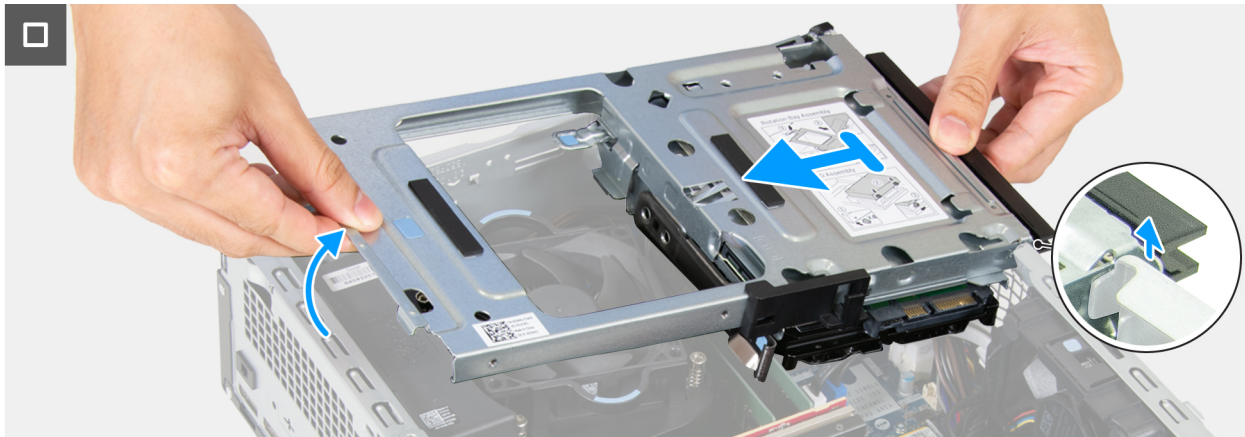
#### About this task

The following images indicate the location of the drive bay and provide a visual representation of the removal procedure.



**Figure 49. Removing the drive bay**





**Figure 50. Removing the drive bay**

### Steps

1. Disconnect the data cable and the power cable from the optical drive.
2. Remove the data cable and the power cable from the routing guide on the drive bay.
3. Disconnect the data cable and the power cable from the hard drive.
4. Lift the drive bay at an angle to release the tabs from the chassis.
5. Hold the drive bay firmly with both hands, slide and remove the drive bay from the chassis.

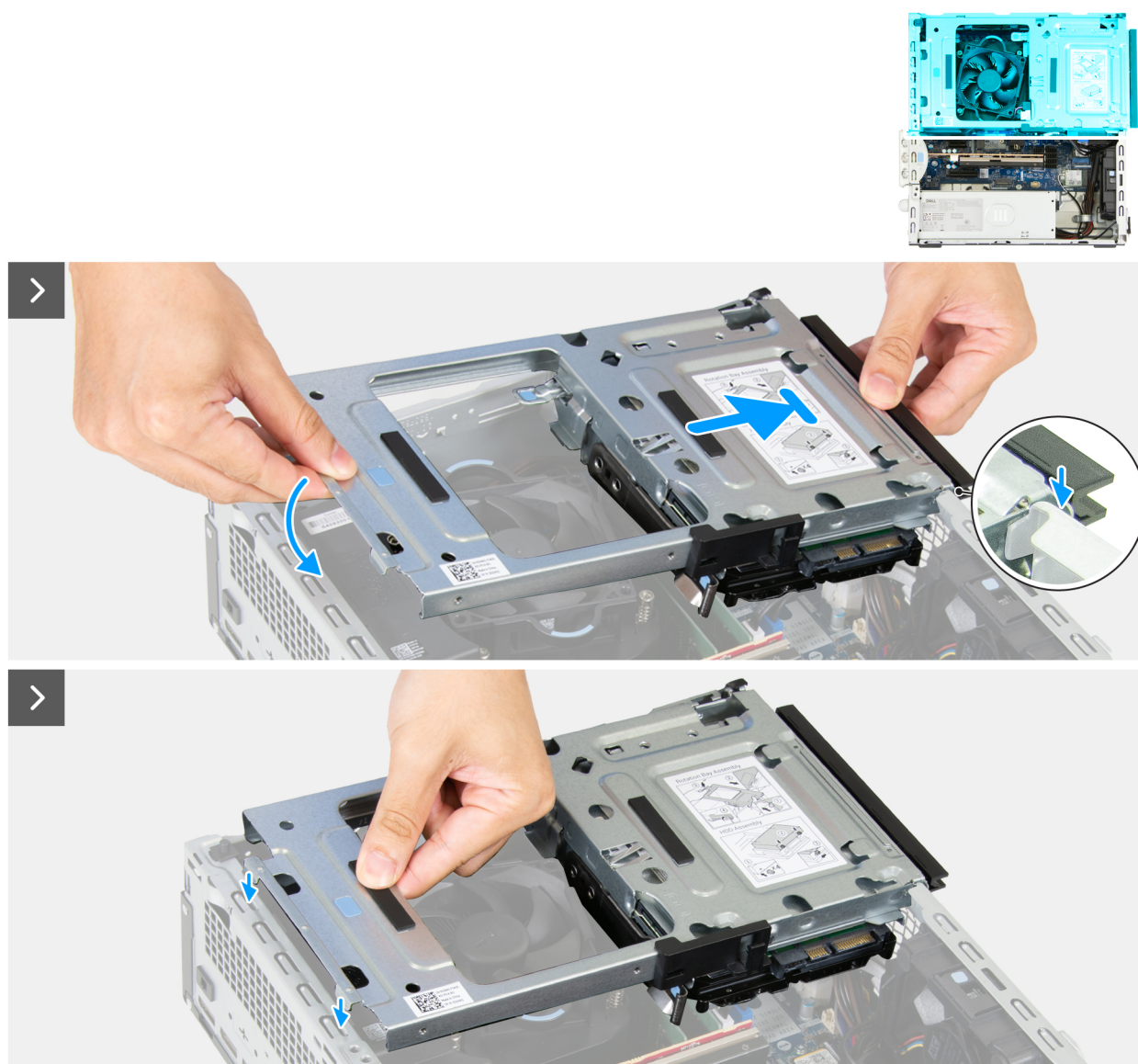
## Installing the drive bay

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

The following images indicate the location of the drive bay and provide a visual representation of the installation procedure.



**Figure 51. Installing the drive bay**



**Figure 52. Installing the drive bay**

### Steps

1. Holding the drive bay firmly with both hands, slide and secure one side of the drive bay to the chassis.

2. Press down the other end of the drive bay securing the tabs on the drive bay with the slots on the chassis.
3. Connect the data cable and the power cable to the hard drive.
4. Connect the data cable and the power cable to the optical drive.
5. Route the data cable and the power cable through the routing guide on the drive bay.

#### Next steps

1. Install the [front cover](#).
2. Install the [side cover](#).
3. Install the [dust filter](#), if applicable.
4. Install the [cable cover](#), if applicable.
5. Follow the procedure in [After working inside your computer](#).

## Hard drive

### Removing the hard drive

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

#### About this task

The following images indicate the location of the hard drive and provide a visual representation of the removal procedure.



4x  
6-32#



**Figure 53. Removing the hard drive**

### Steps

1. Flip the drive bay over to reveal the hard drive.
2. While pulling the securing tab away from the side of the hard drive, slide and lift the hard disk at an angle off the drive bay.
3. Remove the four screws (6-32#) from the hard drive.

## Installing the hard drive

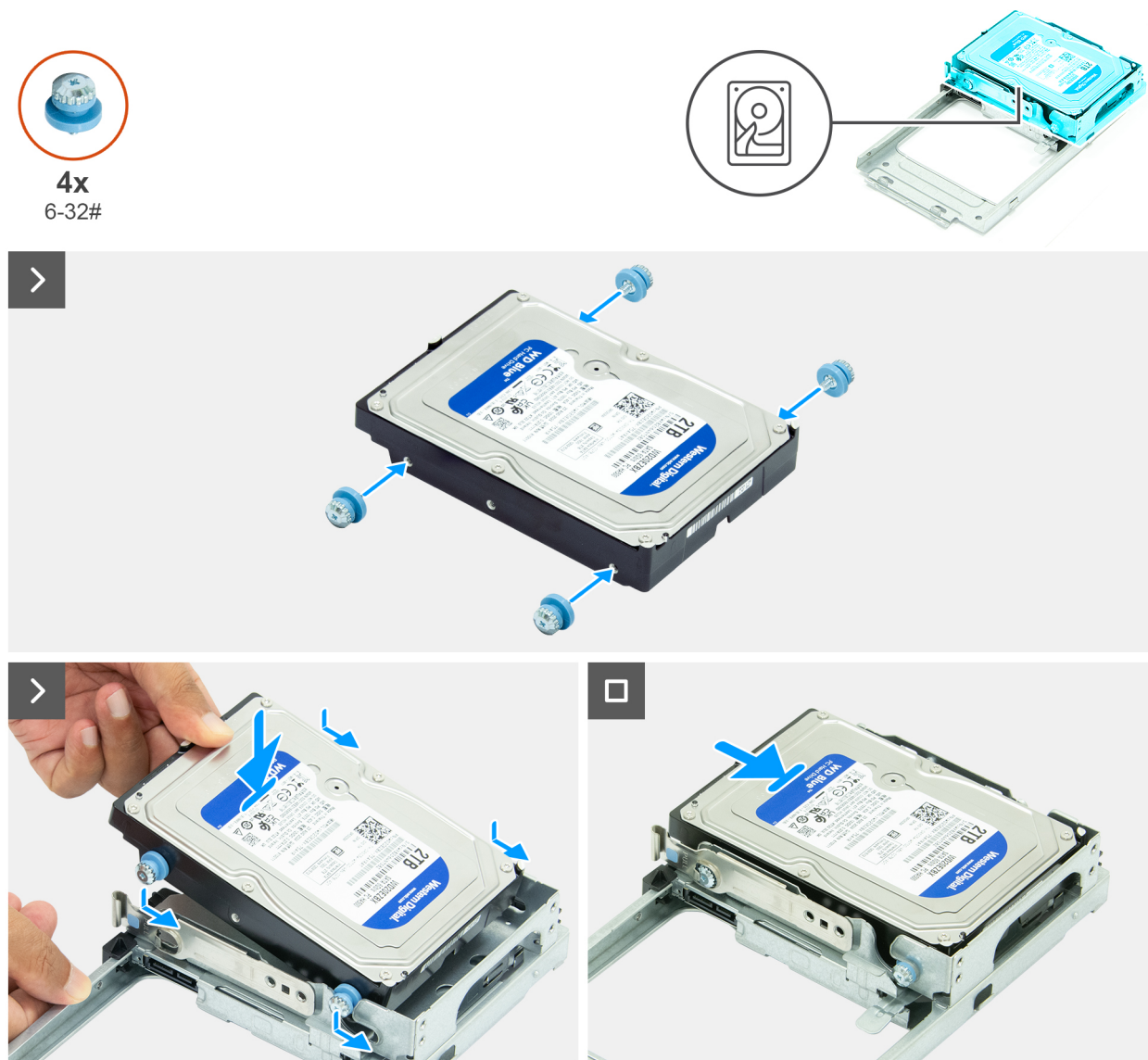
### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

### About this task

The following images indicate the location of the hard drive and provide a visual representation of the installation procedure.





**Figure 54. Installing the hard drive**

#### Steps

1. Replace the four screws (6-32#) on the hard drive.
2. Align the screws on the hard drive with the grooves on the drive bay and slide the hard drive until it clicks into place.
3. Flip over the drive bay.

#### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

# Intrusion switch

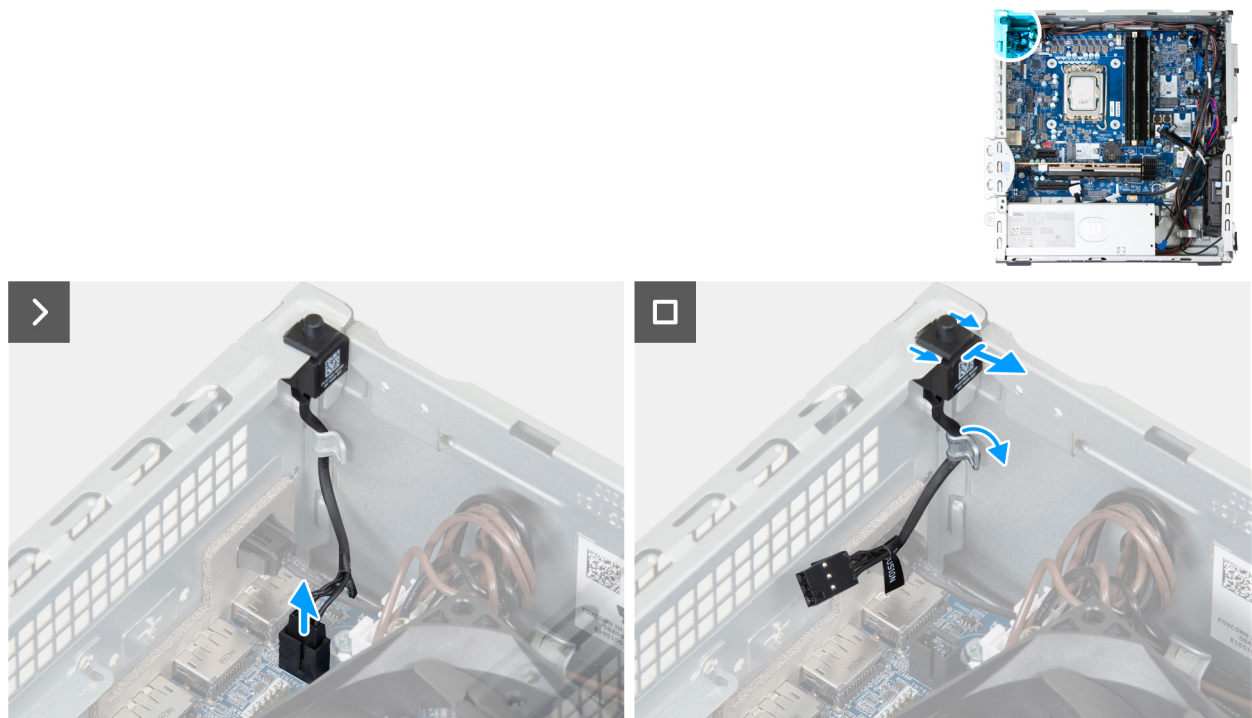
## Removing the intrusion switch

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).
7. Remove the [processor fan and heat-sink assembly](#).

### About this task

The following image indicates the location of the intrusion switch and provides a visual representation of the removal procedure.



**Figure 55. Removing the intrusion switch**

### Steps

1. Disconnect the intrusion-switch cable from its connector (INTRUSION) on the system board.
2. Slide and lift the Intrusion switch away from the computer.

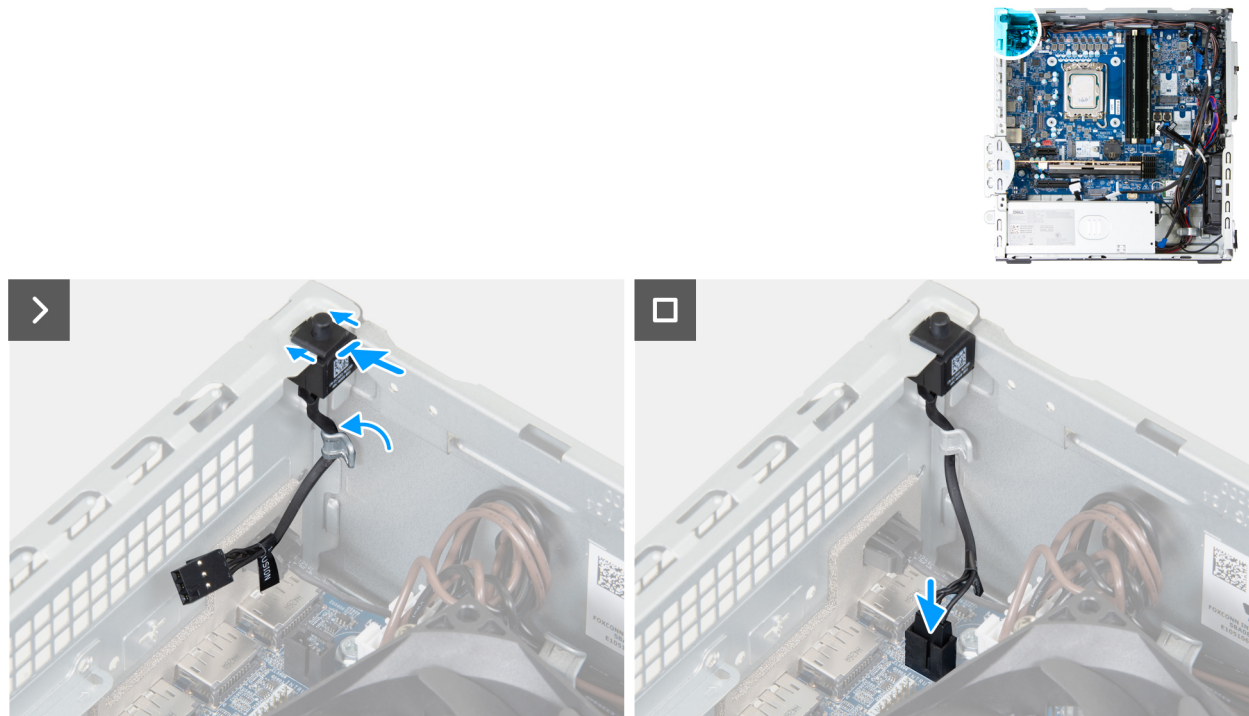
## Installing the Intrusion switch

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

### About this task

The following image indicates the location of the Intrusion switch and provides a visual representation of the installation procedure.



**Figure 56. Installing the Intrusion switch**

### Steps

1. Slide the intrusion switch into the slot on the chassis.
2. Connect the intrusion-switch cable to its connector (INTRUSION) on the system board.

### Next steps

1. Install the [processor fan and heat-sink assembly](#).
2. Install the [drive bay](#).
3. Install the [front cover](#).
4. Install the [side cover](#).
5. Install the [dust filter](#), if applicable.
6. Install the [cable cover](#), if applicable.
7. Follow the procedure in [After working inside your computer](#).

## Fan

### Removing the fan

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

### About this task

The following image indicates the location of the fan and provides a visual representation of the removal procedure.

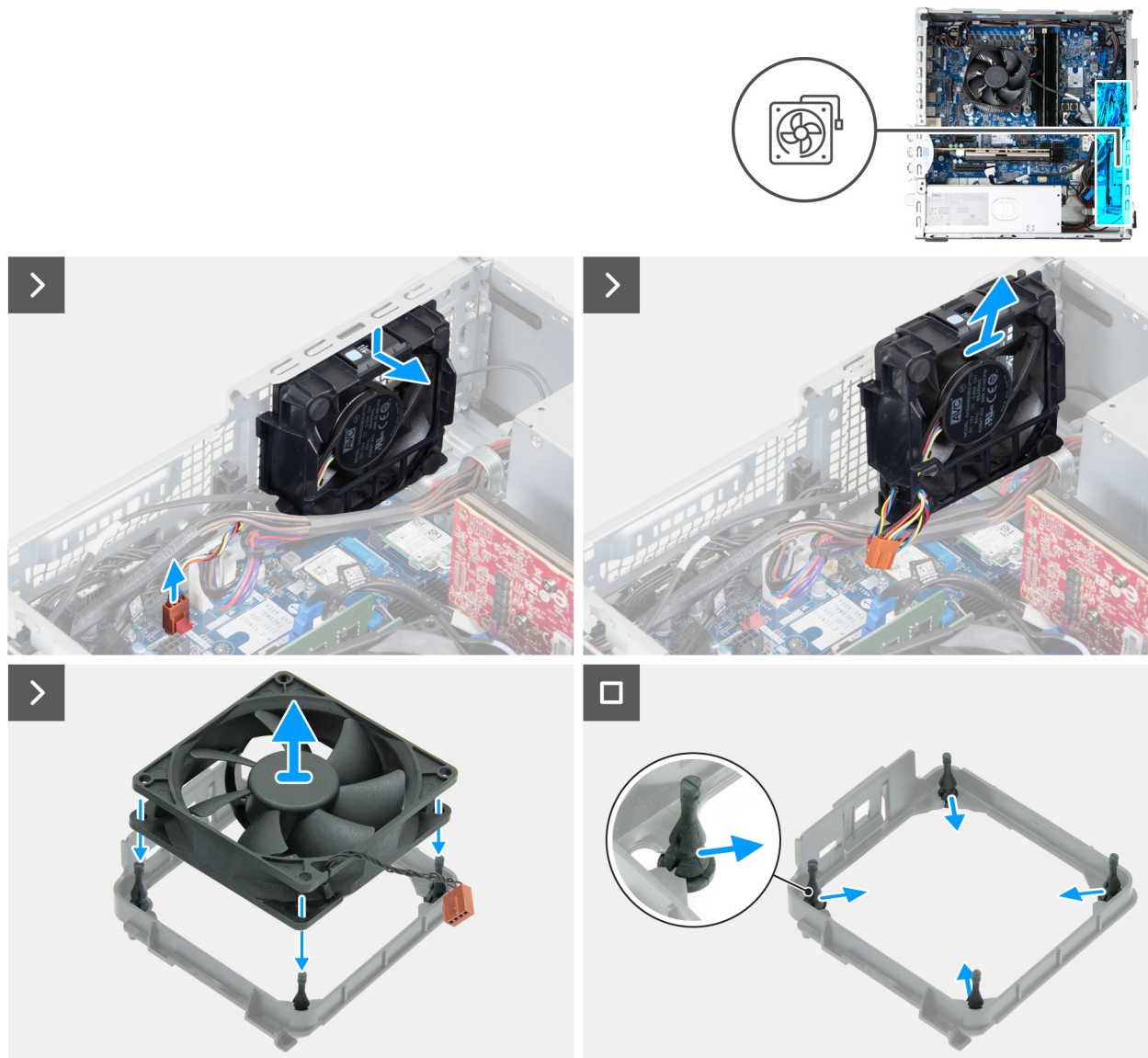


Figure 57. Removing the fan

### Steps

1. Disconnect the fan cable from its connector (FAN SYS2) on the system board.
2. Route the fan cable from under the power-supply cables.
3. Push the fan down and lift the fan off the chassis.
4. Lift the fan off the fan bracket.
5. Remove the four rubber mounts from the fan bracket.

## Installing the fan

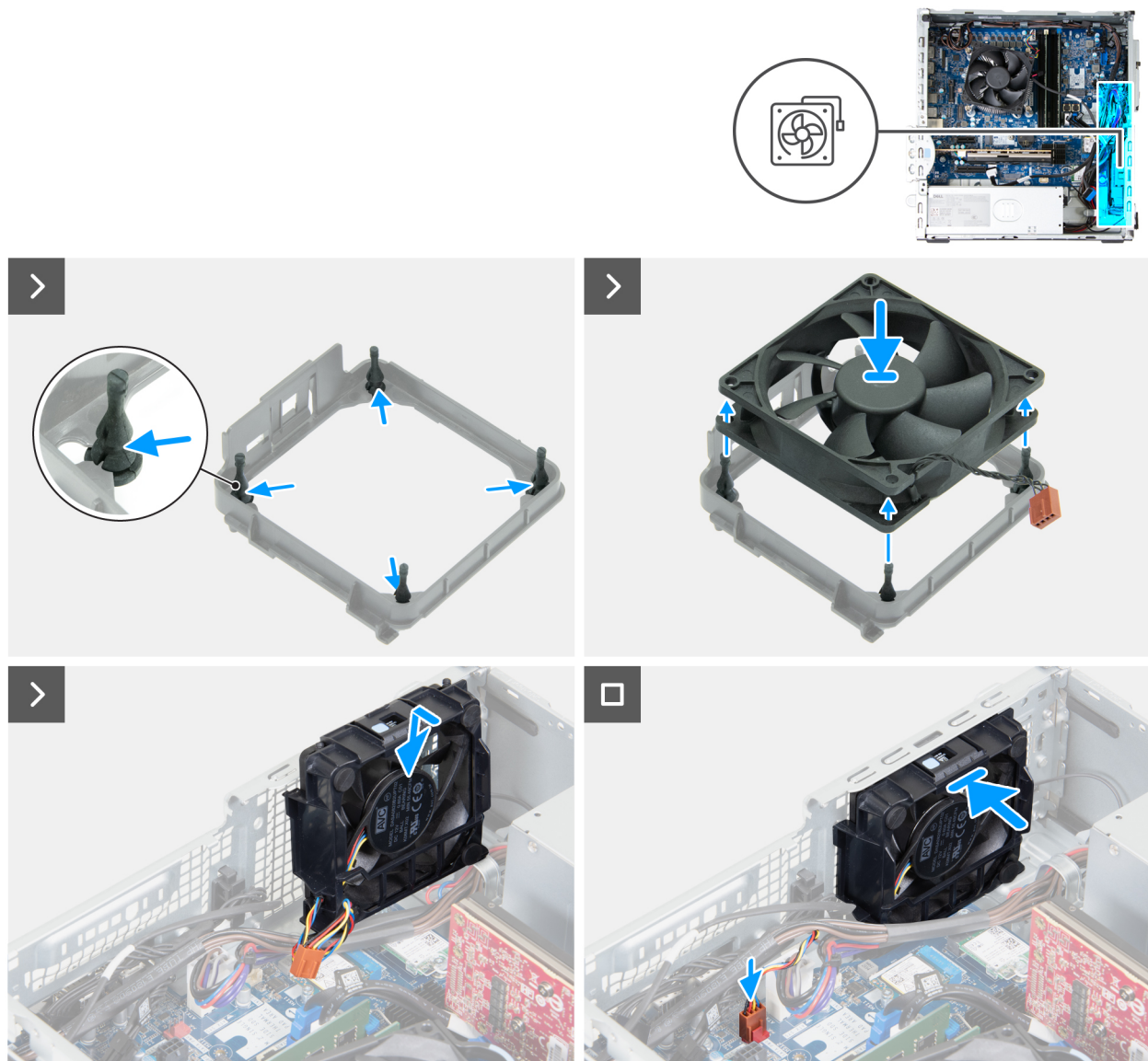
### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

The following image indicates the location of the fan and provides a visual representation of the installation procedure.





**Figure 58. Installing the fan**

### Steps

1. Place the four rubber mounts on the fan bracket.
2. Align the screw holes on the fan to the rubber mounts on the fan bracket, then push the fan into place.
3. Align the tabs on the fan to the slots on the chassis and place the fan into its slot on the chassis.
4. Route the fan cable below the power-supply cables.
5. Connect the fan cable to its connector (FAN SYS2) on the system board.

### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

# Remote power-switch cable

## Removing the remote power-switch cable

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

### About this task

The following images indicate the location of the remote power-switch cable and provide a visual representation of the removal procedure.

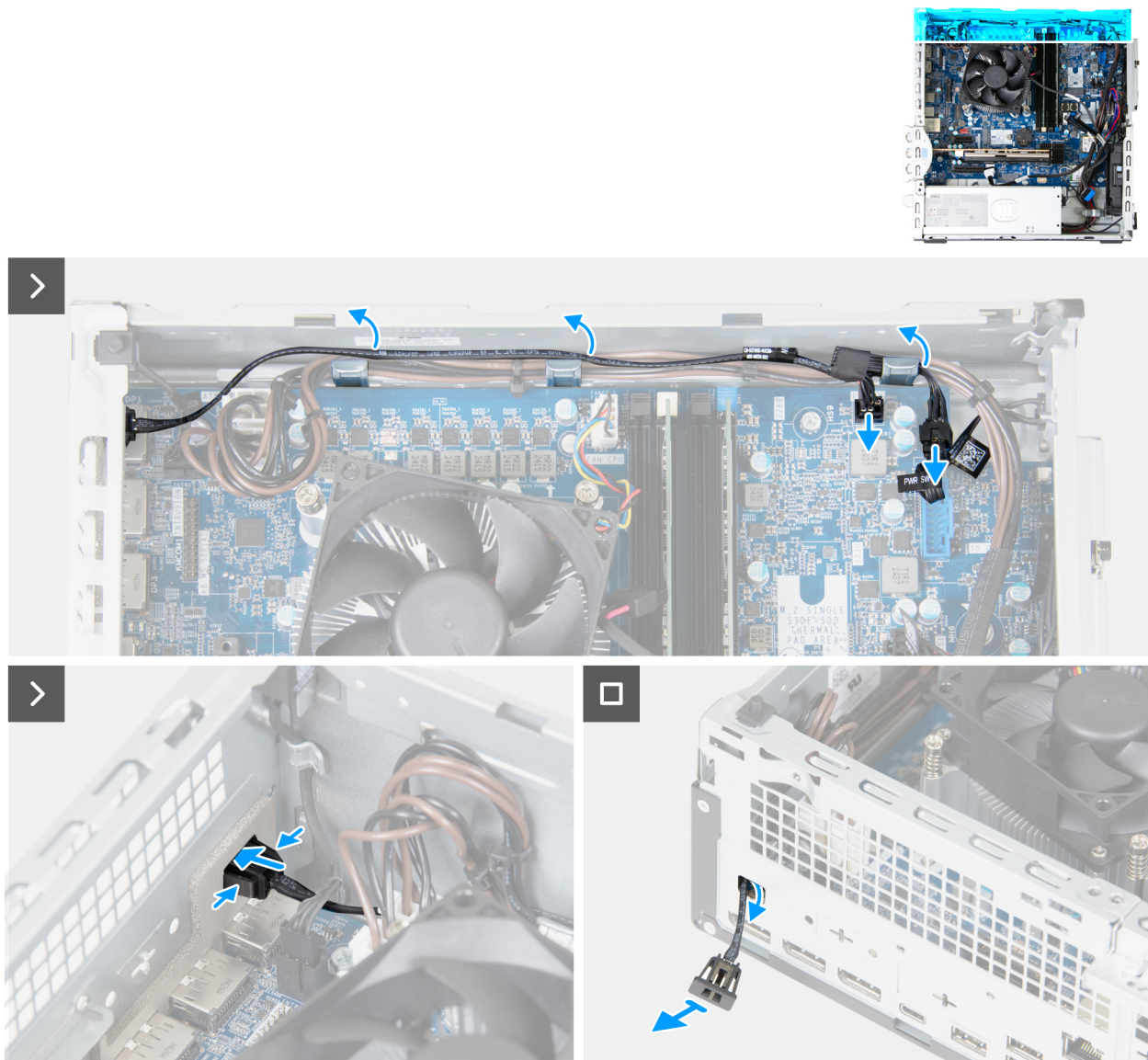


Figure 59. Removing the remote power-switch cable

### Steps

1. Disconnect the power-button cable from the remote power-switch cable.
2. Disconnect the remote power-switch cable from its connector (PWR SW) on the system board.
3. Remove the processor power cables from the routing guides on the chassis.
4. Move the processor cables off the remote power-switch cable.
5. Remove the remote power-switch cable off the system board.
6. Remove the remote power-switch cable from the routing guides on the chassis.
7. Pinch on the securing tabs on the remote power-switch cable and thread the cable through the slot on the chassis.
8. Remove the remote power-switch cable from the chassis.

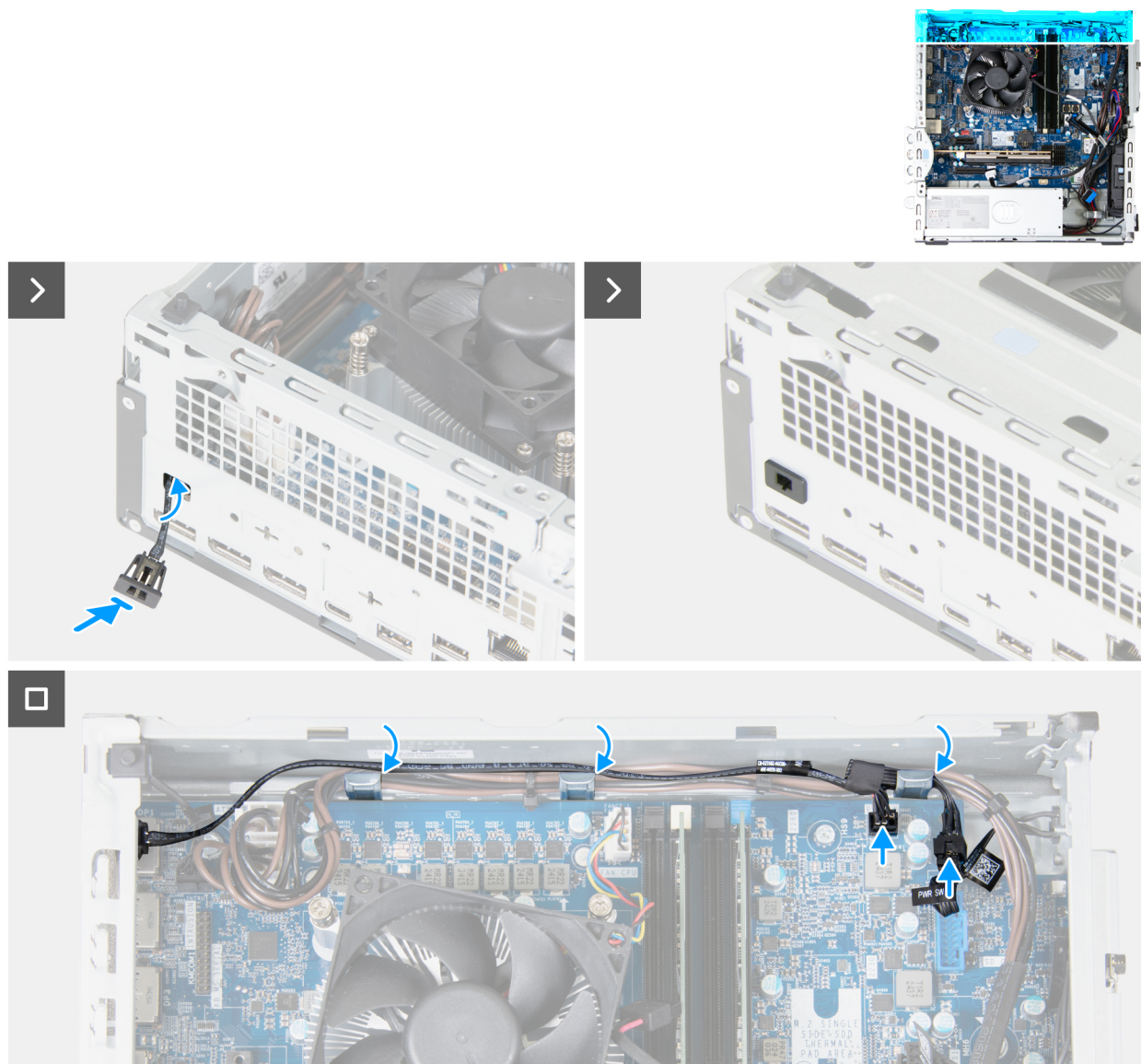
## Installing the remote power-switch cable

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

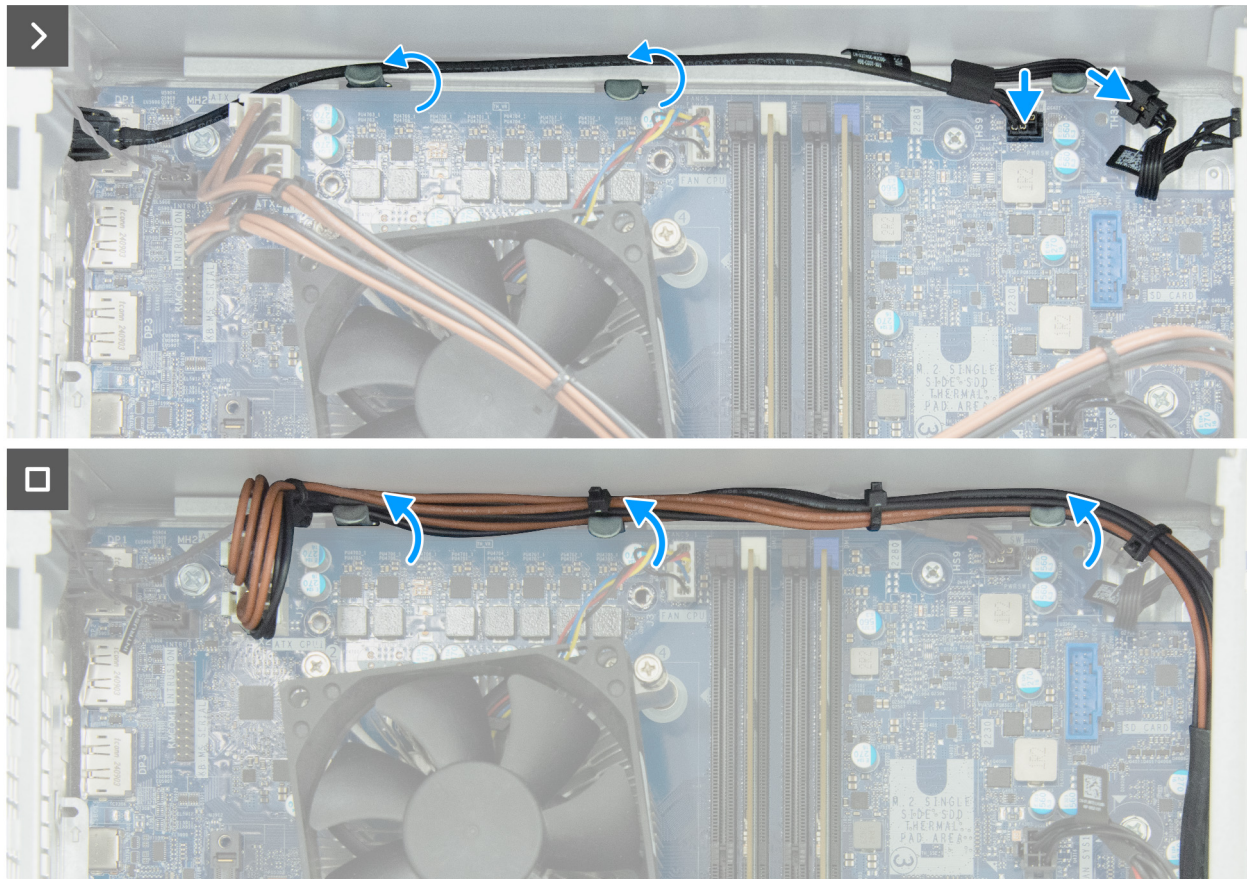
### About this task

The following images indicate the location of the remote power-switch cable and provide a visual representation of the installation procedure.



**Figure 60. Installing the remote power-switch cable**





**Figure 61. Installing the remote power-switch cable**

#### Steps

1. Thread the remote power-switch cable through the slot on the chassis.
2. Press the remote power-switch cable till it clicks into place in the slot on the chassis.
3. Route the remote power-switch cable through the routing guides on the chassis.
4. Connect the remote power-switch cable to its connector (PWR SW) on the system board.
5. Connect the power-button cable to the remote power-switch cable.
6. Route the processor power cables through the routing guides on the chassis.

#### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Power button

### Removing the power button

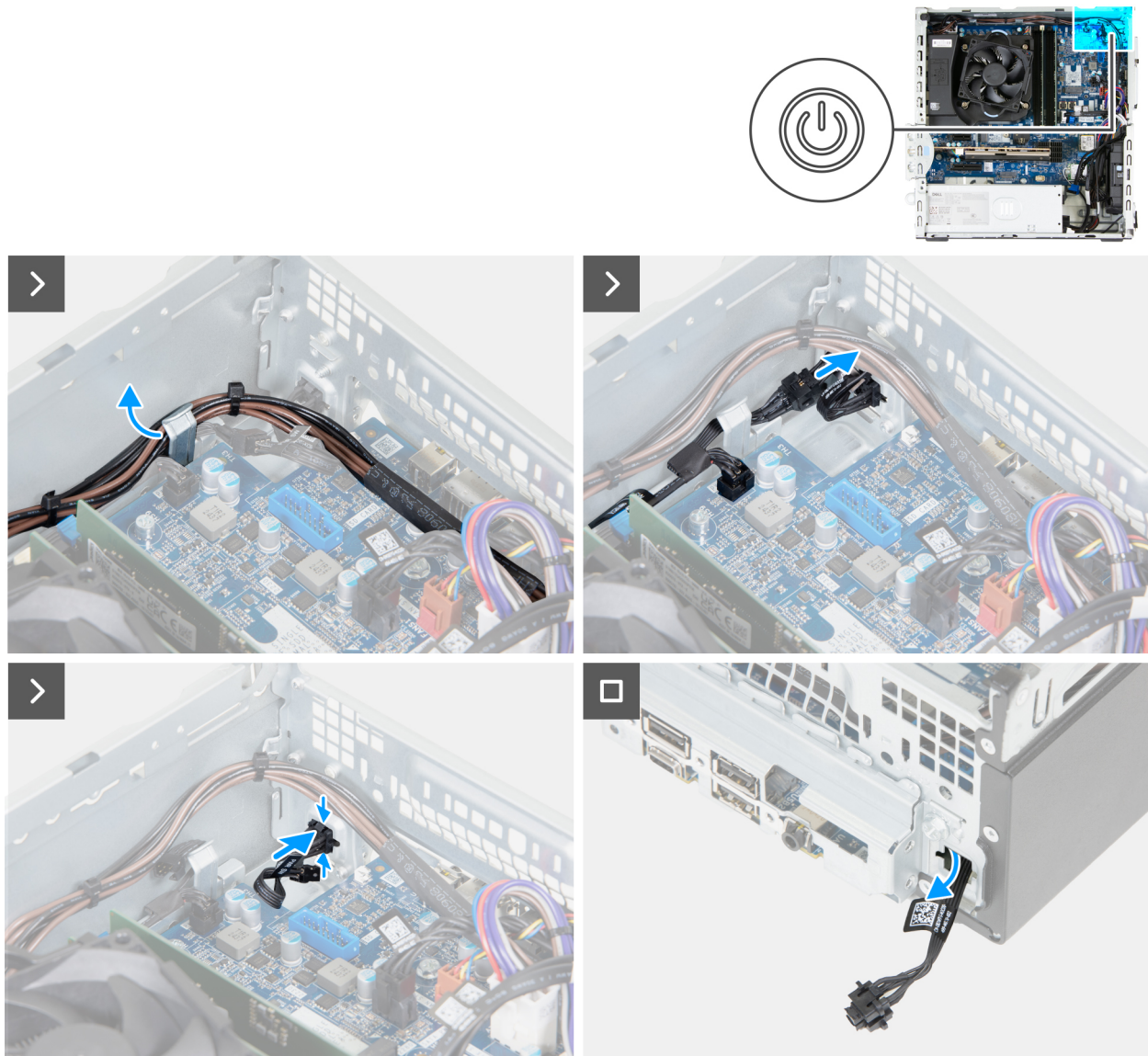
#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.

3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

#### About this task

The following image indicates the location of the power button and provides a visual representation of the removal procedure.



**Figure 62. Removing the power button**

#### Steps

1. Remove the processor power cables from the routing guide on the chassis.
2. Move the processor cables off the power-button cable.
3. Disconnect the power-button cable from the remote-power switch or its connector (PWR SW) on the system board.  
i **NOTE:** Depending on the configuration ordered, your computer may have a remote-power switch cable installed.
4. Pinch the release tabs on the power button to release it from the slot on the chassis.
5. Route the power button along with its cable through the slot on the chassis.
6. Remove the power button and its cable from the front of the chassis.



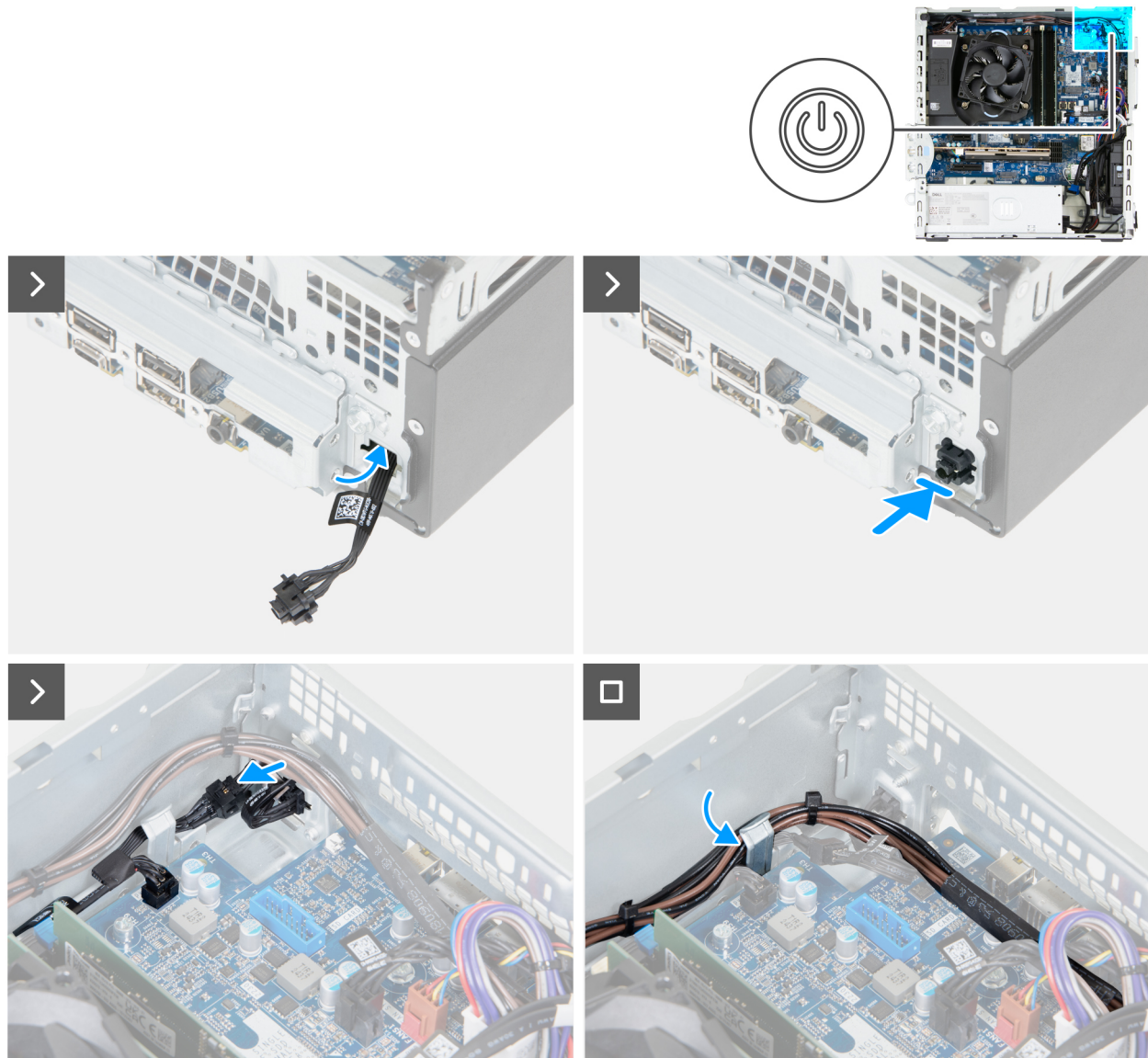
# Installing the power button

## Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

## About this task

The following image indicates the location of the power button and provides a visual representation of the installation procedure.



**Figure 63. Installing the power button**

## Steps

1. Thread the power-button module cable through the slot on the front of the chassis.
2. Align the tabs on the side of the power button with the cutouts on the slot in the chassis.
3. Press the power-button module into its slot on the chassis.
4. Connect the power-button cable to the remote-power switch cable or its connector (PWR SW) on the system board.

**NOTE:** Depending on the configuration ordered, your computer may have a remote-power switch cable installed.

5. Route the processor-power cable through the routing guide on the chassis.

### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## External port (optional module)

**NOTE:** For more information about the ports supported by the external port (optional module slot), see [Specifications](#).

## Removing the optional-port module

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).
7. Remove the [fan](#).
8. Remove the [processor fan and heat-sink assembly](#).

### About this task

**NOTE:** The procedure to remove the optional-port module is the same for all the different optional-ports that may be installed on your computer.

The following image indicates the location of the optional-port module and provides a visual representation of the removal procedure.

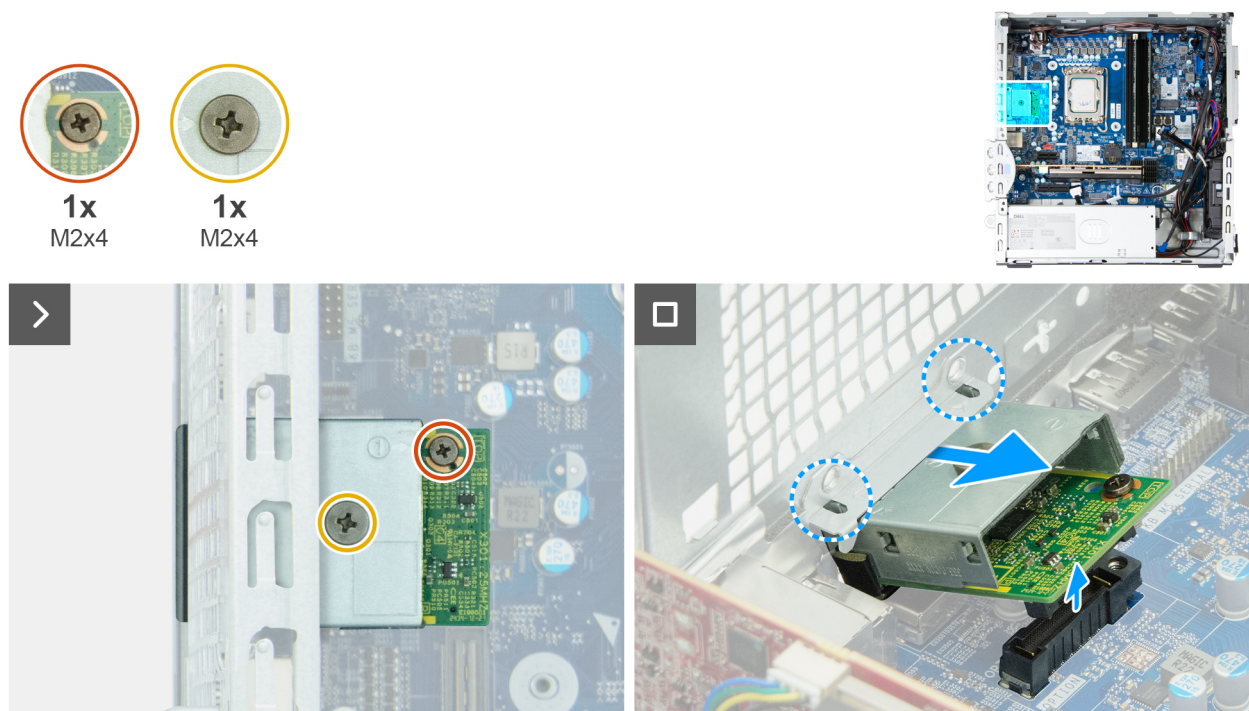


Figure 64. Removing the optional-port module

## Steps

1. Remove the screw (M2x4) that secures the optional-port cover to the optional-port module.
2. Remove the screw (M2x4) that secures the optional-port module to the system board.
3. Lift the optional-port module at an angle and remove the tabs on the optional-port module from the slots on the chassis.
4. Remove the optional-port module off the system board.

## Installing the optional-port module

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

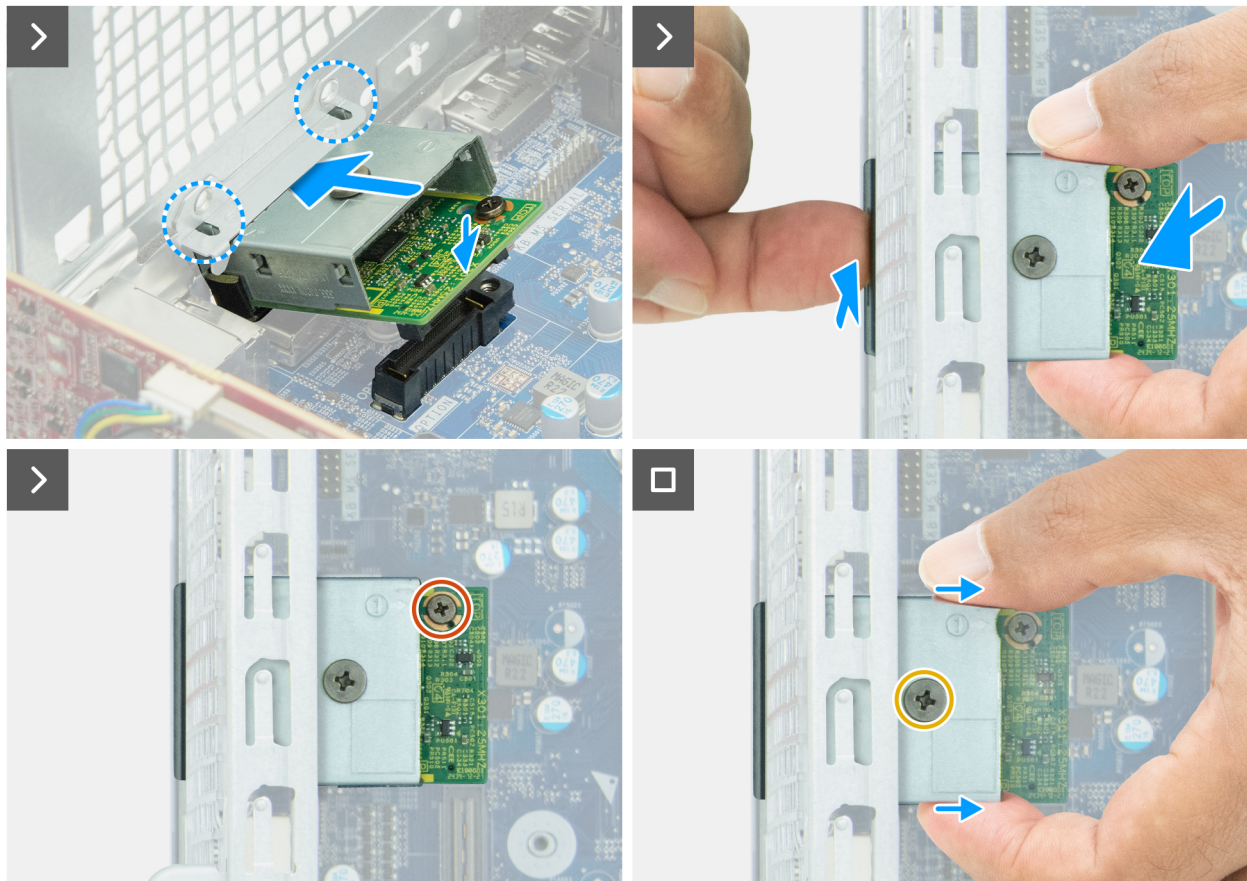
**NOTE:** The optional-port modules are mutually exclusive; only a single module can be installed at a time.

The following images indicate the location of the optional-port module and provide a visual representation of the installation procedure.



Figure 65. Installing the optional-port module





**Figure 66. Installing the optional-port module**

### Steps

1. Using a screw driver, push against the optional-port cover until it comes off.  
**NOTE:** This step is only applicable if you are installing the optional-port module on a computer that does not have it previously installed.
2. Place the expansion-port module at an angle and align the tabs on the module to the slots on the chassis.
3. Align the expansion-port module to the slot on the chassis and connect the module to the connector on the system board (OPTION).
4. Replace the screw (M2x4) that secures the expansion-port module to the system board.
5. Align the screw on the expansion-port cover to the screw hole on the expansion-port module.
6. Replace the screw (M2x4) that secures the expansion-port cover to the expansion-port module.

### Next steps

1. Install the [processor fan and heat-sink assembly](#).
2. Install the [fan](#).
3. Install the [drive bay](#).
4. Install the [front cover](#).
5. Install the [side cover](#).
6. Install the [dust filter](#), if applicable.
7. Install the [cable cover](#), if applicable.
8. Follow the procedure in [After working inside your computer](#).

## Removing the fiber-optic port module

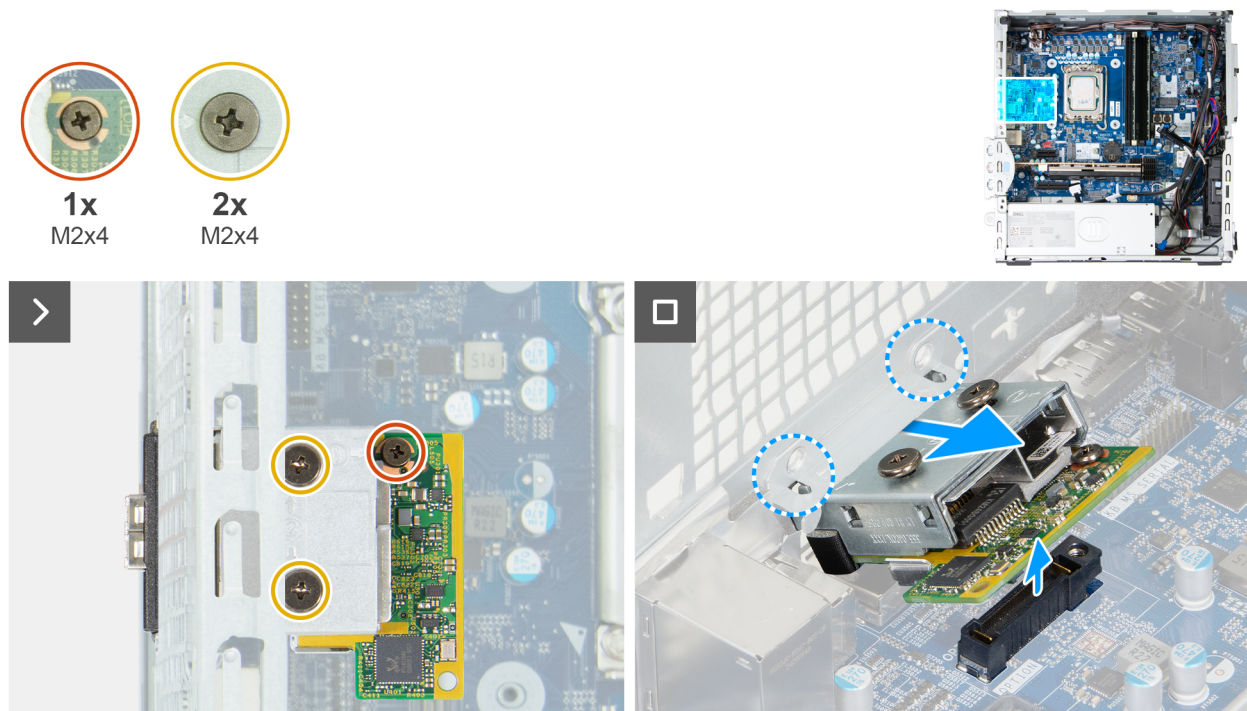
**CAUTION:** The information in this section is intended for authorized service technicians only.

## Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).
7. Remove the [fan](#).
8. Remove the [processor fan and heat-sink assembly](#).

## About this task

The following image indicates the location of the fiber-optic port module and provides a visual representation of the removal procedure.



**Figure 67. Removing the fiber-optic port module**

## Steps

1. Remove the two screws (M2x4) that secure the fiber-optic port cover to the fiber-optic port module.
2. Remove the screw (M2x4) that secures the fiber-optic port module to the system board.
3. Lift the fiber-optic port module at an angle and remove the tabs on the fiber-optic port module from the slots on the chassis.
4. Remove the fiber-optic port module off the system board.

## Installing the fiber-optic port module

**CAUTION:** The information in this section is intended for authorized service technicians only.

## Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

**NOTE:** This fiber-optic port module along with the optional-port module are mutually exclusive, only one of them can be installed in this location.

The following images indicate the location of the fiber-optic port module and provide a visual representation of the installation procedure.

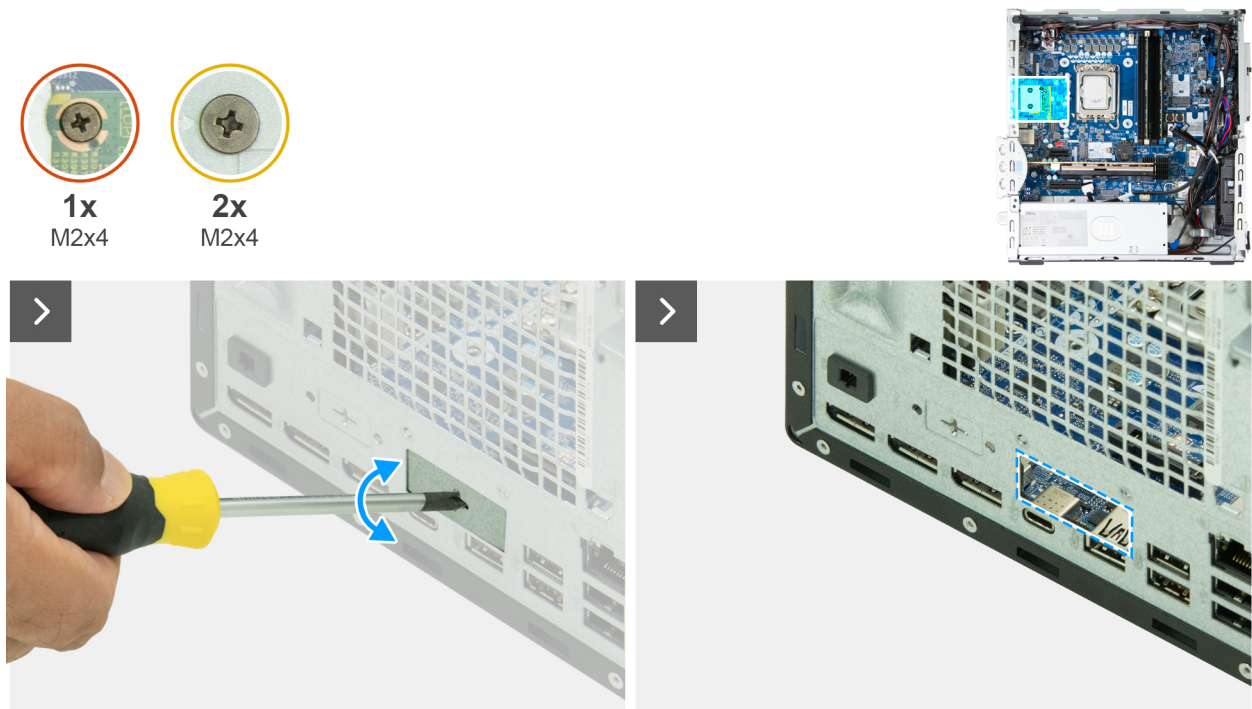
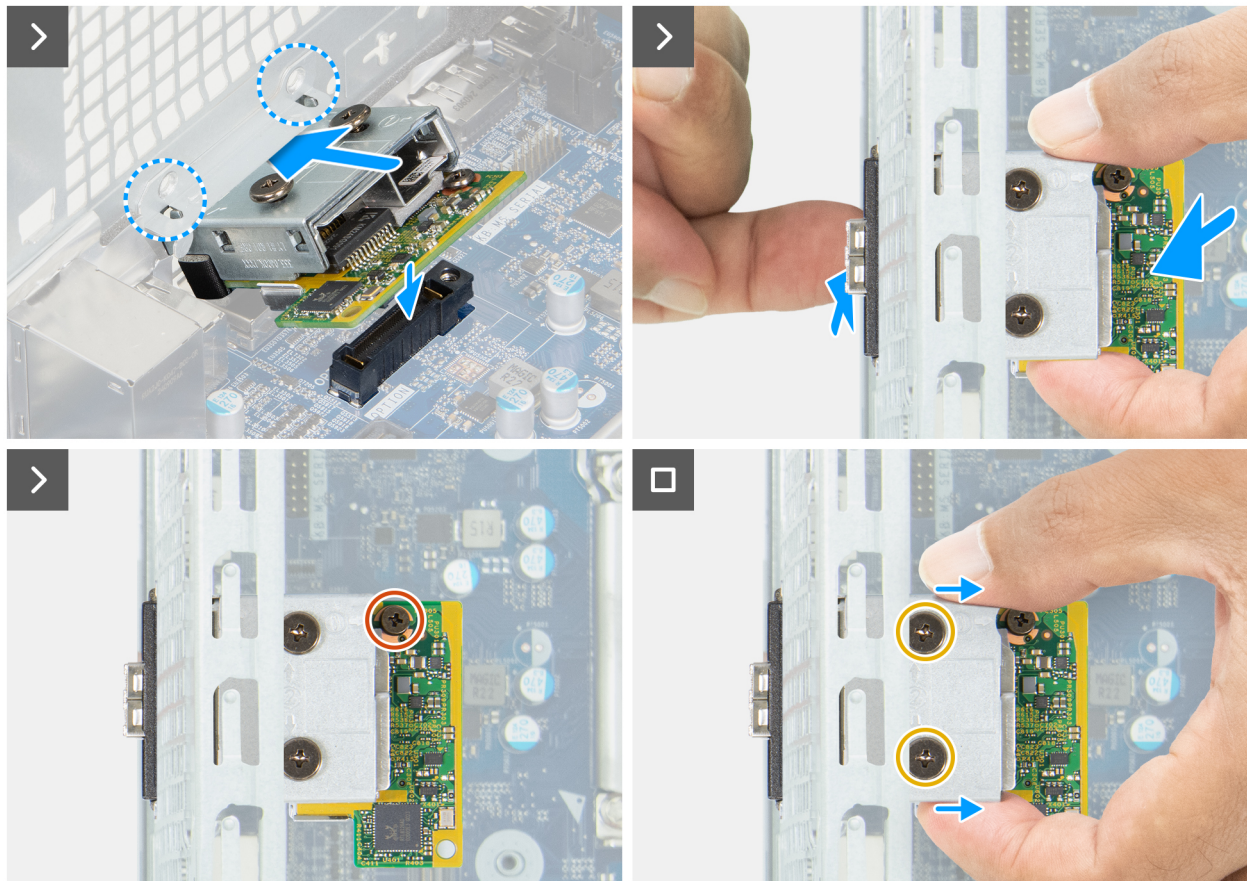


Figure 68. Installing the fiber-optic port module





**Figure 69. Installing the fiber-optic port module**

### Steps

1. Using a screwdriver, push against the fiber-optic port cover until it comes off.  
**NOTE:** This step is only applicable if the optional-port module is not previously installed.
2. Place the expansion-port module at an angle and align the tabs on the module to the slots on the chassis.
3. Align the expansion-port module to the slot on the chassis and connect the module to the connector on the system board (OPTION).
4. Replace the screw (M2x4) that secures the expansion-port module to the system board.
5. Align the screw on the expansion-port cover to the screw hole on the expansion-port module.
6. Replace the two screws (M2x4) that secure the expansion-port cover to the expansion-port module.

### Next steps

1. Install the [processor fan and heat-sink assembly](#).
2. Install the [fan](#).
3. Install the [drive bay](#).
4. Install the [front cover](#).
5. Install the [side cover](#).
6. Install the [dust filter](#), if applicable.
7. Install the [cable cover](#), if applicable.
8. Follow the procedure in [After working inside your computer](#).

# Serial-port module

## Removing the serial-port module

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).
7. Remove the [fan](#).
8. Remove the [processor fan and heat-sink assembly](#).

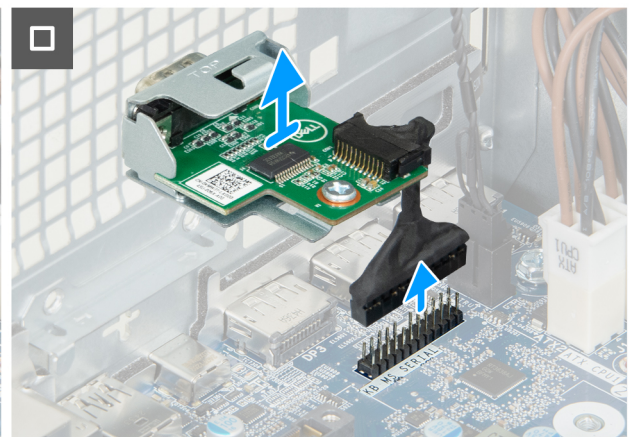
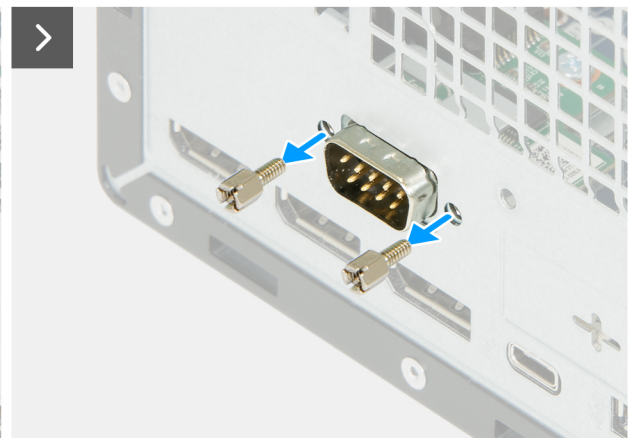
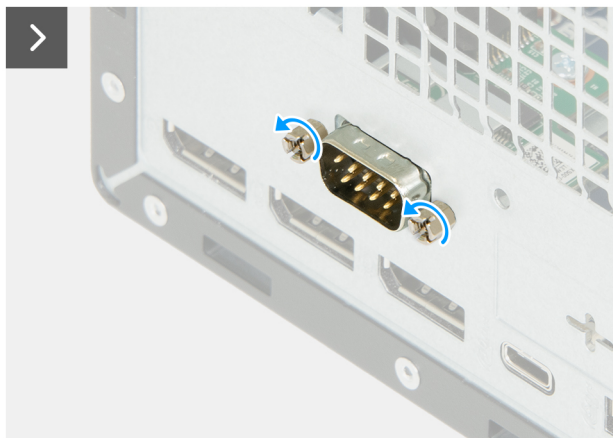
### About this task

The serial-port module is an optional component and may not be installed in your computer.

The following image indicates the location of the serial-port module and provides a visual representation of the removal



**2x**  
M3



procedure.

## Steps

1. Remove the two screws (M3) that secure the optional serial module to the chassis.
2. Disconnect the serial-port module cable from the connector (KB MS SERIAL) on the system board.
3. Push the serial port through its slot on the chassis and lift the serial-port module off the system board.

## Installing the serial-port module

### Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

### About this task

The following image indicates the location of the serial-port module and provides a visual representation of the installation procedure.

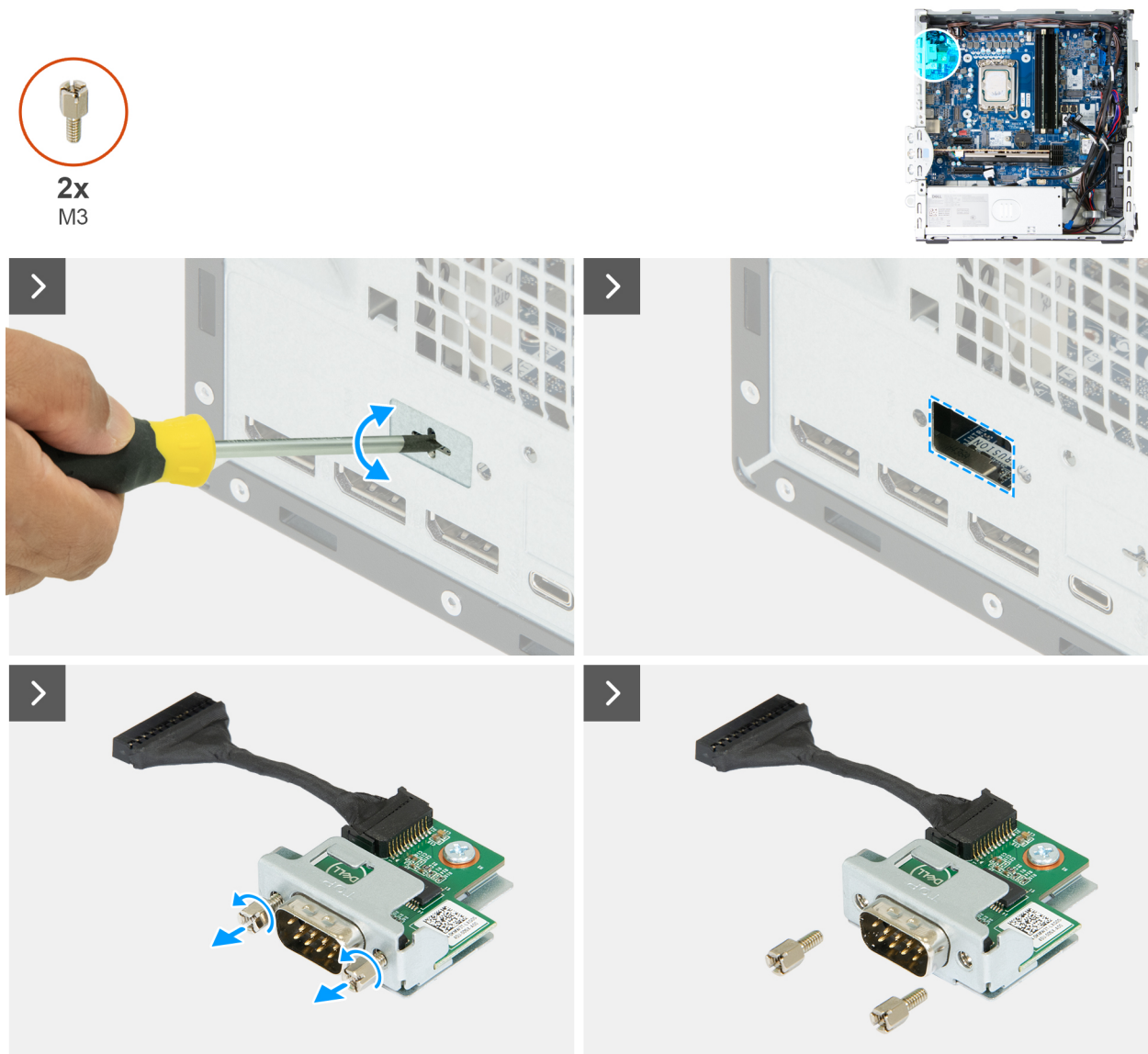
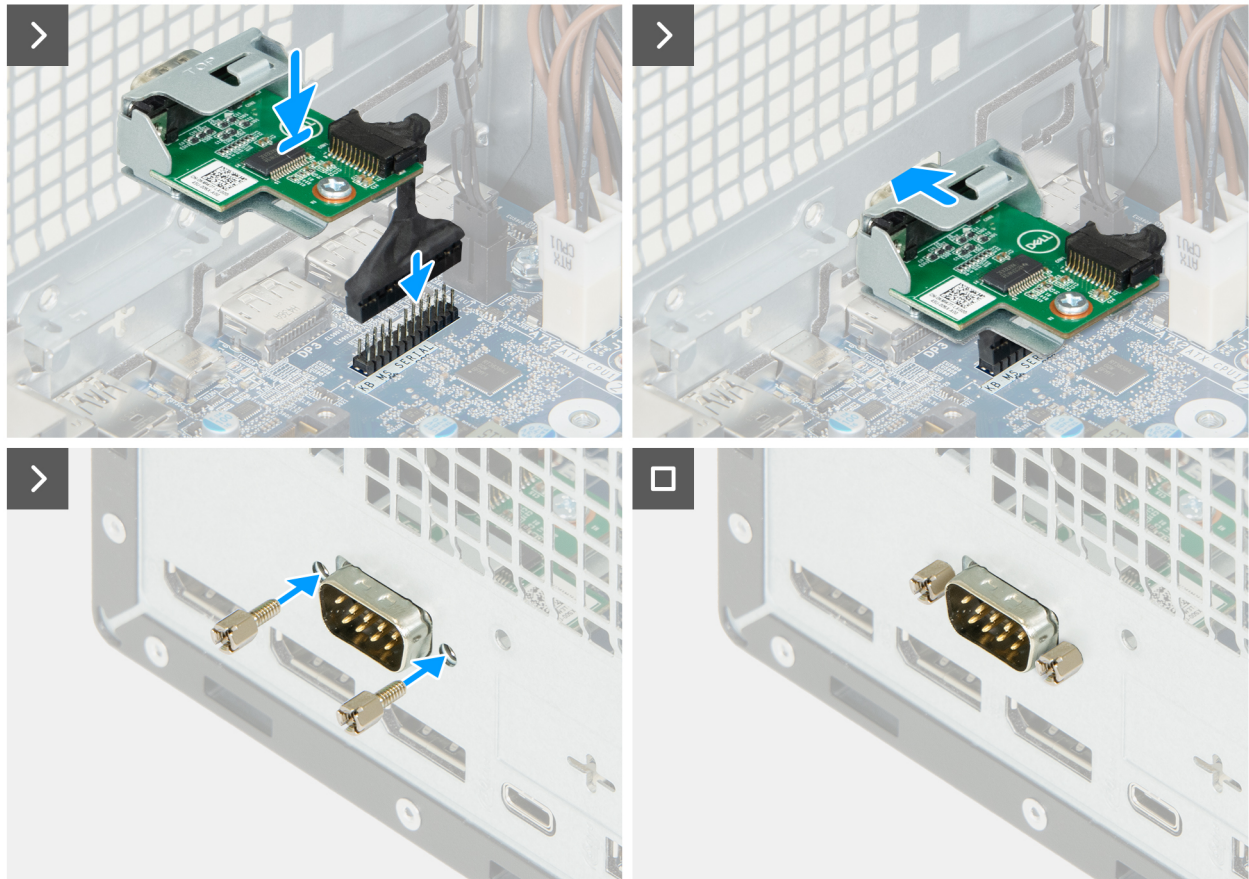



Figure 70. Installing the serial-port module





**Figure 71. Installing the serial-port module**

### Steps

1. Using a screwdriver, push against the serial-port cover until it comes off.
-  **NOTE:** This step is only applicable if the serial-port module is not previously installed on the computer.
2. Insert the serial-port module into its slot on the chassis.
3. Connect the serial-port module cable to its connector (KB MS SERIAL) on the system board.
4. Replace the two screws (M3) to secure the serial-port module to the chassis.

### Next steps

1. Install the [processor fan and heat-sink assembly](#).
2. Install the [fan](#).
3. Install the [drive bay](#).
4. Install the [front cover](#).
5. Install the [side cover](#).
6. Install the [dust filter](#), if applicable.
7. Install the [cable cover](#), if applicable.
8. Follow the procedure in [After working inside your computer](#).

# Media-card reader

## Removing the media-card reader

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [hard drive](#), if applicable.
7. Remove the [drive bay](#).

### About this task

The following images indicate the location of the media-card reader and provide a visual representation of the removal procedure.

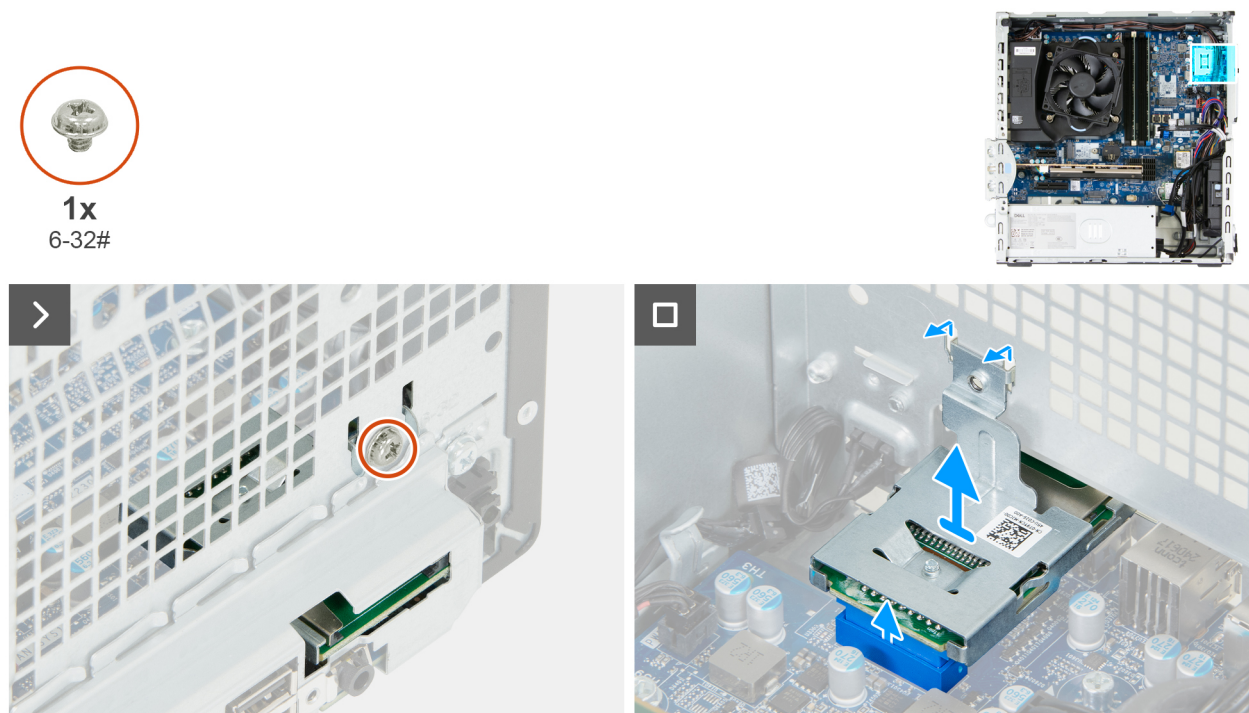


Figure 72. Removing the media-card reader

### Steps

1. Remove the power-supply cables from the routing guides on the media-card reader bracket.
2. Remove the screw (6-32#) that secure the media-card reader bracket to the system board and the chassis.
3. Disconnect the media-card reader from its connector (SD CARD) on the system board.
4. Lift and remove the media-card reader along with the bracket from the system.

## Installing the media-card reader

### Prerequisites

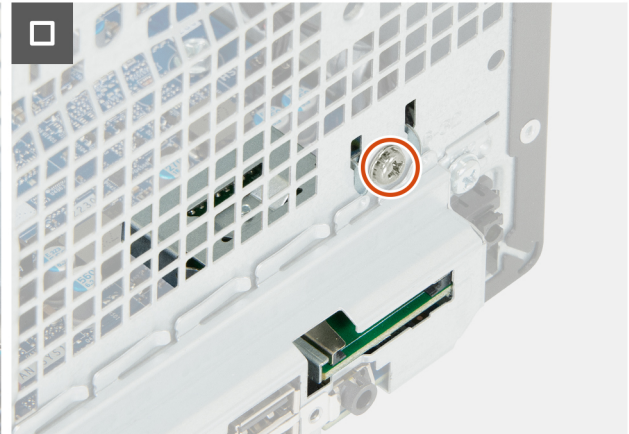
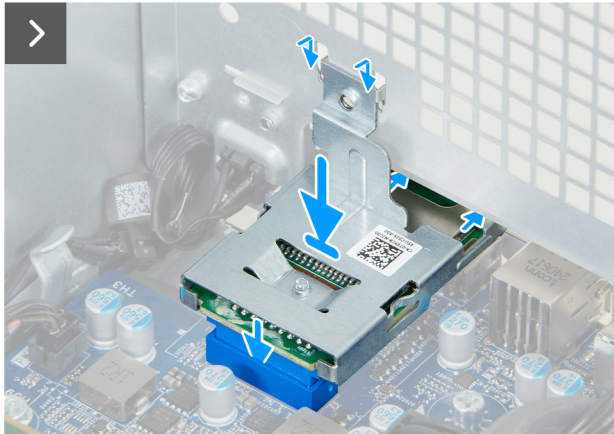
If you are replacing a component, remove the existing component before performing the installation procedure.

### About this task

The following images indicate the location of the media-card reader and provide a visual representation of the installation procedure.



1x  
6-32#



**Figure 73. Installing the media-card reader**

### Steps

1. Align the screw holes on the media-card reader with the screw holes on the system board and chassis.
2. Connect the media-card reader to its connector (SD CARD) on the system board.
3. Replace the the screw (6-32#) that secure the media-card reader bracket to the system board and the chassis.
4. Route the power-supply cables through the routing guides on the media-card reader bracket.

### Next steps


1. Install the [drive bay](#).
2. Install the [hard drive](#), if applicable.
3. Install the [front cover](#).
4. Install the [side cover](#).
5. Install the [dust filter](#), if applicable.
6. Install the [cable cover](#), if applicable.
7. Follow the procedure in [After working inside your computer](#).


# Removing and installing Field Replaceable Units (FRUs)

The replaceable components in this chapter are Field Replaceable Units (FRUs).

 **CAUTION:** The information in this removing and installing FRUs section is intended for authorized service technicians only.

 **CAUTION:** To avoid any potential damage to the component or loss of data, Dell Technologies recommends that an authorized service technician replaces the Field Replaceable Units (FRUs).

 **CAUTION:** Your warranty does not cover damages that may occur during FRU repairs that are not authorized by Dell Technologies.

 **NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

## Antenna modules

### Removing the antenna modules

 **CAUTION:** The information in this section is intended for authorized service technicians only.

#### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [wireless card](#).

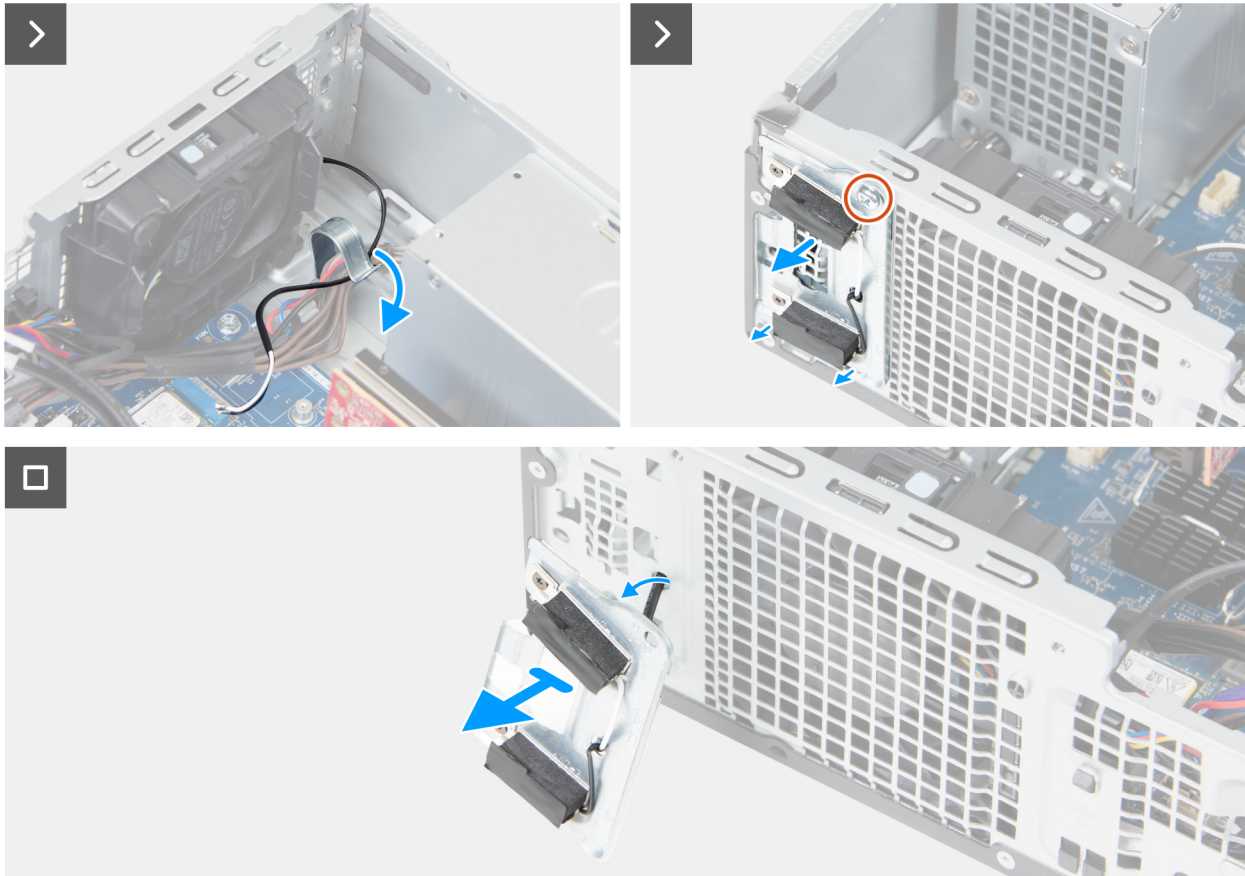
#### About this task

The following images indicate the location of the antenna modules and provide a visual representation of the removal procedure.





1x  
6-32#



**Figure 74. Removing the antenna modules**

#### Steps

1. Remove the antenna cables from the routing guide on the chassis.
2. Remove the screw (6-32#) that secures the antenna modules to the chassis.
3. Thread the antenna cables through the slot on the chassis.
4. Lift the antenna modules along with its cables off the chassis.

## Installing the antenna modules

**CAUTION:** The information in this section is intended for authorized service technicians only.

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

#### About this task

The following images indicate the location of the antenna modules and provide a visual representation of the installation procedure.



1x  
6-32#



**Figure 75. Installing the antenna modules**

#### Steps

1. Thread the antenna cables through the slot on the chassis.
2. Place the antenna modules on the chassis.
3. Align the screw hole on the antenna modules with the screw hole on the chassis.
4. Replace the captive screw (6-32#) that secures the antenna modules to the chassis.
5. Route the antenna cables through the routing guide on the chassis.

#### Next steps

1. Install the [wireless card](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

# Power-supply unit

## Removing the power-supply unit

 **CAUTION:** The information in this section is intended for authorized service technicians only.

### Prerequisites

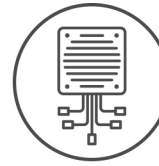
1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).

### About this task

The following images indicate the location of the power-supply unit and provide a visual representation of the removal procedure.

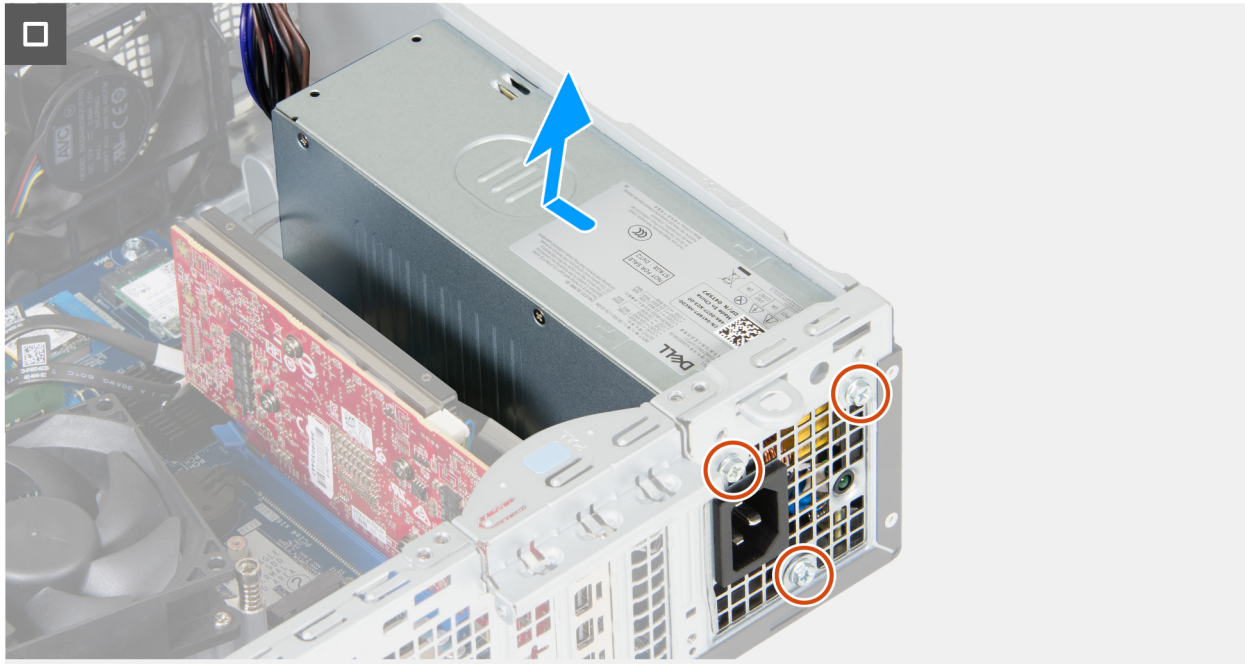


**3x**  
6-32#



**Figure 76. Installing the power-supply unit**





**Figure 77. Installing the power-supply unit**

#### Steps

1. Disconnect the power-supply cables from their connectors (ATX CPU1, ATX CPU2, and ATX SYS) on the system board.
2. Remove the power-supply cables from the routing guides on the chassis.
3. Remove the three screws (6-32#) that secure the power-supply unit to the chassis.
4. Slide and lift the power-supply unit off the chassis.

## Installing the power-supply unit

**CAUTION:** The information in this section is intended for authorized service technicians only.

#### Prerequisites

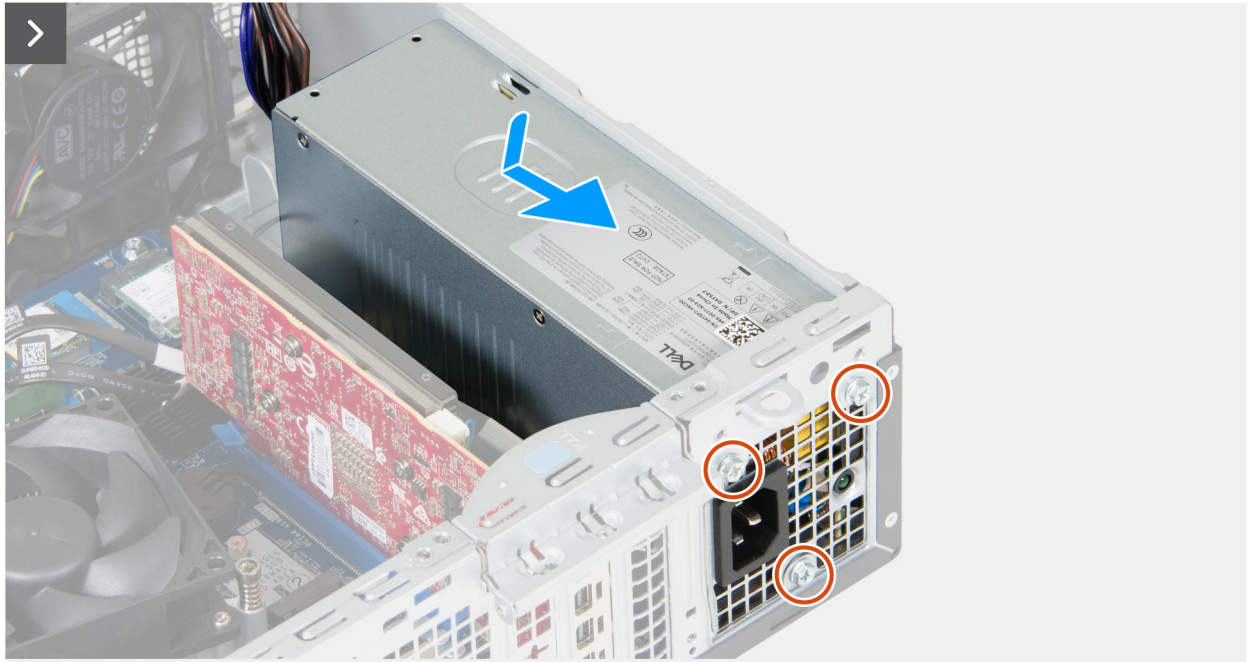
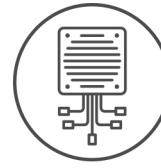
If you are replacing a component, remove the existing component before performing the installation procedure.

#### About this task

The following images indicate the location of the power-supply unit and provide a visual representation of the installation procedure.



**3x**  
6-32#



**Figure 78. Installing the power-supply unit**



**Figure 79. Installing the power-supply unit**

#### Steps

1. Place the power-supply unit on the chassis and slide it towards the back of the chassis.
2. Replace the three screws (6-32#) that secure the power-supply unit to the chassis.
3. Route the power-supply cables through their routing guides on the chassis.
4. Connect the power-supply cables to their connectors (ATX CPU1, ATX CPU2, and ATX SYS) on the system board.

#### Next steps

1. Install the [front cover](#).
2. Install the [side cover](#).
3. Install the [dust filter](#), if applicable.
4. Install the [cable cover](#), if applicable.
5. Follow the procedure in [After working inside your computer](#).

## Processor fan and heat-sink assembly

### Removing the processor fan and heat-sink assembly

**CAUTION:** The information in this section is intended for authorized service technicians only.



## Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).

## About this task

The following images indicate the location of the processor fan and heat-sink assembly and provide a visual representation of the removal procedure.

**WARNING:** The processor fan and heat-sink assembly may become hot during normal operation. Allow sufficient time for the processor fan and heat-sink assembly to cool before you touch it.

**CAUTION:** For maximum cooling of the processor, do not touch the heat-transfer areas on the heat sink. The oils in your skin can reduce the heat-transfer capability of the thermal grease.

**NOTE:** The image of the processor fan and heat-sink assembly differs with the configuration of the computer.

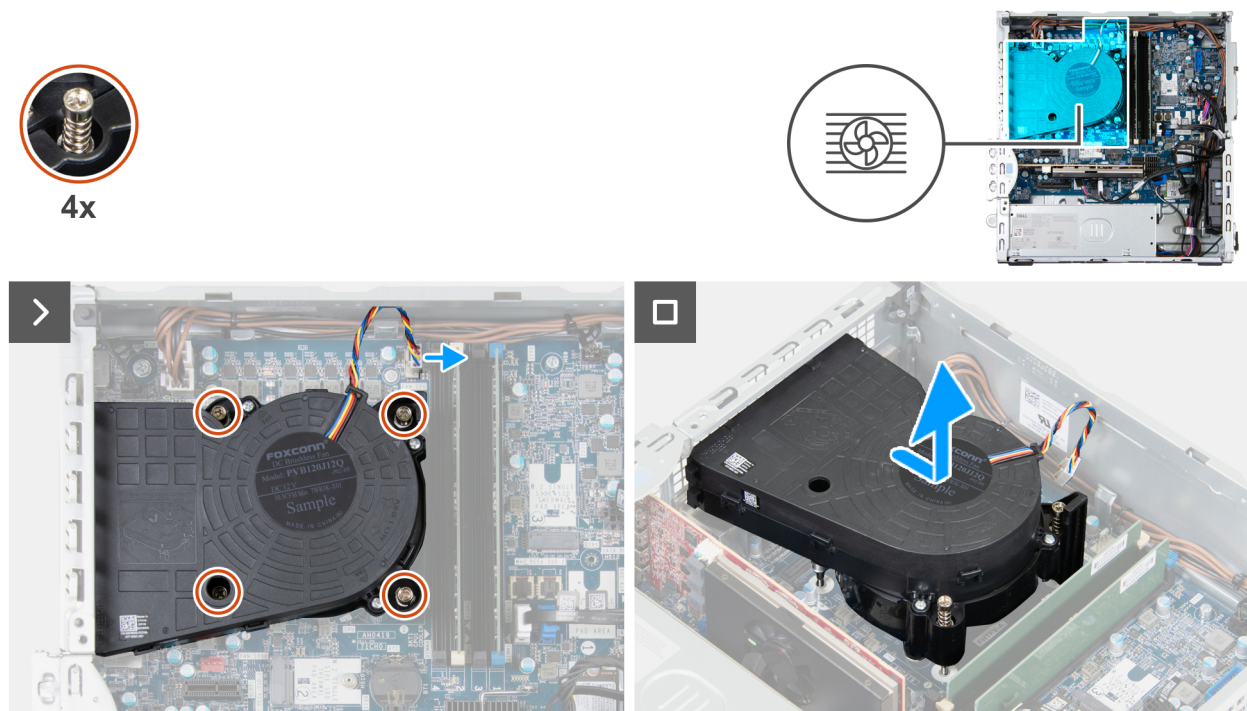


Figure 80. Removing the processor-fan and heat-sink assembly (Dell Pro Slim Plus QBS1250)



**Figure 81. Removing the processor-fan and heat-sink assembly (Dell Pro Slim Plus QBS1250 XE5)**

#### Steps

1. Disconnect the processor-fan cable from its connector (FAN CPU) on the system board.
2. In the reverse sequential order (4, 3, 2, 1), loosen the four captive screws that secure the processor fan and heat-sink assembly to the system board.
3. Lift the processor fan and heat-sink assembly off the system board.

## Installing the processor fan and heat-sink assembly

**CAUTION:** The information in this section is intended for authorized service technicians only.

**NOTE:** The image of the processor fan and heat-sink assembly differs with the configuration of the computer.

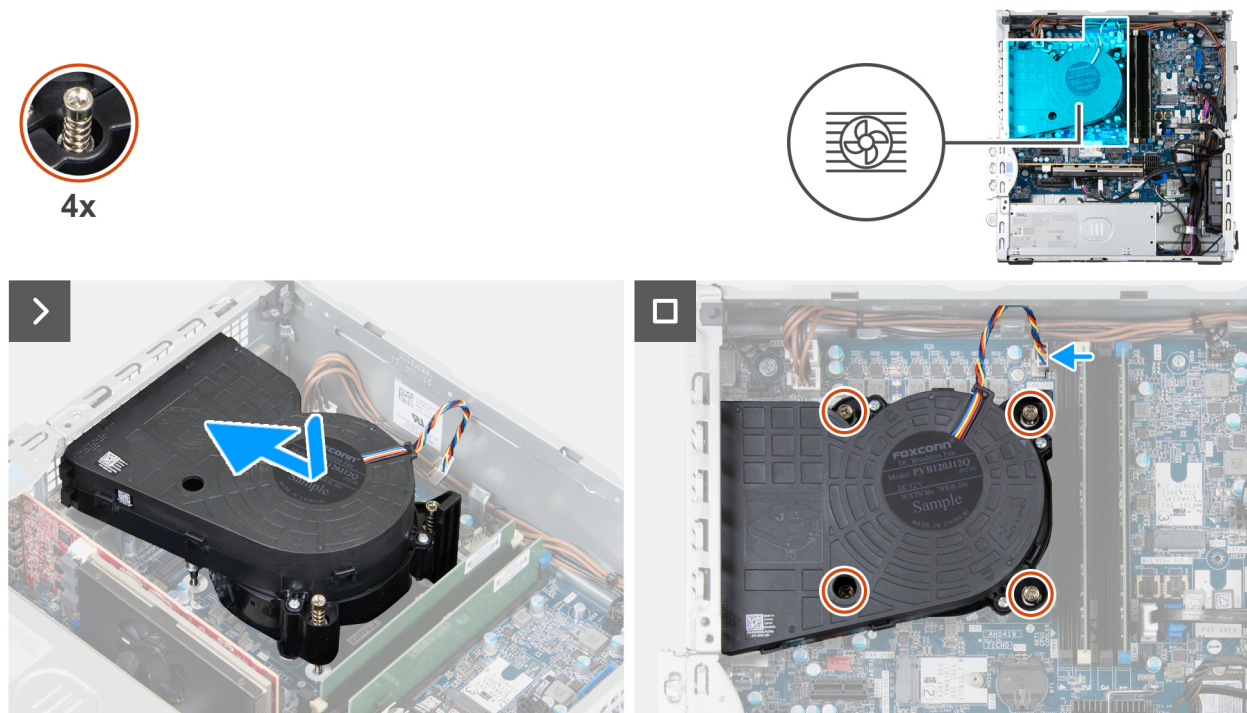
#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

#### About this task

The following image indicates the location of the processor fan and heat-sink assembly and provides a visual representation of the installation procedure.

**NOTE:** If either the processor or the fan and heat-sink assembly is replaced, use the thermal grease provided in the kit for thermal conductivity.



**Figure 82. Installing the processor fan and heat-sink assembly (Dell Pro Slim Plus QBS1250)**

### Steps

1. Align the screw holes on the processor fan and heat-sink assembly with the screw holes on the system board.
2. Place the processor fan and heat-sink assembly on the system board and align the captive screws to the screw holes on the system board.
3. In sequential order (1, 2, 3, 4), tighten the four captive screws that secure the processor fan and heat sink assembly to the system board.
4. Connect the processor-fan cable to its connector (FAN CPU) on the system board.

### Next steps

1. Install the [drive bay](#).
2. Install the [front cover](#).
3. Install the [side cover](#).
4. Install the [dust filter](#), if applicable.
5. Install the [cable cover](#), if applicable.
6. Follow the procedure in [After working inside your computer](#).

## Processor

### Removing the processor

**CAUTION:** The information in this section is intended for authorized service technicians only.

### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.
4. Remove the [side cover](#).
5. Remove the [front cover](#).

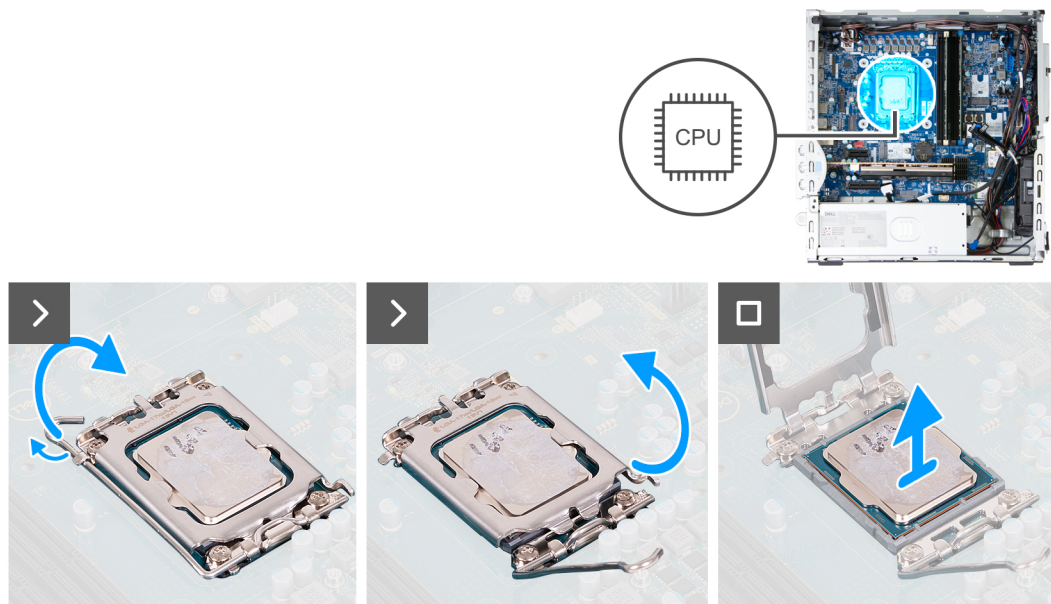


6. Remove the [drive bay](#).
7. Remove the [processor fan and heat-sink assembly](#).

#### About this task

The following images indicate the location of the processor and provide a visual representation of the removal procedure.

- ⚠ WARNING:** The processor may become hot during normal operation. Allow sufficient time for the processor to cool before you touch it.
- ⚠ CAUTION:** For maximum cooling of the processor, do not touch the heat-transfer areas on the processor. The oils in your skin can reduce the heat-transfer capability of the thermal grease.



**Figure 84. Removing the processor**

#### Steps

1. Press the release lever down and then push it away from the processor to release it from the securing tab.
2. Extend the release lever completely and open the processor cover.

- ⚠ CAUTION:** When removing the processor, do not touch any of the pins inside the socket or allow any objects to fall on the pins in the socket.

3. Gently lift the processor from the processor socket.

## Installing the processor

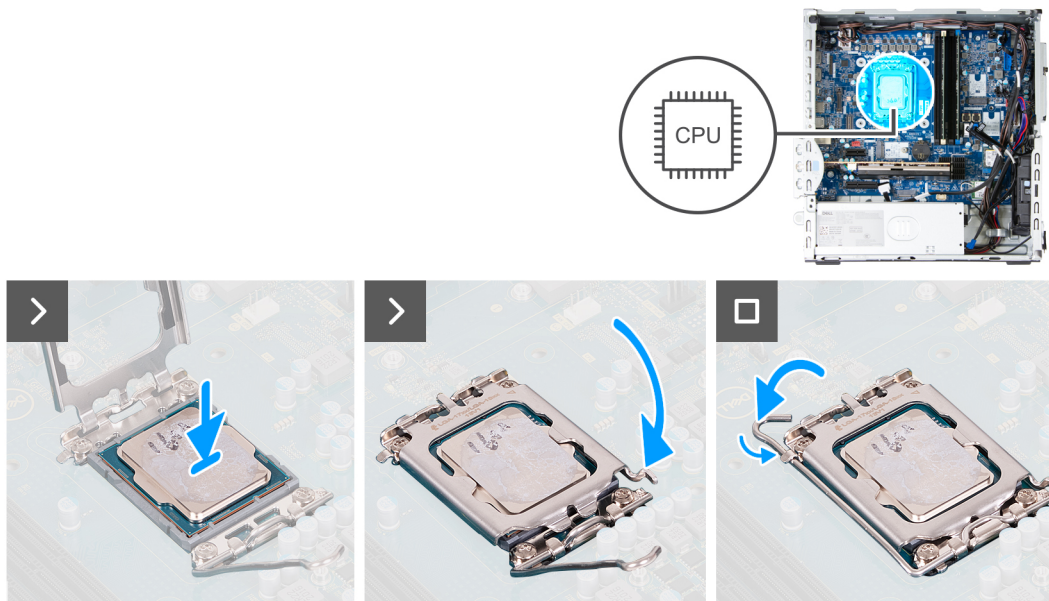
- ⚠ CAUTION:** The information in this section is intended for authorized service technicians only.

#### Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

#### About this task

The following images indicate the location of the processor and provide a visual representation of the installation procedure.



**Figure 85. Installing the processor**

### Steps

1. Ensure that the release lever on the processor socket is fully extended in the open position.

**NOTE:** The pin-1 corner of the processor has a triangle that aligns with the triangle on the pin-1 corner on the processor socket. When the processor is properly seated, all four corners are aligned at the same height. If one or more corners of the processor are higher than the others, the processor is not seated properly.

2. Align the notches on the processor with the tabs on the processor socket and place the processor in the processor socket.

**CAUTION:** Ensure that the processor-cover notch is positioned underneath the alignment post.

3. When the processor is fully seated in the socket, pivot the release-lever down and place it under the tab on the processor cover.

### Next steps

1. Install the [processor fan and heat-sink assembly](#).
2. Install the [drive bay](#).
3. Install the [front cover](#).
4. Install the [side cover](#).
5. Install the [dust filter](#), if applicable.
6. Install the [cable cover](#), if applicable.
7. Follow the procedure in [After working inside your computer](#).

## System board

### Removing the system board

**CAUTION:** The information in this removal section is intended for authorized service technicians only.

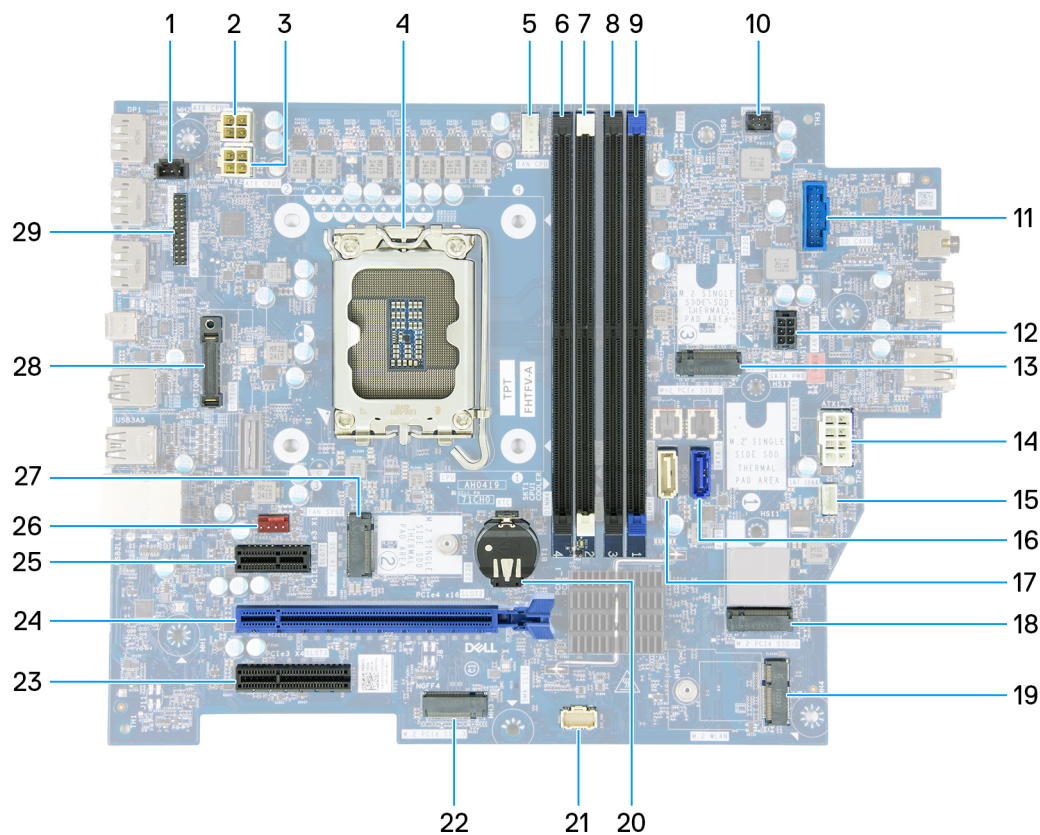
### Prerequisites

1. Follow the procedure in [Before working inside your computer](#).
2. Remove the [cable cover](#), if applicable.
3. Remove the [dust filter](#), if applicable.

4. Remove the [side cover](#).
5. Remove the [front cover](#).
6. Remove the [drive bay](#).
7. Remove the [coin-cell battery cover](#).
8. Remove the [coin-cell battery](#).
9. Remove the [memory](#).
10. Remove the [M.2 2230 solid state drive](#), or the [M.2 2280 solid state drive](#) from slot 0, whichever is applicable.
11. Remove the [M.2 2230 solid state drive](#) from slot 1, if applicable.
12. Remove the [M.2 2230 solid state drive](#) or the [M.2 2280 solid state drive](#) in slot 2, whichever is applicable.
13. Remove the [wireless card](#).
14. Remove the [solid state drive expansion card](#), if applicable.
15. Remove the [puck-antenna expansion card](#), if applicable.
16. Remove the [graphics card](#), if applicable.
17. Remove the [fan](#).
18. Remove the [intrusion switch](#).
19. Remove the [processor fan and heat-sink assembly](#).
20. Remove the [media-card reader](#), if applicable.
21. Remove the [optional-port module](#) or the [fiber-optic port module](#), whichever is applicable.
22. Remove the [processor](#).

### About this task

The following image indicates the connectors on your system board.



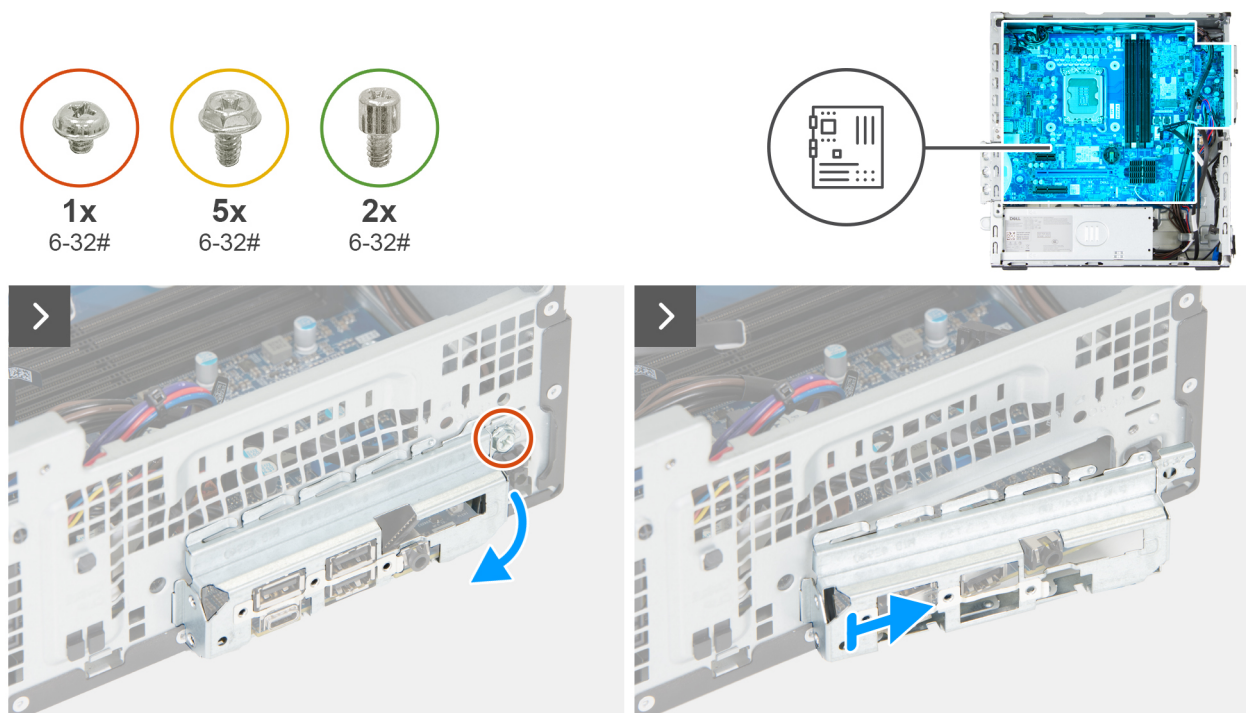
**Figure 86. System board overview**

1. Intrusion-switch connector (INTRUSION)
2. Processor-power cable connector (ATX CPU2)
3. Processor-power cable connector (ATX CPU1)



4. Processor socket (CPU)
5. Processor-fan and heat-sink assembly connector (FAN CPU)
6. UDIMM memory slot (DIMM4)
7. UDIMM memory slot (DIMM2)
8. UDIMM memory slot (DIMM3)
9. UDIMM memory slot (DIMM1)
10. Power-button connector (PWR SW)
11. Media-card reader connector (SD CARD)
12. Hard-drive and optical-drive power connector (SATA PWR)
13. Solid state drive slot (M.2 PCIe SSD - 2)
14. System-board power connector (ATX SYS)
15. Internal-speaker connector (INT SPKR)
16. Hard-drive data connector (SATA - 0)
17. Optical-drive data connector (SATA - 3)
18. Solid state drive slot (M.2 PCIe SSD - 0)
19. Wireless-card slot (M.2 WLAN)
20. Coin-cell battery socket (RTC)
21. PCIe-expansion board power connector (EXP\_PWR)
22. PCIe-expansion board (M.2 PCIe SSD - 3)
23. PCIe x4 slot (SLOT3)
24. PCIe x16 slot (SLOT 2)
25. PCIe x1 slot (SLOT 1)
26. Fan connector (FAN SYS2)
27. Solid state drive slot (M.2 PCIe SSD - 1)
28. Optional-port module (OPTION)
29. Serial-port module (KB MS SERIAL)

The following images indicate the location of the system board and provide a visual representation of the removal procedure.



**Figure 87. Removing the system board**

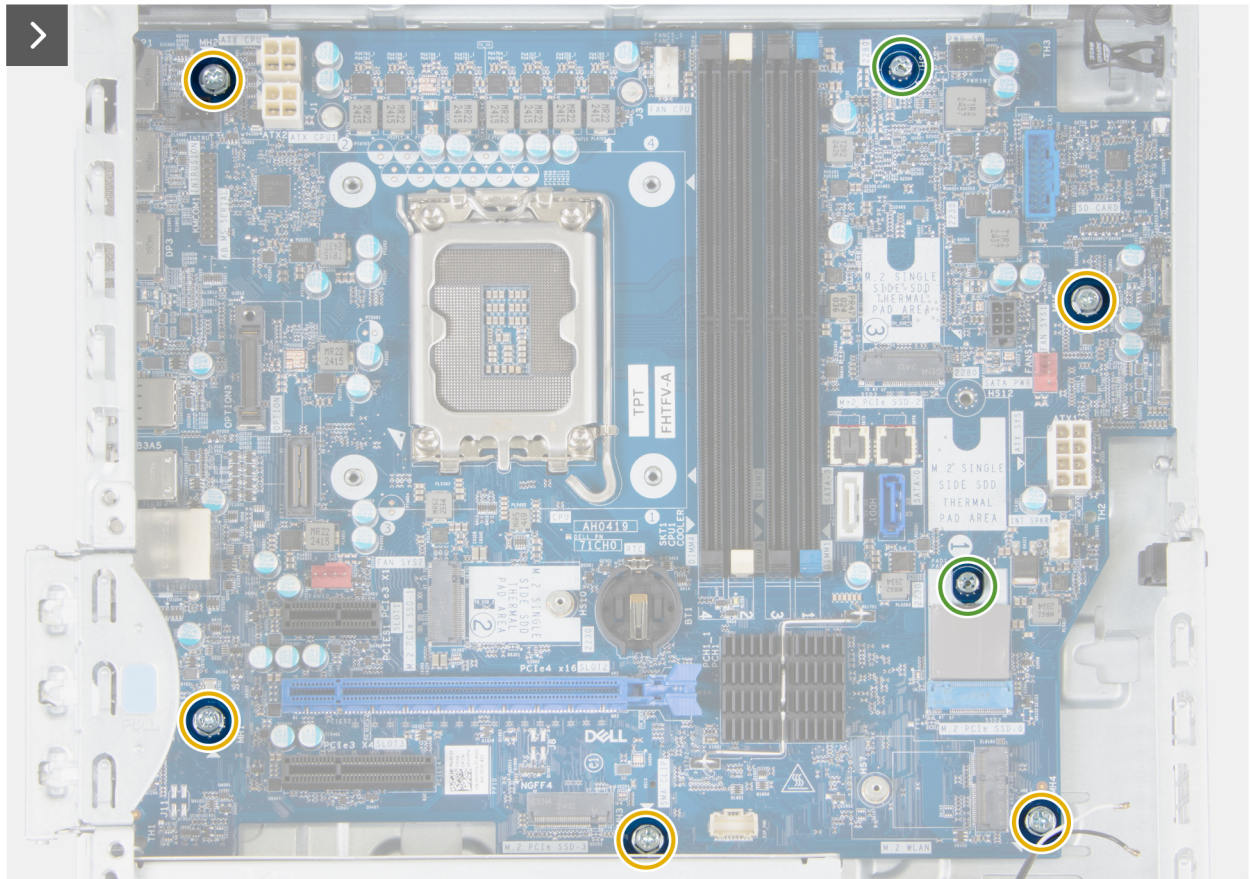


Figure 88. Removing the system board

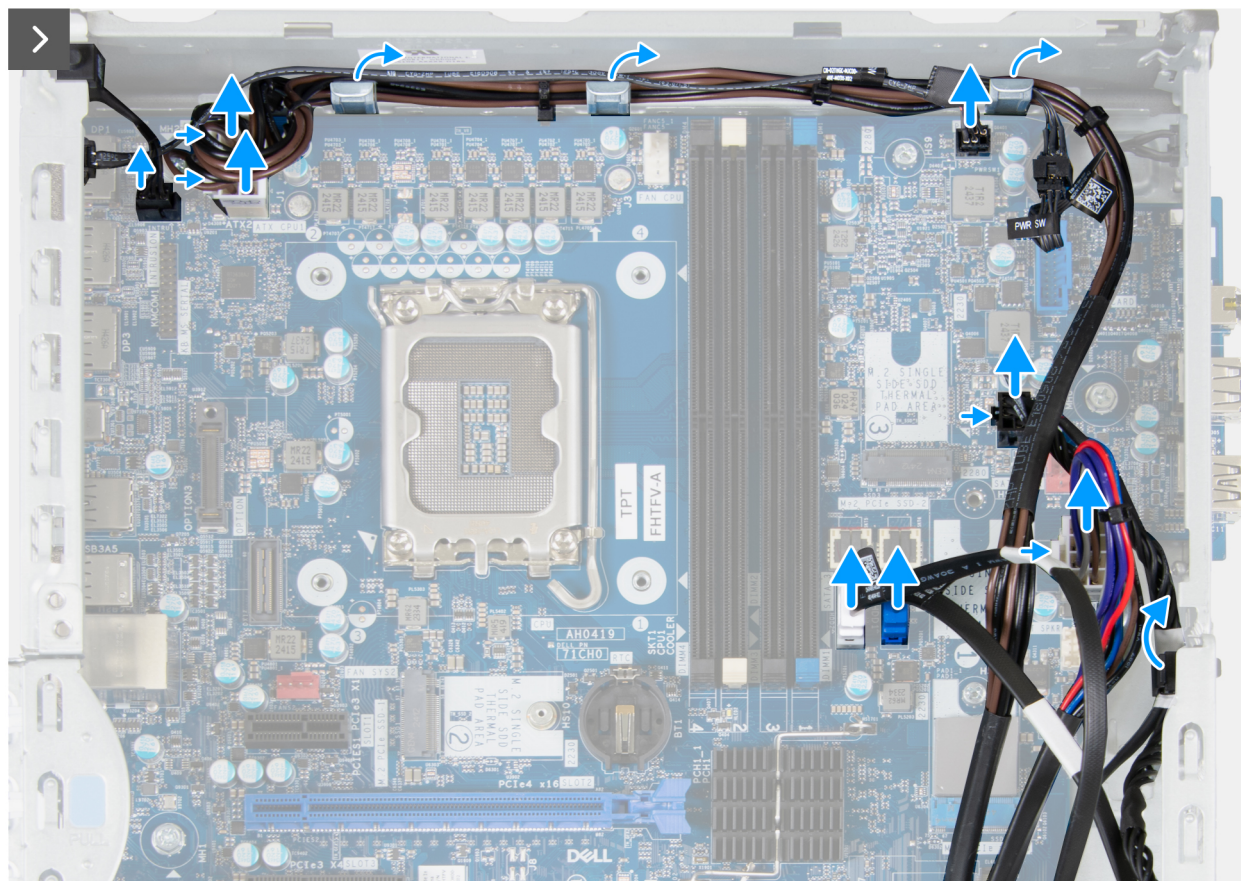


Figure 89. Removing the system board





**Figure 90. Removing the system board**

### Steps

1. Remove the screw (6-32#) that secures the front I/O bracket to the chassis.
  2. Rotate and remove the front I/O-bracket from the chassis.
  3. Lift and remove the bay-support bracket off the chassis.
  4. Disconnect the intrusion-switch cable from its connector (INTRUSION) on the system board.
  5. Disconnect the processor-power cable from its connector (ATX CPU2) on the system board.
  6. Disconnect the processor-power cable from its connector (ATX CPU1) on the system board.
  7. Remove the cables from the routing guides.
  8. Disconnect the power-button cable from the remote-power switch or its connector (PWR SW) on the system board.
- NOTE:** Depending on the configuration ordered, your computer may have a remote-power switch cable installed.
9. Disconnect the system-fan cable from its connector (FAN SYS) on the system board.
  10. Disconnect the power-supply cable from its connector (ATX SYS) on the system board.
  11. Disconnect the optical-drive data cable from its connector (SATA - 3) on the system board.
  12. Disconnect the hard-drive data cable from its connector (SATA - 0) on the system board.
  13. Remove the hard-drive data cable from its routing guides and keep it away.
  14. Disconnect the speaker cable from its connector (INT SPKR) on the system board.
  15. Disconnect the SATA power cable from its connector (SATA PWR) on the system board.
  16. Remove the two solid state drive screw mounts (6-32#) that secure the system board to the chassis.
  17. Remove the five screws (6-32#) that secure the system board to the chassis.
  18. Lift the system board at an angle and remove it from the chassis.

# Installing the system board

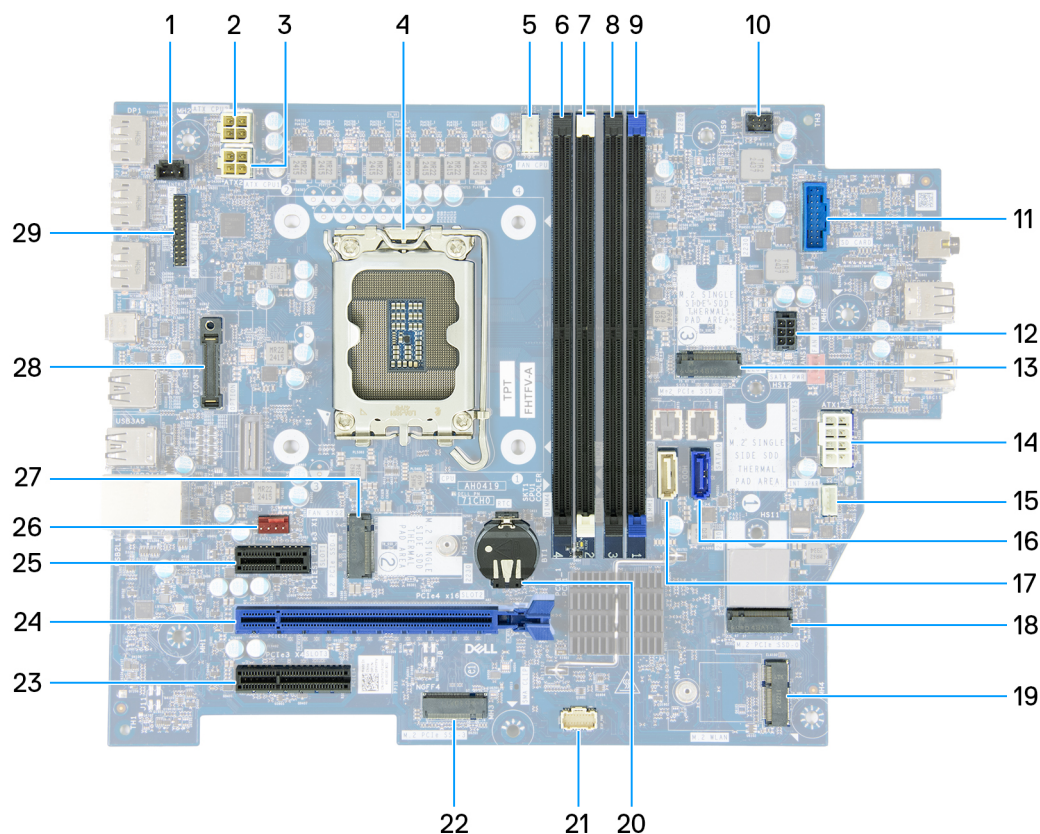
**CAUTION:** The information in this removal section is intended for authorized service technicians only.

## Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

## About this task

The following image indicates the connectors on your system board.



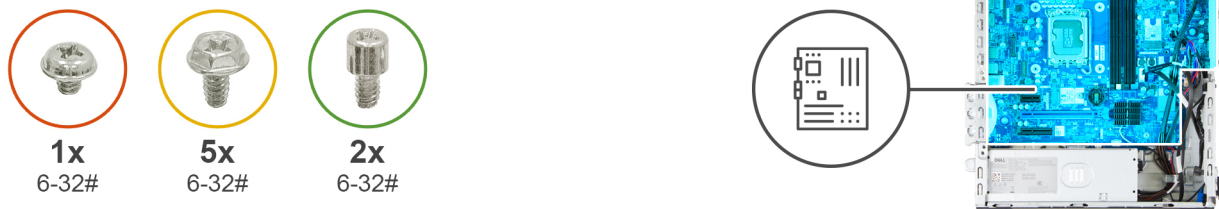
**Figure 91. System board overview**

1. Intrusion-switch connector (INTRUSION)
2. Processor-power cable connector (ATX CPU2)
3. Processor-power cable connector (ATX CPU1)
4. Processor socket (CPU)
5. Processor-fan and heat-sink assembly connector (FAN CPU)
6. UDIMM memory slot (DIMM4)
7. UDIMM memory slot (DIMM2)
8. UDIMM memory slot (DIMM3)
9. UDIMM memory slot (DIMM1)
10. Power-button connector (PWR SW)
11. Media-card reader connector (SD CARD)
12. Hard-drive and optical-drive power connector (SATA PWR)
13. Solid state drive slot (M.2 PCIe SSD - 2)
14. System-board power connector (ATX SYS)



15. Interna-speaker connector (INT SPKR)
16. Hard-drive data connector (SATA - 0)
17. Optical-drive data connector (SATA - 3)
18. Solid state drive slot (M.2 PCIe SSD - 0)
19. Wireless-card slot (M.2 WLAN)
20. Coin-cell battery socket (RTC)
21. PCIe-expansion board power connector (EXP\_PWR)
22. PCIe-expansion board (M.2 PCIe SSD - 3)
23. PCIe x4 slot (SLOT3)
24. PCIe x16 slot (SLOT 2)
25. PCIe x1 slot (SLOT 1)
26. Fan connector (FAN SYS2)
27. Solid state drive slot (M.2 PCIe SSD - 1)
28. Optional-port module (OPTION)
29. Serial-port module (KB MS SERIAL)

The following images indicate the location of the system board and provide a visual representation of the installation procedure.



**Figure 92. Installing the system board**

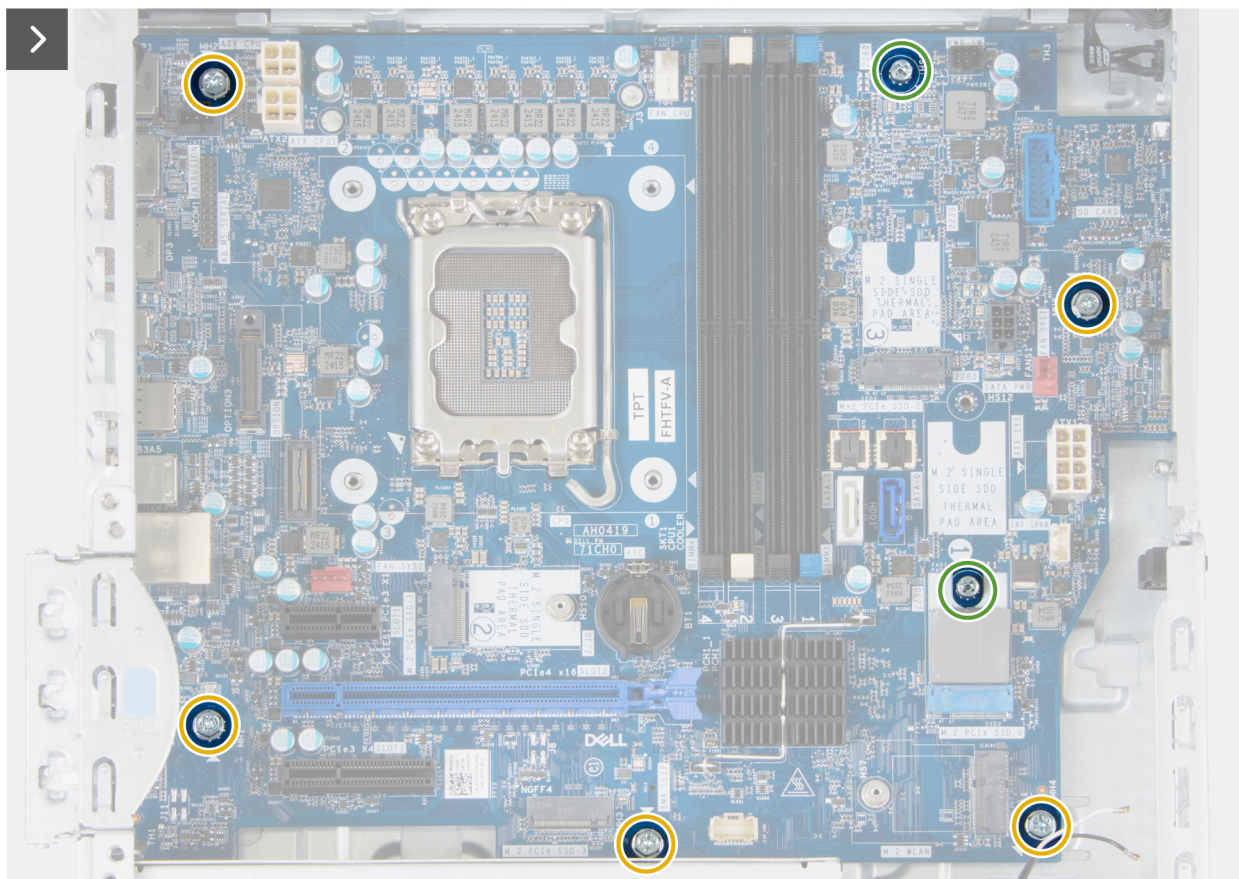
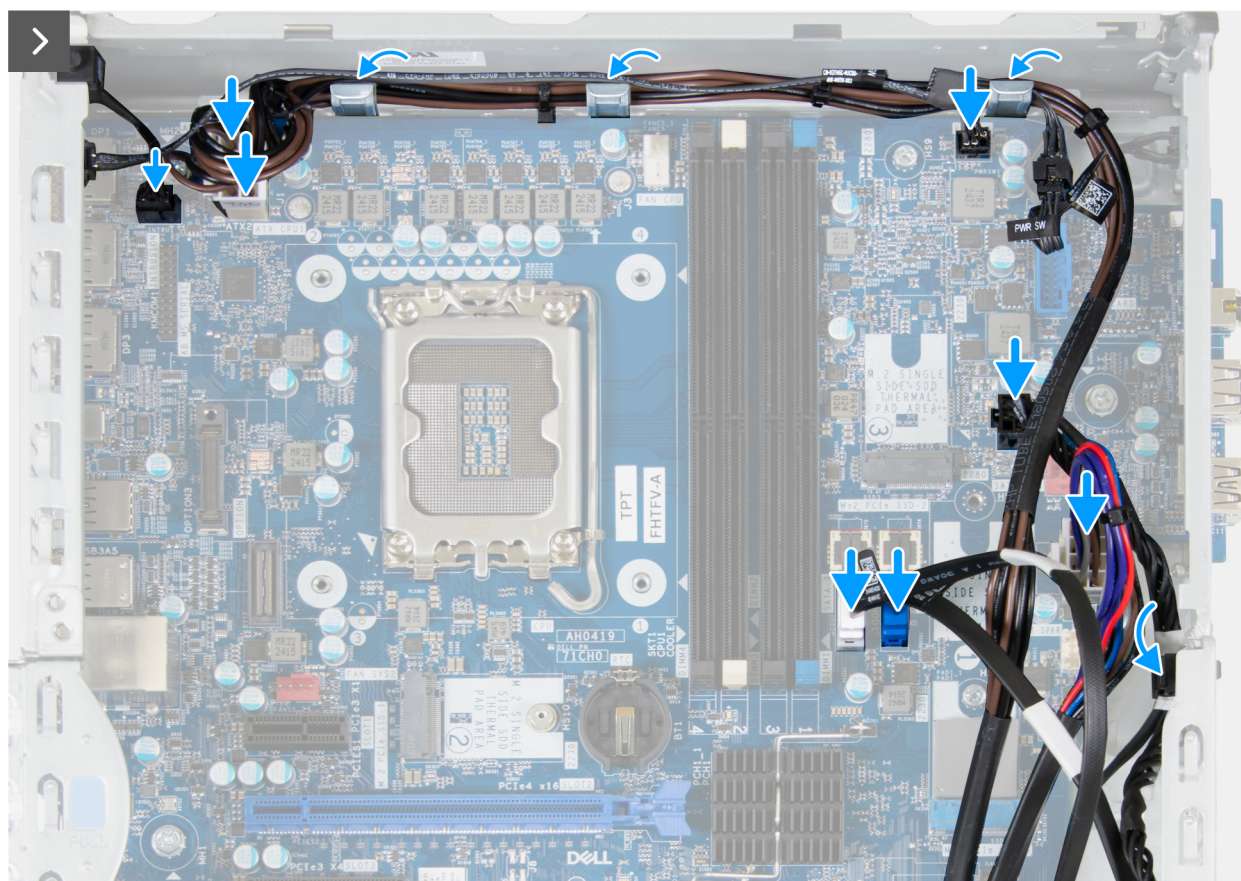
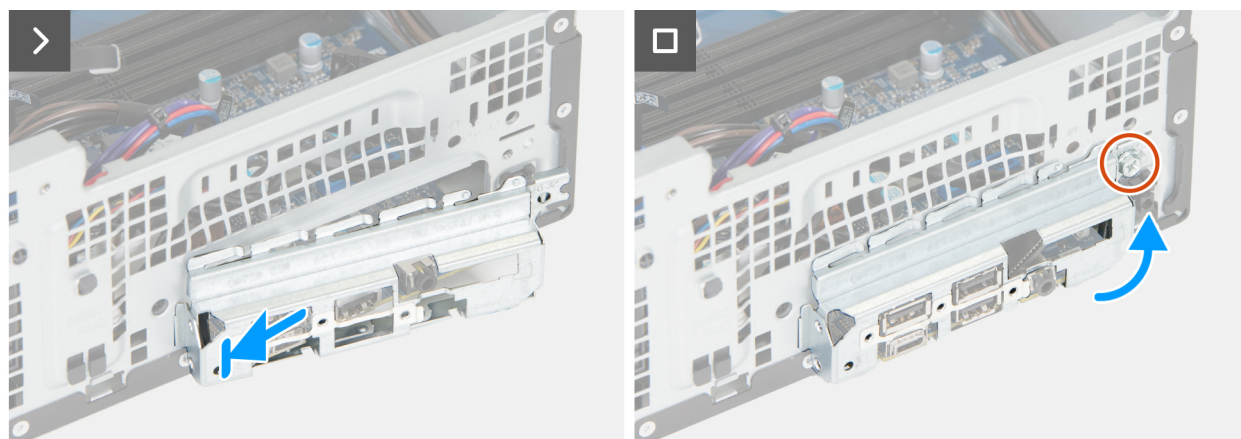


Figure 93. Installing the system board





**Figure 94. Installing the system board**




**Figure 95. Installing the system board**

### Steps

1. Slide the front I/O-ports on the system board into the front I/O-slots on the chassis.
2. Align the screw holes on the system board with the screw holes on the chassis.
3. Replace the five screws (6-32#) that secure the system board to the chassis.
4. Replace the two solid-state drive screw mounts (6-32#) that secure the system board to the chassis.
5. Connect the SATA power cable to its connector (SATA PWR) on the system board.
6. Connect the speaker cable to its connector (INT SPKR) on the system board.
7. Connect the hard-drive cable to its connector (SATA - 0) on the system board.
8. Connect the optical-drive cable to its connector (SATA - 3) on the system board.

9. Route the power-supply unit cables through the routing guides on the chassis.
10. Connect the power-supply cable to its connector (ATX SYS) on the system board.
11. Connect the system-fan cable to its connector (FAN SYS) on the system board.
12. Connect the power-button cable to the remote-power switch cable or its connector (PWR SW) on the system board.

 **NOTE:** Depending on the configuration ordered, your computer may have a remote-power switch cable installed.

13. Connect the processor-power cable to its connector (ATX CPU1) on the system board.
14. Connect the processor-power cable to its connector (ATX CPU2) on the system board.
15. Connect the intrusion-switch cable to its connector (INTRUSION) on the system board.
16. Place and align the slots on the front I/O-bracket to the I/O ports on the system board.
17. Align the screw holes on the front I/O-bracket to the screw holes on the chassis.
18. Replace the screw (6-32#) that secures the front I/O-bracket to the chassis.

### Next steps

1. Install the [processor](#).
2. Install the [optional-port module](#) or the [fiber-optic port module](#), whichever is applicable.
3. Install the [media-card reader](#), if applicable.
4. Install the [processor fan and heat-sink assembly](#).
5. Install the [intrusion switch](#).
6. Install the [fan](#).
7. Install the [graphics card](#).
8. Install the [puck-antenna expansion card](#), if applicable.
9. Install the [solid state drive expansion card](#), if applicable.
10. Install the [wireless card](#).
11. Install the [M.2 2230 solid state drive](#) or the [M.2 2280 solid state drive](#) in slot 2, whichever is applicable.
12. Install the [M.2 2230 solid state drive](#) in slot 1, if applicable.
13. Install the [M.2 2230 solid state drive](#) or the [M.2 2280 solid state drive](#) in slot 0, whichever is applicable.
14. Install the [memory](#).
15. Install the [coin-cell battery](#).
16. Install the [coin-cell battery cover](#).
17. Install the [drive bay](#).
18. Install the [front cover](#).
19. Install the [side cover](#).
20. Install the [dust filter](#), if applicable.
21. Install the [cable cover](#), if applicable.
22. Follow the procedure in [After working inside your computer](#).

# Software

This chapter details the supported operating systems along with instructions on how to install the drivers.

## Operating system

Your Dell Pro Slim Plus QBS1250 supports the following operating systems:


- Windows 11 Home
- Windows 11 Pro
- Windows 11 Pro National Education
- Ubuntu Linux 24.04 LTS

## Drivers and downloads


When troubleshooting, downloading, or installing drivers, it is recommended that you read the Dell Knowledge Base article Drivers and Downloads FAQs [000123347](#).




# Technology and components

 **NOTE:** Instructions that are provided in the following section are applicable to computers that are shipped with the Windows operating system. Windows is factory-installed with this computer.

# BIOS Setup

 **NOTE:** Depending on the computer and the installed devices, the options that are listed in this section may or may not be displayed.

 **CAUTION:** Certain changes can make your computer work incorrectly. Before you change the settings in BIOS Setup, it is recommended that you note down the original settings for future reference.

Use BIOS Setup for the following purposes:


- Get information about the hardware installed in your computer, such as the amount of RAM and the capacity of the storage device.
- Change the system configuration information.
- Set or change a user-selectable option, such as the user password, type of storage device that is installed, and enable or disable base devices.

## Entering BIOS Setup program

### About this task

Turn on (or restart) your computer and press F2 immediately.

## Navigation keys


 **NOTE:** For most of the BIOS Setup options, changes that you make are recorded but do not take effect until you restart the computer.

**Table 25. Navigation keys**

Keys	Navigation
Up arrow	Moves to the previous field.
Down arrow	Moves to the next field.
Enter	Selects a value in the selected field (if applicable) or follows the link in the field.
Spacebar	Expands or collapses a drop-down list, if applicable.
Tab	Moves to the next focus area.
Esc	Moves to the previous page until you view the main screen. Pressing Esc in the main screen displays a message that prompts you to save any unsaved changes and restart the computer.

## One time boot menu

To access the **one time boot menu**, turn on your computer, and then press F2 immediately.

 **NOTE:** If your computer fails to enter the boot menu, restart the computer and press F2 immediately.

The one-time boot menu displays the devices that you can boot from, and also displays the option to start diagnostics. The boot menu options are:

- Removable Drive (if available)

- STXXXX Drive (if available)

**NOTE:** XXX denotes the SATA drive number.

- Optical Drive (if available)
- SATA Hard Drive (if available)
- Diagnostics

**NOTE:** Choosing **Diagnostics**, will display the **ePSA diagnostics** screen.

The **one time boot menu** also displays the option to access the System Setup screen.

## F12 One Time Boot menu

To enter the One Time Boot menu, turn on or restart your computer, and then press F12 immediately.

**NOTE:** If you are unable to enter the One Time Boot menu, repeat the above action.

The One Time Boot menu displays the devices that you can boot from and also display the options to start diagnostics. The boot menu options are:

- Removable Drive (if available)
- STXXXX Drive (if available)

**NOTE:** XXX denotes the SATA drive number.

- Optical Drive (if available)
- SATA Hard Drive (if available)
- Diagnostics

The One Time Boot menu screen also displays the option to access BIOS Setup.

## BIOS Setup options

**NOTE:** Depending on your computer and its installed devices, the items that are listed in this section may or may not be displayed.

**Table 26. BIOS Setup options—Overview menu**

Overview	
Dell Pro Slim Plus QBS1250	
BIOS Version	Displays the BIOS version number.
Service Tag	Displays the Service Tag of the computer.
Asset Tag	Displays the Asset Tag of the computer.
Manufacture Date	Displays the manufacture date of the computer.
Ownership Date	Displays the ownership date of the computer.
Express Service Code	Displays the Express Service Code of the computer.
Ownership Tag	Displays the Ownership Tag of the computer.
Processor Information	
Processor Type	Displays the processor type.
Maximum Clock Speed	Displays the maximum processor clock speed.
Core Count	Displays the number of cores on the processor.



**Table 26. BIOS Setup options—Overview menu (continued)**

Overview	
Processor ID	Displays the processor identification code.
Processor L2 Cache	Displays the processor L2 cache size.
Processor L3 Cache	Displays the processor L3 cache size.
Microcode Version	Displays the microcode version.
Intel Hyper-Threading Capable	Displays whether the processor is Hyper-Threading (HT) capable.
Intel vPro Technology	Displays whether Intel vPro technology is used.
Memory Information	
Memory Installed	Displays the total memory installed on the computer.
Memory Available	Displays the total memory available on the computer.
Memory Speed	Displays the memory speed.
Memory Technology	Displays the technology that is used for the memory.
DIMM 1 Size	Displays the memory size of the memory installed in DIMM 1.
DIMM 2 Size	Displays the memory size of the memory installed in DIMM 2.
DIMM 3 Size	Displays the memory size of the memory installed in DIMM 3.
DIMM 4 Size	Displays the memory size of the memory installed in DIMM 4.
Devices Information	
Video Controller	Displays the type of video controller available on the computer.
Video Memory	Displays the video memory information of the computer.
Wi-Fi Device	Displays the wireless device information of the computer.
Native Resolution	Displays the native resolution of the computer.
Video BIOS Version	Displays the video BIOS version of the computer.
Audio Controller	Displays the audio controller information of the computer.
Bluetooth Device	Displays the Bluetooth device information of the computer.
LOM MAC Address	Displays the MAC address of the LOM.
Slot 1	Displays the card installed in PCIe slot 1.
Slot 2	Displays the card installed in PCIe slot 2.
Slot 3	Displays the card installed in PCIe slot 3.


**Table 27. BIOS Setup options—Boot Configuration menu**

Boot Configuration	
<b>Boot Sequence</b>	Displays the boot sequence and sets the order the BIOS searches for boot devices when finding an operating system to boot. Add, delete, or prioritize boot devices in the list for boot operation .
Enable PXE Boot Priority	When <b>Enabled</b> , if a PXE boot option is detected it will be added to the top of the <b>Boot Sequence</b> .  When set to <b>Forced</b> any PXE boot option will on top of the <b>Boot Sequence</b> and any external PXE boot option(s) will have higher than any internal PXE boot option(s). OS installation will not change PXE boot option priority.
Extended IPV4 PXE Boot Timeout	Enter the Extended IPV4 PXE Boot Timeout value only if the IPV4 PXE boot fails with standard timeouts.

**Table 27. BIOS Setup options—Boot Configuration menu (continued)**

Boot Configuration	
Force PXE On Next Boot	Click the checkbox to enable the Force PXE feature on the next boot.
Secure Digital (SD) Card Boot	Click the checkbox to enable the Secure Digital (SD) Card Boot.
<b>Secure Boot</b>	Secure Boot is a method of guaranteeing the integrity of the boot path by performing additional validation of the operating system and PCI add-in cards. The computer stops booting to the operating system when a component is not authenticated during the boot process. Secure Boot can be enabled in BIOS setup or using management interfaces like Dell Command Configure, but can only be disabled from BIOS setup.
Enable Secure Boot	<p>Enables the computer to boot using only validated boot software.</p> <p>By default, the <b>Enable Secure Boot</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping the <b>Secure Boot</b> option enabled to ensure that the UEFI firmware validates the operating system during the boot process.</p> <p> <b>NOTE:</b> For Secure Boot to be enabled, the computer is required to be in UEFI boot mode and the Enable Legacy Option ROMs option is required to be turned off.</p>
Secure Boot Mode	<p>Enables or disables the Secure Boot operation mode.</p> <p>By default, the <b>Deployed Mode</b> is selected.</p> <p> <b>NOTE:</b> <b>Deployed Mode</b> should be selected for normal operation of Secure Boot.</p>
<b>Expert Key Management</b>	Enables or disables the ability to modify the keys in the PK, KEK, db, and dbx security key databases to be modified.
Enable Custom Mode	By default, the <b>Enable Custom Mode</b> option is disabled.
Custom Mode Key Management	<p>Selects the custom values for expert key management.</p> <p>By default, the <b>PK</b> option is selected.</p>

**Table 28. BIOS Setup options—Integrated Devices menu**

Integrated Devices	
Date/Time	
Date	Sets the computer date in MM/DD/YYYY format. Changes to the date format take effect immediately.
Time	Sets the computer time in HH/MM/SS 24-hour format. You can switch between a 12-hour and 24-hour clock. Changes to the time format take effect immediately.
Audio	
Enable Audio	<p>Enables all integrated audio controller.</p> <p>By default, all the options are enabled.</p>
Enable Microphone	<p>Enables the microphone.</p> <p>By default, the <b>Enable Microphone</b> option is enabled.</p> <p> <b>NOTE:</b> Depending on the configuration ordered, the microphone setup option may not be available.</p>
Enable Internal Speaker	<p>Enables the internal speaker.</p> <p>By default, the <b>Enable Internal Speaker</b> option is enabled.</p>



**Table 28. BIOS Setup options—Integrated Devices menu (continued)**

<b>Integrated Devices</b>	
<b>USB/Thunderbolt Configuration</b>	
Enable Front USB Ports	<p>Enables the front external USB ports.</p> <p>By default, the <b>Enable Front External USB Ports</b> option is enabled.</p>
Enable Rear USB Ports	<p>Enables the rear external USB ports.</p> <p>By default, the <b>Enable Rear External USB Ports</b> option is enabled.</p>
Enable USB Boot Support	<p>Enables booting from USB mass storage devices that are connected to external USB ports.</p> <p>By default, the <b>Enable USB Boot Support</b> option is enabled.</p>
Enable Thunderbolt Technology Support	<p>Enables the Thunderbolt adapter devices during pre-boot.</p> <p>By default, the <b>Enable Thunderbolt Technology Support</b> option is enabled.</p>
Enable Thunderbolt Boot Support	<p>Enables or disables the Thunderbolt boot support during pre-boot.</p> <p>By default, the <b>Enable Thunderbolt Boot Support</b> option is enabled.</p>
Disable USB4 PCIE Tunneling	Enables the USB4 PCIE devices during pre-boot.
Front USB configuration	Click each checkbox to enable each individual USB port option.
Rear USB configuration	Click each checkbox to enable each individual USB port option.
<b>Dust Filter Maintenance</b>	
Dust Filter Maintenance	<p>Enables or disables BIOS messages for maintaining the optional dust filter installed on the computer.</p> <p>Click the checkbox to set the interval for reminders to clean or replace the dust filter .</p>

**Table 29. BIOS Setup options—Storage menu**

<b>Storage</b>	
<b>SATA/NVMe Operation</b>	
SATA/NVMe Operation	<p>Sets the operating mode of the integrated SATA hard drive controller.</p> <p>By default, the <b>RAID On</b> option is selected. The storage device is configured for AHCI/NVMe mode.</p>
<b>Storage Interface</b>	
Port Enablement	<p>Select onboard drives to enable.</p> <p>By default, all storage options are enabled.</p>
<b>SMART Reporting</b>	
Enable SMART reporting	Enables Self-Monitoring Analysis and Reporting Technology to enable the BIOS to receive analytical information from integrated storage devices and send notifications during startup about storage device errors and possible future failure of the storage device.
<b>Drive Information</b>	
<b>Enable MediaCard</b>	
Secure Digital (SD) Card	Enables or disables the SD card.

**Table 29. BIOS Setup options—Storage menu (continued)**

Storage	
	By default, the <b>Secure Digital (SD) Card</b> option is enabled.
Secure Digital (SD) Card Read-Only Mode	Enables or disables the SD card read-only mode. By default, the <b>Secure Digital (SD) Card Read-Only Mode</b> option is disabled.

**Table 30. BIOS Setup options—Display menu**

Display	
Primary Display	Determines which video controller will become the primary display when there are multiple controllers available. When a specific device is selected display output is only available from ports located on that selected device.

**Table 31. BIOS Setup options—Connection menu**

Connection	
Network Controller Configuration	
Integrated NIC	Controls the on-board LAN controller.
Wireless Device Enable	
WLAN	Enables or disables the internal WLAN device. By default, the <b>WLAN</b> option enabled.
Bluetooth	Enables or disables the internal Bluetooth device. By default, the <b>Bluetooth</b> option enabled.
<b>Enable UEFI Network Stack</b>	Enables or disables the UEFI Network Stack and controls the onboard LAN Controller. By default, the <b>Auto Enabled</b> option is enabled.
IPv4 PXE Boot	Enable or disables the IPv4 PXE Boot option.
IPv6 PXE Boot	Enable or disables the IPv6 PXE Boot option.
HTTP(s) Boot Feature	
HTTP(s) Boot Modes	Select the HTTP(s) Boot Mode.

**Table 32. BIOS Setup options—Power menu**

Power	
USB PowerShare	
Enable USB PowerShare	Enables the computer to supply power to connected USB devices while in sleep state.
Thermal Management	
	Enables or disables cooling of fan and manages processor heat to adjust the computer performance, noise, and temperature. By default, the <b>Optimized</b> option is selected. Standard setting for balanced performance, noise, and temperature.
USB Wake Support	
Enable USB Wake Support	When enabled, a USB device such as a mouse or keyboard can wake the computer from Standby, Hibernate, and Power Off. By default, the <b>Enable USB Wake Support</b> option is enabled.
AC Recovery	




**Table 32. BIOS Setup options—Power menu (continued)**

Power	
AC Recovery	Set the behavior of your computer when power is restored after an unexpected loss of power.
<b>Block Sleep</b>	<p>Enables or disables the computer from entering Sleep (S3) mode in the operating system.</p> <p>By default, the <b>Block Sleep</b> option is disabled.</p> <p><b>i NOTE:</b> When enabled, the computer does not go to Sleep, Intel Rapid Start is disabled automatically, and the operating system power option is blank if it was set to Sleep.</p>
<b>Deep Sleep Control</b>	<p>Determines how aggressive the computer is at conserving power while in Shutdown or Hibernate state.</p> <p>This feature must be disabled to enable <b>Wake From USB keyboard and mouse</b> to work in the Shutdown or Hibernate state.</p>
<b>Fan Control Override</b>	When enabled the computer fans run at full speed.

**Table 33. BIOS Setup options—Security menu**

Security	
<b>Trusted Platform Module (TPM) 2.0 security</b>	<p>The Trusted Platform Module (TPM) provides various cryptographic services which serve as the cornerstone for many platform security technologies. Trusted Platform Module (TPM) is a security device that stores computer-generated keys for encryption and features such as BitLocker, Virtual Secure Mode, remote Attestation.</p> <p>By default, the <b>Trusted Platform Module (TPM)</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping <b>Trusted Platform Module (TPM)</b> enabled to allow these security technologies to fully function.</p> <p><b>i NOTE:</b> The options that are listed apply to computers with a discrete <b>Trusted Platform Module (TPM)</b> chip.</p>
TPM 2.0 Security On	<p>Allows you to enable or disable TPM.</p> <p>By default, the <b>TPM On</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping <b>TPM On</b> enabled to allow these security technologies to fully function.</p>
Attestation Enable	<p>The <b>Attestation Enable</b> option controls the endorsement hierarchy of TPM. Disabling the <b>Attestation Enable</b> option prevents TPM from being used to digitally sign certificates.</p> <p>By default, the <b>Attestation Enable</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping the <b>Attestation Enable</b> option enabled.</p> <p><b>i NOTE:</b> When disabled, this feature may cause compatibility issues or loss of functionality in some operating systems.</p>
Key Storage Enable	<p>The <b>Key Storage Enable</b> option controls the storage hierarchy of TPM, which is used to store digital keys. Disabling the <b>Key Storage Enable</b> option restricts the ability of TPM to store owner's data.</p> <p>By default, the <b>Key Storage Enable</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping the <b>Key Storage Enable</b> option enabled.</p>

**Table 33. BIOS Setup options—Security menu (continued)**

<b>Security</b>	
	 <b>NOTE:</b> When disabled, this feature may cause compatibility issues or loss of functionality in some operating systems.
Clear	<p>When enabled, the <b>Clear</b> option clears information that is stored in the TPM after exiting the computer's BIOS. This option returns to the disabled state when the computer restarts.</p> <p>By default, the <b>Clear</b> option is disabled.</p> <p>Dell Technologies recommends enabling the <b>Clear</b> option only when TPM data is required to be cleared.</p>
PPI Bypass for Clear Commands	<p>By default, the <b>PPI Bypass for Clear Commands</b> option is disabled.</p> <p>For additional security, Dell Technologies recommends keeping the <b>PPI Bypass for Clear Commands</b> option disabled.</p>
<b>Intel Total Memory Encryption</b>	<p>Intel Total Memory Encryption (TME) protects the memory from physical attacks.</p>
<b>Data Wipe on Next Boot</b>	
Start Data Wipe	<p>Data Wipe is a secure wipe operation that deletes information from a storage device.</p> <p> <b>CAUTION:</b> The secure Data Wipe operation deletes information in a way that it cannot be reconstructed.</p> <p>Commands such as delete and format in the operating system may remove files from showing up in the file system. However, they can be reconstructed through forensic means as they are still represented on the physical media. Data Wipe prevents this reconstruction and the data can no longer be recovered.</p> <p>When enabled, the data wipe option provides prompts to wipe any storage devices that are connected to the computer on the next boot.</p> <p>By default, the <b>Start Data Wipe</b> option is disabled.</p>
Absolute	<p>Absolute Software provides various cyber security solutions, some requiring software preloaded on Dell computers and integrated into the BIOS. To use these features, you must enable the Absolute BIOS setting and contact Absolute for configuration and activation.</p> <p>By default, the <b>Absolute</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping the <b>Absolute</b> option enabled.</p> <p> <b>NOTE:</b> When the Absolute features are activated, the Absolute integration cannot be disabled from the BIOS setup screen.</p>
UEFI Boot Path Security	<p>Enables or disables the computer to prompt the user to enter the Administrator password (if set) when booting to a UEFI boot path device from the F12 boot menu.</p> <p>By default, the <b>Always Except Internal HDD</b> option is enabled.</p>
<b>Authenticated BIOS Interface</b>	
Enable Authenticated BIOS Interface	<p>Clear certificates in KMS storage.</p>
Legacy Manageability Interface Access	<p>Allows the platform administrator to control access via the Legacy Manageability Interface.</p>
<b>Firmware Device Tamper Detection</b>	<p>Allows you to control the firmware device tamper detection feature. This feature notifies the user when the firmware device is tampered. When enabled, a screen warning messages are displayed on the computer and a tamper detection event</p>

**Table 33. BIOS Setup options—Security menu (continued)**

Security	
	<p>is logged in the BIOS Events log. The computer fails to reboot until the event is cleared.</p> <p>By default, the <b>Firmware Device Tamper Detection</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping the <b>Firmware Device Tamper Detection</b> option enabled.</p>

**Table 34. BIOS Setup options—Update, Recovery menu**

Update, Recovery	
<b>BIOS Recovery from Hard Drive</b>	<p>Enables or disables the user to recover from certain corrupted BIOS conditions from a recovery file on the user primary hard drive or an external USB key.</p> <p>By default, the <b>BIOS Recovery from Hard Drive</b> option is enabled.</p> <p><b>i</b> <b>NOTE:</b> BIOS Recovery from Hard Drive is not available for self-encrypting drives (SED).</p> <p><b>i</b> <b>NOTE:</b> BIOS recovery is designed to fix the main BIOS block and cannot work if the Boot Block is damaged. In addition, this feature cannot work in the event of EC corruption, ME corruption, or a hardware issue. The recovery image must exist on an unencrypted partition on the drive.</p>
<b>BIOS Downgrade</b>	
Allow BIOS Downgrade	<p>Controls flashing of the computer firmware to previous revisions.</p> <p>By default, the <b>Allow BIOS Downgrade</b> option is enabled.</p>
<b>SupportAssist OS Recovery</b>	<p>Enables or disables the boot flow for SupportAssist OS Recovery tool in the event of certain computer errors.</p> <p>By default, the <b>SupportAssist OS Recovery</b> option is enabled.</p>
<b>BIOSConnect</b>	<p>Enables or disables cloud Service operating system recovery if the main operating system fails to boot with the number of failures equal to or greater than the value specified by the Auto OS Recovery Threshold setup option and local Service operating system does not boot or is not installed.</p> <p>By default, the <b>BIOSConnect</b> option is enabled.</p>
<b>Dell Auto OS Recovery Threshold</b>	<p>Allows you to control the automatic boot flow for SupportAssist System Resolution Console and for Dell OS Recovery Tool.</p> <p>By default, the <b>Dell Auto OS Recovery Threshold</b> value is set to 2.</p>

**Table 35. BIOS Setup options—System Management menu**

System Management	
<b>Service Tag</b>	Displays the Service Tag of the computer.
<b>Asset Tag</b>	<p>Creates a computer Asset Tag that can be used by an IT administrator to uniquely identify a particular computer.</p> <p><b>i</b> <b>NOTE:</b> Once set in BIOS, the Asset Tag cannot be changed.</p>
<b>Wake on LAN</b>	<p>Enables or disables the computer to turn on by a special LAN signal.</p> <p>By default, the <b>Wake on LAN</b> option is disabled.</p>
<b>Auto On Time</b>	<p>Enable to set the computer to turn on automatically every day or on a preselected date and time. This option can be configured only if the Auto On Time is set to Everyday, Weekdays, or Selected Days.</p> <p>By default, the <b>Auto On Time</b> option is disabled.</p>



**Table 35. BIOS Setup options—System Management menu (continued)**

System Management	
<b>Intel AMT Capability</b>	Enable Intel AMT Capability.
<b>SERR Messages</b>	Enable SERR Messages.
<b>First Power On Date</b>	Set the Ownership date.
<b>Diagnostics</b>	
OS Agent Requests	Enables Dell OS Agents to set schedule on-board diagnostics on a subsequent boot.
<b>Power-on-Self-Test Automatic Recovery</b>	Enables Power-on-Self-Test Automatic Recovery to enable BIOS recovery if the computer becomes unresponsive before completing the BIOS Power-on-Self-Test.

**Table 36. BIOS Setup options—Keyboard menu**

Keyboard	
<b>Enable Numlock LED</b>	Enables or disables Numlock LED when the computer boots.
<b>Device Configuration HotKey Access</b>	<p>Allows you to control whether you can access device configuration screens through hotkeys during computer startup.</p> <p>By default, the <b>Device Configuration HotKey Access</b> option is enabled.</p> <p><b>NOTE:</b> This setting controls only the Intel RAID (CTRL+I), MEBX (CTRL+P), and LSI RAID (CTRL+C) Option ROMs. Other preboot Option ROMs, which support entry using a key sequence, are not affected by this setting.</p>




**Table 37. BIOS Setup options—Pre-boot Behavior menu**

Preboot Behavior	
<b>Warnings and Errors</b>	<p>Enables or disables the action to be taken when a warning or error is encountered.</p> <p>By default, the <b>Prompt on Warnings and Errors</b> option is selected.</p> <p><b>NOTE:</b> Errors deemed critical to the operation of the computer hardware stop the functioning of the computer.</p>
<b>Extend BIOS POST Time</b>	<p>Sets the BIOS POST (Power-On Self-Test) load time.</p> <p>By default, the <b>0 seconds</b> option is selected.</p>

**Table 38. BIOS Setup options—Virtualization menu**

Virtualization Support	
<b>Intel Virtualization Technology</b>	
Enable Intel Virtualization Technology (VT)	<p>When enabled, the computer can run a Virtual Machine Monitor (VMM).</p> <p>By default, the <b>Enable Intel Virtualization Technology (VT)</b> option is enabled.</p>
<b>DMA Protection</b>	
Enable Pre-Boot DMA Support	<p>Allows you to control the Pre-Boot DMA protection for both internal and external ports. This option does not directly enable DMA protection in the operating system.</p> <p><b>NOTE:</b> This option is not available when the virtualization setting for IOMMU is disabled (VT-d/AMD Vi).</p> <p>By default, the <b>Enable Pre-Boot DMA Support</b> option is enabled.</p> <p>For additional security, Dell Technologies recommends keeping the <b>Enable Pre-Boot DMA Support</b> option enabled.</p>

**Table 38. BIOS Setup options—Virtualization menu (continued)**

Virtualization Support	
	 <b>NOTE:</b> This option is provided only for compatibility purposes, since some older hardware is not DMA capable.
Enable OS Kernel DMA Support	<p>Allows you to control the Kernel DMA protection for both internal and external ports. This option does not directly enable DMA protection in the operating system. For operating systems that support DMA protection, this setting indicates to the operating system that the BIOS supports the feature.</p>  <b>NOTE:</b> This option is not available when the virtualization setting for IOMMU is disabled (VT-d/AMD Vi). <p>By default, the <b>Enable OS Kernel DMA Support</b> option is enabled.</p>  <b>NOTE:</b> This option is provided only for compatibility purposes, since some older hardware is not DMA capable.
Internal Port DMA Compatibility Mode	When enabled, the BIOS will notify the OS that the Internal ports are not DMA capable.

**Table 39. BIOS Setup options—Performance menu**

Performance	
Intel SpeedStep	
Enable Intel SpeedStep Technology	<p>Enables the computer to dynamically adjust processor voltage and core frequency, decreasing average power consumption and heat production.</p> <p>By default, the <b>Enable Intel SpeedStep Technology</b> option is enabled.</p>
PCIe Resizable Base Address Register (BAR)	
Enable PCIe Resizable Base Address Register (BAR)	Enables or disables PCIe Resizable Base Address Register (BAR) support.


**Table 40. BIOS Setup options—System Logs menu**

System Logs	
BIOS Event Log	
Clear BIOS Event Log	<p>Allows you to select option to keep or clear BIOS events logs.</p> <p>By default, the <b>Keep Log</b> option is selected.</p>
Power Event Log	
Clear Power Event Log	<p>Allows you to select option to keep or clear power events logs.</p> <p>By default, the <b>Keep Log</b> option is selected.</p>


## Updating the BIOS

### Updating the BIOS in Windows

#### About this task

 **CAUTION:** If BitLocker is not suspended before updating the BIOS, the BitLocker key is not recognized the next time you reboot the computer. You will then be prompted to enter the recovery key to proceed, and the computer displays a prompt for the recovery key on each reboot. Failure to provide the recovery key can result in data loss or an operating system reinstall. For more information, see the Knowledge Base Resource [updating the BIOS on Dell systems with BitLocker enabled](#).

## Steps


1. Go to [Dell Support Site](#).
2. Go to **Identify your product or search support**. In the box, enter the product identifier, model, service request or describe what you are looking for, and then click **Search**.  
 **NOTE:** If you do not have the Service Tag, use the SupportAssist to automatically identify your computer. You can also use the product ID or manually browse for your computer model.
3. Click **Drivers & Downloads**. Expand **Find drivers**.
4. Select the operating system installed on your computer.
5. In the **Category** drop-down list, select **BIOS**.
6. Select the latest version of BIOS, and click **Download** to download the BIOS file for your computer.
7. After the download is complete, browse the folder where you saved the BIOS update file.
8. Double-click the BIOS update file icon and follow the on-screen instructions.  
For more information, search in the Knowledge Base Resource at [Dell Support Site](#).

## Updating the BIOS in Linux and Ubuntu


To update the system BIOS on a computer that is installed with Linux or Ubuntu, see the knowledge base article [000131486](#) at [Dell Support Site](#).

## Updating the BIOS using the USB drive in Windows

### About this task

 **CAUTION:** If BitLocker is not suspended before updating the BIOS, the BitLocker key is not recognized the next time you reboot the computer. You will then be prompted to enter the recovery key to proceed, and the computer displays a prompt for the recovery key on each reboot. Failure to provide the recovery key can result in data loss or an operating system reinstall. For more information, see the Knowledge Base Resource [updating the BIOS on Dell systems with BitLocker enabled](#).

## Steps

1. Go to [Dell Support Site](#).
2. Go to **Identify your product or search support**. In the box, enter the product identifier, model, service request or describe what you are looking for, and then click **Search**.  
 **NOTE:** If you do not have the Service Tag, use the SupportAssist to automatically identify your computer. You can also use the product ID or manually browse for your computer model.
3. Click **Drivers & Downloads**. Expand **Find drivers**.
4. Select the operating system installed on your computer.
5. In the **Category** drop-down list, select **BIOS**.
6. Select the latest version of BIOS, and click **Download** to download the BIOS file for your computer.
7. Create a bootable USB drive. For more information, search in the Knowledge Base Resource at [Dell Support Site](#).
8. Copy the BIOS setup program file to the bootable USB drive.
9. Connect the bootable USB drive to the computer that needs the BIOS update.
10. Restart the computer and press **F12**.
11. Select the USB drive from the **One Time Boot Menu**.
12. Type the BIOS setup program filename and press **Enter**.  
The **BIOS Update Utility** appears.
13. Follow the on-screen instructions to complete the BIOS update.

# Updating the BIOS from the One-Time boot menu

You can run the BIOS flash update file from Windows using a bootable USB drive or you can also update the BIOS from the One-Time boot menu on the computer. To update your computers BIOS, copy the BIOS XXXX.exe file onto a USB drive formatted with the FAT32 file system. Then, restart your computer and boot from the USB drive using the One-Time Boot Menu.

## About this task

**CAUTION:** If BitLocker is not suspended before updating the BIOS, the next time you reboot the computer it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress, and the computer will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system reinstall. For more information about this subject, search in the Knowledge Base Resource at [Dell Support Site](#).

## BIOS Update

To confirm if the BIOS Flash Update is listed as a boot option, you can boot your computer to the **One Time Boot** Menu. If the option is listed, then the BIOS can be updated using this method.

To update your BIOS from the One-Time boot menu, you need the following:

- USB drive formatted to the FAT32 file system (the drive does not have to be bootable)
- BIOS executable file that you downloaded from the Dell Support website and copied to the root of the USB drive
- AC power adapter must be connected to the computer
- A functional computer battery to flash the BIOS

Perform the following steps to update the BIOS from the One-Time boot menu:

**CAUTION:** Do not turn off the computer during the BIOS flash update process. The computer may not boot if you turn off your computer.

## Steps

1. Turn off the computer, insert the USB drive that contains the BIOS flash update file.
2. Turn on the computer and press **F12** to access the **One Time Boot** Menu. Select **BIOS Update** using the mouse or arrow keys then press Enter.  
The flash BIOS menu is displayed.
3. Click **Flash from file**.
4. Select the external USB device.
5. Select the file and double-click the flash target file, and then click **Submit**.
6. Click **Update BIOS**. The computer restarts to flash the BIOS.
7. The computer will restart after the BIOS flash update is completed.

# System and setup password


**CAUTION:** The password features provide a basic level of security for the data on your computer.

**CAUTION:** Ensure that your computer is locked when it is not in use. Anyone can access the data that is stored on your computer, when left unattended.

Table 41. System and setup password

Password type	Description
System password	Password that you must enter to boot to your operating system.
Setup password	Password that you must enter to access and change the BIOS settings of your computer.

You can create a system password and a setup password to secure your computer.

 **NOTE:** The System and setup password feature is disabled by default.

## Assigning a System Setup password

### Prerequisites

You can assign a new System or Admin Password only when the status is set to **Not Set**. To enter BIOS System Setup, press F2 immediately after a power-on or reboot.

### Steps


1. In the **System BIOS** or **System Setup** screen, select **Security** and press Enter.  
The **Security** screen is displayed.
2. Select **System/Admin Password** and create a password in the **Enter the new password** field.  
Use the following guidelines to create the system password:
  - Password can be up to 32 characters.
  - Password must contain at least one special character: "( ! " # \$ % & ' \* + , - . / : ; < = > ? @ [ \ ] ^ \_ ` { | } )" )"
  - The password can contain numbers from 0 to 9.
  - The password can contain alphabets A to Z and a to z.
3. Type the system password that you entered earlier in the **Confirm new password** field and click **OK**.
4. Press Y to save the changes.  
The computer restarts.

## Deleting or changing an existing system password or setup password

### Prerequisites

Ensure that the **Password Status** is Unlocked in the System Setup before attempting to delete or change the existing system password and/or setup password. You cannot delete or change an existing system password or setup password if the **Password Status** is Locked. To enter the System Setup, press F2 immediately after a power-on or reboot.

### Steps

1. In the **System BIOS** or **System Setup** screen, select **System Security** and press Enter.  
The **System Security** screen is displayed.
2. In the **System Security** screen, verify that the **Password Status** is Unlocked.
3. Select **System Password**. Update or delete the existing system password, and press Enter or Tab.
4. Select **Setup Password**. Update or delete the existing setup password, and press Enter or Tab.  
 **NOTE:** If you change the system password and/or setup password, reenter the new password when prompted. If you delete the system password and/or setup password, confirm the deletion when prompted.
5. Press Esc. A message prompts you to save the changes.
6. Press Y to save the changes and exit from **System Setup**.  
The computer restarts.

## Clearing CMOS settings

### About this task

 **CAUTION:** Clearing CMOS settings resets the BIOS settings on your computer.

### Steps

1. Remove the [cable cover](#), if applicable.




2. Remove the [side cover](#).
3. Remove the [coin-cell battery cover](#)
4. Remove the [coin-cell battery](#).
5. Wait one minute.
6. Install the [coin-cell battery cover](#).
7. Replace the [coin-cell battery](#).
8. Replace the [side cover](#).
9. Install the [cable cover](#), if applicable.

## Clearing system and setup passwords

### About this task

To clear the system or setup passwords, contact Dell technical support as described at [Contact Support](#).

 **NOTE:** For information about how to reset Windows or application passwords, see the documentation accompanying Windows or your application.


## Troubleshooting

### Dell SupportAssist Pre-boot System Performance Check diagnostics

#### About this task

SupportAssist diagnostics (also known as system diagnostics) performs a complete check of your hardware. The Dell SupportAssist Pre-boot System Performance Check diagnostics is embedded within the BIOS and launched by the BIOS internally. The embedded system diagnostics provides options for particular devices or device groups allowing you to:

- Run tests automatically or in an interactive mode.
- Repeat the tests.
- Display or save test results.
- Run thorough tests to add more options and obtain details about any failed devices.
- View status messages that inform you when the tests are completed successfully.
- View error messages that inform you of problems encountered during testing.


 **NOTE:** Some tests for specific devices require user interaction. Always ensure that you are present at the computer when the diagnostic tests are performed.

For more information, see the knowledge base article [000181163](#).

### Running the SupportAssist Pre-Boot System Performance Check

#### Steps

1. Turn on your computer.
2. As the computer boots, press the F12 key.
3. On the boot menu screen, select **Diagnostics**.  
The diagnostic quick test begins.

 **NOTE:** For more information about running the SupportAssist Pre-Boot System Performance Check on a specific device, see [Dell Support Site](#).

4. If there are any issues, error codes are displayed.  
Note the error code and validation number and contact Dell.

### Power-Supply Unit Built-in Self-Test

Built-in Self-Test (BIST) helps determine if the power-supply unit is working. To run self-test diagnostics on the power-supply unit of a desktop or all-in-one computer, search in the Knowledge Base Resource at [Dell Support Site](#).

### System-diagnostic lights

This section lists the system-diagnostic lights of your Dell Pro Slim Plus QBS1250.

The following table shows different Service LED blinking patterns and associated problems. The diagnostic light codes consist of a two-digit number, and the digits are separated by a comma. The number stands for a blinking pattern; the first digit shows the number of blinks in amber color, and the second digit shows the number of blinks in white color. The Service LED blinks in the following manner:

- The Service LED blinks the number of times equal to the value of the first digit and turns off with a short pause.
- After that, the Service LED blinks the number of times equal to the value of the second digit.

- The Service LED turns off again with a longer pause.
- After the second pause, the blinking pattern will be repeated.

**Table 42. Diagnostic light codes**

Diagnostic light codes (Amber, White)	Problem description
1,1	TPM Detection Failure
1,2	Unrecoverable SPI Flash Failure
1,5	EC unable to program i-Fuse
1,6	Generic catch-all for ungraceful EC code flow errors
1,7	Non-RPMC Flash on Boot Guard fused system
1,8	Chipset "Catastrophic Error" signal has tripped
2,1	CPU configuration or CPU failure
2,2	System board: BIOS or Read-Only Memory (ROM) failure
2,3	No memory or Random-Access Memory (RAM) detected
2,4	Memory or Random-Access Memory (RAM) failure
2,5	Invalid memory installed
2,6	System board/Chipset Error
2,7	LCD failure SBIOS message
2,8	Display power-rail failure on the system board
3,1	CMOS battery failure
3,2	PCI of Video card/chip failure
3,3	Recovery image not found
3,4	Recovery image found but invalid
3,5	EC power-rail error
3,6	Flash corruption detected by SBIOS
3,7	Timeout waiting on ME to reply to HECI message
4,1	Memory DIMM power rail failure
4,2	CPU Power cable connection issue

## Recovering the operating system

When your computer is unable to boot to the operating system even after repeated attempts, it automatically starts Dell SupportAssist OS Recovery.

Dell SupportAssist OS Recovery is a stand-alone tool that is preinstalled in Dell computers running the Windows operating system. It consists of tools to diagnose and troubleshoot issues that may occur before your computer boots to the operating system. It enables you to diagnose hardware issues, repair your computer, back up your files, and restore your computer to its factory state.

You can also download it from the Dell Support website to troubleshoot and fix your computer when it fails to boot into the primary operating system due to software or hardware failures.

For more information about the Dell SupportAssist OS Recovery, see *Dell SupportAssist OS Recovery User's Guide* at [Serviceability Tools at the Dell Support Site](#). Click **SupportAssist** and then click **SupportAssist OS Recovery**.

## Real-Time Clock—RTC reset

The Real-Time Clock (RTC) reset function allows you or the service technician to recover the recently launched model Dell Pro and Pro Max computers from **No POST/No Boot/No Power** situations. You can initiate the RTC reset on the computer from

a power-off state only if it is connected to AC power. Press and hold the power button for 25 seconds. The system RTC reset occurs after you release the power button.

**NOTE:** If AC power is disconnected from the computer during the process or the power button is held longer than 40 seconds, the RTC reset process gets aborted.

The RTC reset will reset the BIOS to its default settings, disable Intel vPro, and reset the computer date and time. The following items are not affected by the RTC reset:

- Service Tag
- Asset Tag
- Ownership Tag
- Admin Password
- System Password
- Storage Password
- Key Databases
- System Logs

**NOTE:** The IT administrator's vPro account and password on the computer will be unprovisioned. The computer needs to go through the setup and configuration process again to reconnect it to the vPro server.

The below items may or may not be reset based on your custom BIOS setting selections:

- Boot List
- Enable Legacy Option ROMs
- Secure Boot Enable
- Allow BIOS Downgrade

## Backup media and recovery options

It is recommended to create a recovery drive to troubleshoot and fix problems that may occur with Windows. Dell provides multiple options for recovering the Windows operating system on your Dell computer. For more information, see [Dell Windows Backup Media and Recovery Options](#).

## Network power cycle

### About this task

If your computer is unable to access the Internet due to network connectivity issues, reset your network devices by performing the following steps:

### Steps

1. Turn off the computer.
2. Turn off the modem.

**NOTE:** Some Internet service providers (ISPs) provide a modem and router combo device.


3. Turn off the wireless router.
4. Wait for 30 seconds.
5. Turn on the wireless router.
6. Turn on the modem.
7. Turn on the computer.

# Getting help and contacting Dell

## Self-help resources


You can get information and help on Dell products and services using these self-help resources:


**Table 43. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="#">Dell Site</a>
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="#">Windows Support Site</a> <a href="#">Linux Support Site</a>
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals, and documents.	Your Dell computer is uniquely identified using a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at <a href="#">Dell Support Site</a> .  For more information about how to find the Service Tag for your computer, see <a href="#">Locate the Service Tag on your computer</a> .
Dell knowledge base articles	<ol style="list-style-type: none"> <li>1. Go to <a href="#">Dell Support Site</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Support Library</b>.</li> <li>3. In the Search field on the Support Library page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Dell Support Site](#).

 **NOTE:** Availability of the services may vary depending on the country or region, and product.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.