

### iiyama | Servicecard





# Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

#### To report a fault, please contact your local support centre found at www.iiyama.com/service

Things to check before you call the iiyama information line
if the power cable is connected securely and turned on?
if the display has been turned on?
if the signal cable is connected securely and the correct input selected?
if the computer has been restarted with the display connected?
if the graphics card is correctly installed with the latest drivers possible?
if the correct native resolution has been selected via 'Display Properties'?
If the R/G/B signal configuration is correct?
if the displays On Screen Menu is shown?
if the correct brightness and contrast settings have been set?
if given display tolerances and compatibility have been considered?
if via the On Screen Menu you have performed a Factory Reset/Recall?

## Before reporting the screen defect, please prepare the following information/evidence:

model number \*

purchase receipt and serial number \*

name and address for collection

telephone/fax number, for availability during the day

convenient collection date (date, time)

short description of the defect

#### Important Note:

If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.

\* see the identification plate on the back of the case.



#### **CE MARKING DECLARATION OF CONFORMITY**

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive".

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IIYAMA CORPORATION: Wijkermeerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No. : PL2738M



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: http://www.iiyama.com

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- Eprel registration number TF2738MSC-B2 : 426849

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# ENGLISH

#### FOR YOUR SAFETY

#### SAFETY PRECAUTIONS

#### WARNING

#### STOP OPERATING THE MONITOR IF YOU ARE AWARE OF ANY PROBLEMS

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

#### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

#### DO NOT PUT ANY OBJECT INTO THE MONITOR

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or iiyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

#### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

#### DO NOT USE THE MONITOR NEAR WATER

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

#### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

#### **PROTECT THE CABLES**

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

#### **ADVERSE WEATHER CONDITIONS**

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

#### CAUTION

#### **INSTALLATION LOCATION**

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

#### DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

#### MAINTAIN GOOD VENTILATION

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10cm (or 4 inches) from any walls.

In case the monitor will be installed inside a kiosk or any other equipment, please make sure enough ventilation is available to avoid overheating of the monitor. Contact the iiyama service center in case you need advice.

#### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

#### **UNPLUG THE MONITOR**

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

#### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

#### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

#### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

#### **REMARK FOR 24/7 USAGE**

This product is not specifically designed for 24/7 usage in all environments.

#### **OTHERS**

#### **ERGONOMIC RECOMMENDATIONS**

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60 cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

# ENGLISH

#### SPECIAL NOTES ON LCD MONITORS

The following symptoms are normal with LCD monitors and do not indicate a problem.

- **NOTE** When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
  - You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
  - Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Switch for some hours.

#### **CUSTOMER SERVICE**

**NOTE** If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

#### CLEANING

- WARNING If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.
- **CAUTION** For safety reasons, turn off the power switch and unplug the monitor before you clean it.

#### NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Never use any of the following strong solvents. These will damage the cabinet and the LCD screen.

Thinner	Spray-type cleaner
Benzine	Wax
Abrasive cleaner	Acid or Alkaline solvent

- Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.
- **CABINET** Stains can be removed with a cloth lightly moistened with a mild detergent solvent. Then wipe the cabinet with a soft dry cloth.
- LCD Periodic cleaning with a soft dry cloth is recommended.
- **SCREEN** Don't use tissue paper etc. because these will damage the LCD screen.

#### BEFORE YOU OPERATE THE MONITOR

#### FEATURES

- Supports Resolutions up to 1920 × 1080
- ◆ High Contrast 1000:1 (Typical) / Brightness 500cd/m<sup>2</sup> (Typical), 425cd/m<sup>2</sup> (with Touch panel)
- Digital Character Smoothing
- Automatic Set-up
- Stereo Speakers 2 × 3W Stereo Speakers
- Standby Feature (VESA DPMS Compliant)
- VESA Mounting Standard (200mm×100mm, 100mm×100mm) Compliant
- IPX1 Standard Compliant (Only front face)

#### **CHECKING THE CONTENTS OF THE PACKAGE**

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local iiyama dealer or regional iivama office.

- Power Cable\*
- HDMI Cable USB Cable
- mDP-DP Cable Safety Guide
- Quick Start Guide
- Cable Cover

#### CAUTION

- \* TO USERS IN 120V AREA
  - The rating of the Power Cable enclosed in 120V area is 10A/125V. If you are using a power supply higher than this rating, then a power cable with a rating of 10A/250V must be used. However, all guarantees and warranties are void for any problems or damage caused by a power cable or AC adapter not supplied by iiyama.

DisplayPort Cable

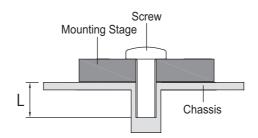
An approved power cable greater or equal to H05VVF. 3G. 0.75mm<sup>2</sup> must be used.

#### **INSTALLATION**

**WARNING** Before installation, make sure the wall, ceiling or desktop arm is strong enough to hold the necessary weight of the display and the mount.

#### < WALL MOUNTING >

WARNING When you use with the wall mounting, in consideration of thickness of the mounting stage, tighten the M4 Screws (4 pcs) with washer which "L" length is 8mm(VESA mounting holes) or 8mm(Outer mounting holes) to fasten the monitor. Using the screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.



#### < BUILT-IN EQUIPMENT >

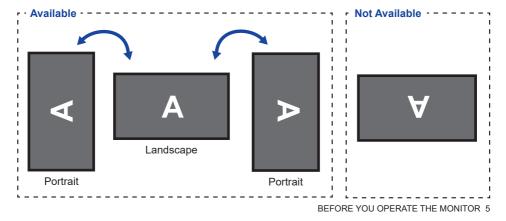
WARNING This product is not designed for the purpose of being used in high temperature environment.

If the product is placed in an external cabinet, you need to design cooling fans and vents to keep the temperature low enough to fit in the product temperature specification.

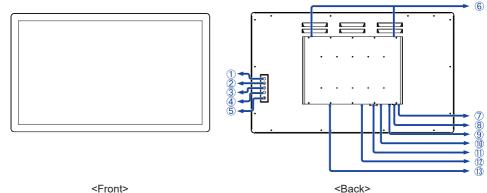
#### < ROTATING THE DISPLAY >

The monitor is designed to be compatible with both landscape and portrait modes.

Video card for portrait display will be required for rotating the image on the screen.



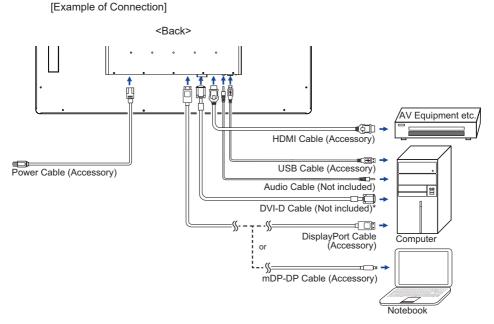
#### CONTROLS AND CONNECTORS



- ① Menu Button (MENU)
- ② Scroll Up / Audio Adjust Button (  $\triangle$  )
- (3) Scroll Down / i-Style Color Button (  $\bigtriangledown$  )
- ④ Select / Input Select Button (ENTER)
- ⑤ Power Switch ( 小 )
- ⑥ Speakers
- Power Indicator
  - NOTE Blue: Normal operation Orange: Standby mode
- ⑧ USB Connector (USB)
- (9) Audio Connector (AUDIO IN)
- 10 HDMI Connector (HDMI)
- 1 DVI-D Connector (DVI)
- 12 DisplayPort Connector (DP)
- (13) AC Connector(  $\sim$  : Alternating current) (AC POWER IN)

#### CONNECTING YOUR MONITOR

- ① Ensure that both the computer and the monitor are switched off.
- ② Connect the computer to the monitor with the signal cable.
- ③ Connect the computer to the monitor with the USB Cable.
- ④ Connect the Power Cable to the monitor first and then to the power source.
- 5 Turn on your monitor and computer.
- NOTE Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
  - The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
  - Make sure you tighten the finger screws at each end of the Signal Cable.
  - The Class I pluggable equipment Type A must be connected to protective earth.
  - The socket-outlet shall be installed near the equipment and shall be easily accessible.



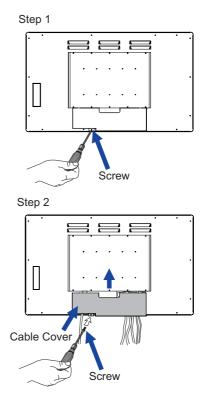
\* DVI-D cable is not supplied with the monitor. If you use low quality DVI-D cable, it may cause a result of electro-magnetic interference. Please contact the iiyama Support Centre in your country if you wish to connect the monitor via the DVI input.

#### [Fitting and Removal of Cable Cover]

Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.

#### < Fitting >

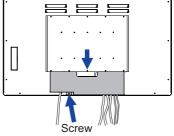
- Remove the screw from the monitor as shown in Step1.
- ② Connect the cables, as shown in Step2, place the cable cover and fix it firmly using a screw.



#### < Removal >

 Remove the screw and the cable cover as shown in Step3.





#### Signal Timing

Change to the desired signal timing listed on page 22: COMPLIANT TIMING.

	Mouse	Digitizer	Gestures *1	Remarks
Windows8/8.1/10	0	0	0	
Windows7	0	0	0	
				For Mac OS X version 10.6
Mac OS/OS X *2	0	0	○ * <sup>3</sup>	and above you need a driver.
				Works for single touch only.
Linux	0	0	0	Kernel 2.6.38 and above
Android *4	0	0	0	Kernel 2.6.38 and above
	Click	Mouse function	Mouse & Digitizer	
Functions	-	Right-Click	functions	
Functions	Drag Double-Click	Flick	Press & Tap, Rotate,	
	Double-Click	Visual feedback	Zoom-in/out	

#### TOUCH support operation system

The other OS Versions not listed are not supported.

- $\bigcirc$  : Supported  $~\times$  : Not supported
- \*<sup>1</sup> Gestures can be supported by application programs.
- \*<sup>2</sup> Please download the Mac driver from the following website. https://www.touch-base.com/oem/weida/
  - And, please use the "V6" driver for this model.
- \*<sup>3</sup> When you install the gesture driver (http://touch-base.com/documentation/Gestures.htm#\_ Installation\_and\_running), it can support 2 - 4 finger gesture (definition be Apple Inc.)
- \*<sup>4</sup> As Android is very divers, check with your device manufacturer if your device supports the touch function (for software developers; the controller is PID: 2575/ VID: 0402)
- \*<sup>5</sup> Windows XP / Vista are not supported by Microsoft anymore.
- \*6 Chrome OS is supported. Chrome OS is auto updating and based on the (latest) Linux kernel.

- Touch Input Settings in Dual Screen Mode
- ① Connect the primary monitor to the computer first. Set Control Panel > Hardware and Sound > Tablet PC Settings > Display > Setup.



The following message will appear on the screen. Please follow the instructions.



2 After setting (1), connect a second monitor and perform the setup as in (1).



NOTE The monitors are recognized as dual-display, and touch operation cannot be performed on two monitors at the same time.

You can perform touch operation on only one of the monitors.

#### **OPERATING THE MONITOR**

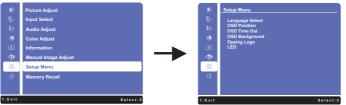
To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 22. You are also able to adjust the picture by following the button operation shown below.

 Press the ① Button to start the On Screen Display (OSD) feature. There are additional Menu items which can be switched by using the ▲ / ▼ Buttons.



- ② Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the ② Button. Then, use the ▲ / ▼ Buttons to highlight the desired adjustment icon.
- ③ Press the ② Button again. Use the ▲ / ▼ Buttons to make the appropriate adjustment or setting.
- ④ Press the ① Button to leave the menu, and the settings you just made would be automatically saved.

For example, to correct for the OSD vertical position, select Menu item of Setup Menu and then press the (2) Button. Then, select the OSD Position by using the  $\blacktriangle$  /  $\blacktriangledown$  Buttons.



An adjustment page appears after you press the (2) Button. Then, select OSD V.Position by using the  $\blacktriangle$  /  $\blacktriangledown$  Buttons. Press the (2) Button again. Then, use the  $\bigstar$  /  $\blacktriangledown$  Buttons to change the OSD vertical position settings. The OSD vertical position of the overall display should be changing accordingly while you are doing this.

*	Setup Menu
い 初	OSD Position
87	OSD H. Position
۹	OSD V. Position
G	
<u></u>	
۲	
ර	
1:Exit	Select:2

Press the ① Button lastly, it ends, all changes are saved in the memory.

- **NOTE** When button operations are aborted during adjustment, On-Screen Display disappears when the time set for the OSD Time Out has passed. Also, the ① button can be used to return previous menu and turn off the On-Screen Display.
  - Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.

#### **ADJUSTMENT MENU CONTENTS**

Picture Adjust	÷¢:	Picture Adjust		
Adjustment Item	Proble	em / Option Button to Press		
Contrast *3	Too dull Too inte	· · · · · ·		
Brightness * <sup>1,2,3</sup>		Too dark Too bright $\checkmark$		
Adv. Contrast * <sup>2,3,4</sup>	Off	Typical Contrast Ratio		
Auv. Contrast	On	Increased Contrast Ratio		
	Off	Normal		
ECO Mode *3	1	Brightness of back-light is reduced.		
	2	Brightness of back-light is reduced more than 1.		
	3	Brightness of back-light is reduced more than 2.		
Overdrive *5	Off / -2 / -1 / 0 / +1 / +2 <ul> <li>It will improve the gray level response time of the LCD panel.</li> <li>A higher level results in a faster response time.</li> </ul> <ul> <li>The second second</li></ul>			

\*<sup>1</sup> Adjust the Brightness when you are using the monitor in a dark room and feel the screen is too bright. Can not select when Adv. Contrast is On.

\*<sup>2</sup> Brightness and Adv. Contrast can not enable the same time when ECO Mode is on.

\*<sup>3</sup> Contrast, Brightness, Adv. Contrast and ECO Mode adjustments are disabled when i-Style Color is activated.

\*<sup>4</sup> To activate the option, mark it in the setup menu. To deactivate it, remove the marking.

\*<sup>5</sup> Overdrive can only be enabled when the input refresh rate is 60Hz.

Input Select Direct Input Select				
Adjustment Item	Problem /	Option Button to Press		
	DVI	Select the DVI input.		
	HDMI	Select the HDMI input.		
Input Select	DisplayPort	Select the DisplayPort input.		
	Auto	Search for an available input source and select automatically.		

**NOTE** Input source is fixed, not selected automatically when DVI, HDMI and DisplayPort which are selected.

#### Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

• Input Select: Press the (2) Button when the Menu is not displayed.

Audio Adjust         Direct         Size         Audio Adjust				
Adjustment Item	Problem /	Option Button to Press		
Volume	Too soft Too loud	<ul> <li>✓ ▲</li> <li>✓ ▼</li> </ul>		
Mute *1 Direct	Off	Return the sound volume to the previous level.		
Mute *1 Direct	On	Turn off the sound temporarily.		
	HDMI	Select the HDMI input.		
Audio Input *2	DisplayPort	Select the DisplayPort input.		
	Line-In	Select the Line-In input.		

\*<sup>1</sup> To activate the option, mark it in the setup menu. To deactivate it, remove the marking.

\*<sup>2</sup> Suitable for HDMI and DisplayPort input only.

#### Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

- Audio Adjust: Press the **A** Button when the Menu is not displayed.
- Mute: Pressing and holding of the **A** Button for about 2 seconds when the Menu is not displayed.

Mute and Unmute are switched as follows by pressing the A Button successively.

Color Adjust *	۲	Color Adjust
Adjustment Item	Problem	/ Option Button to Press
Cool	Bluish whi	te
Normal	Greenish v	vhite
Warm	Reddish w	hite
User Color	Red Green Blue	Too weak I I I I I I I I I I I I I I I I I I I
	Off	Return to a state set by color adjustment except i-Style Color.
	Standard	For general windows environment and monitor default setting.
i-Style Color Direct	Game	For PC game environment.
	Cinema	For movie and video environment.
	Scenery	For displaying outdoor scenery images
	Text	For text editing and viewing in a word processing environment.

\* Color Adjust is disabled when Blue Light Reducer is activated.

#### Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

• i-Style Color: Press the **V** Button when the Menu is not displayed.



Manual Image Adjust	ाक्रे Manu	al Image Adjust	
Adjustment Item	Problem / Op	tion	Button to Press
Sharpness	1/2/3/4/5 You can change the picture quality from 1 to 5 (soft to sharp). Press the ▲ Button to change the picture quality in numerical order. Press the ▼ Button to change the picture quality in reverse numerical order. Adjust the picture quality at resolutions of less 1920 x 1080. You can change the picture quality (5 steps).		
Video Mode Adjust	Full Screen	Full screen display	
	Aspect Ratio *1	Expansion display of Aspec	t
	Off	Typical	
Blue Light Reducer *2 Direct	1	Blue light is reduced.	
Bide Light Heddeel	2	Blue light is reduced more t	han Mode1.
	3	Blue light is reduced more t	han Mode2.
	Off	Normal	
	Soft	Enhance the picture edge.	
X-res Technology	Middle	Enhance the picture edge mor	e than the Soft option.
	Hard	Enhance the picture edge n Middle option.	nore than the

\*<sup>1</sup> It can display in the center of the screen with a 4:3, 5:4 or 16:10 aspect ratio when input video resolution is 4:3, 5:4 or 16:10.

\*<sup>2</sup> Blue Light Reducer is disabled when Color Adjust is activated.

#### Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

• Blue Light Reducer: Pressing and holding of the (2) Button for about 2 seconds when the Menu is not displayed.

Setup Menu 🛞 Setup Menu				
Adjustment Item	Problem /	Option		Button to Press
	English	English	Русский	Russian
	Français	French	日本語	Japanese
Language Select	Deutsch	German	简体中文	Simplified Chinese
	Nederlands	Dutch	繁體中文	Traditional Chinese
	Polski	Polish		
OSD Position	OSD H.Position	OSD is too left OSD is too right		★ ▲
	OSD V.Position	OSD is too low OSD is too high		<ul> <li>★</li> <li>★</li> <li>★</li> <li>▼</li> </ul>
OSD Time Out	You can set the OSD display duration time. 5 / 15 / 30 / 60 seconds			
	Off	Retune the backgr	round of OS	SD.
OSD Background*	On	On The background of OSD is made transparent.		
Opening Logo*	Off	Off iiyama Logo does not display when the monitor is turned on.		when the monitor is
	On	iiyama Logo display	yed when th	e monitor is turned on.
LED*	Off	The Power Indicat	or is turned	I Off.
	On	The Power Indicat	or is turned	l On.
NOTE Turn Off the Power Indicator when you are bothered by the light.				

\* To activate the option, mark it in the setup menu. To deactivate it, remove the marking.

Memory Recall	ා Memory Re	call
Adjustment Item	Problem / Option Button to Press	
Memory Recall	Factory-preset data is restored.	

# ENGLISH

#### • Lock Mode

#### <OSD Menu>

- 1. The OSD lock will be activated by pressing the front buttons ① and ▲ for about 5 seconds. If you try to access the OSD by pressing any of the buttons ①, ▼, ▲ and ②, message "OSD Locked" will appear on the screen.
- 2. The OSD lock will be deactivated by pressing the front buttons (1) and **A** again for 5 seconds.

#### <Power Switch>

- The power switch lock will be activated by pressing the front buttons ① and ▼ for 5 seconds. Locking the power switch means that won't be able to turn off the Monitor while the power switch is locked. If presses the power switch message "Power Button Locked" will appear on the screen.
- 2. The power switch lock will be deactivated by pressing the front buttons (1) and ♥ again for about 5 seconds.

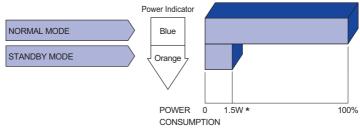
#### STANDBY FEATURE

The standby feature of this product complies with power saving requirement of VESA DPMS. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

To use the feature, the monitor needs to be connected to a VESA DPMS compliant computer. There is a standby step the monitor takes as described below. The standby function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

#### Standby Mode

When the video signal from the computer is off, the monitor enters into Standby Mode which reduces the power consumption to less than 1.5W\*. The screen becomes dark, and the power indicator turns to orange. From Standby Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



- \* USB peripherals and audio equipment are not connected.
- **NOTE** Even when using the standby mode, the monitor consumes electricity. Turn off the Power Switch whenever the monitor is not in use, during the night and weekends, to avoid unnecessary power consumption.

# ENGLISH

#### **TROUBLE SHOOTING**

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

- 1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
- Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
- 3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

## Problem

#### Check

U	not appear.			
	(Power indicator	□ The Power Cable is firmly seated in the socket.		
does not light up.)		The Power Switch is turned ON.		
		□ The AC socket is live. Please check with another piece of equipment.		
	(Power indicator is blue.)	<ul> <li>If the blank screen saver is in active mode, touch the keyboard or the mouse.</li> <li>Increase the Contrast and/or Brightness.</li> <li>The computer is ON.</li> <li>The Signal Cable is properly connected.</li> <li>The signal timing of the computer is within the specification of the monitor.</li> </ul>		
	(Power indicator is orange.)	<ul> <li>If the monitor is in standby mode, touch the keyboard or the mouse.</li> <li>The computer is ON.</li> <li>The Signal Cable is properly connected.</li> <li>The signal timing of the computer is within the specification of the monitor.</li> </ul>		
2	The screen is not synchronized.	<ul><li>The Signal Cable is properly connected.</li><li>The signal timing of the computer is within the specification of the monitor.</li></ul>		
3	The screen position is not in the center.	□ The signal timing of the computer is within the specification of the monitor.		
4	The screen is too bright or too dark.	□ The video output level of the computer is within the specification of the monitor.		
5	The screen is shaking.	<ul><li>☐ The power voltage is within the specification of the monitor.</li><li>☐ The signal timing of the computer is within the specification of the monitor.</li></ul>		
6	No sound.	<ul> <li>The audio equipment (computer etc.) is ON.</li> <li>The Audio Cable is properly connected.</li> <li>The Volume is turned up.</li> <li>The Mute is OFF.</li> <li>The audio output level of the audio equipment is within the specification of the monitor.</li> </ul>		
7	The sound is too loud or too quiet.	□ The audio output level of the audio equipment is within the specification of the monitor.		

#### Problem

#### Check

- ⑧ A strange noise is ☐ The Audio Cable is properly connected. heard.
- ③ T h e t o u c h □ The USB Cable is firmly seated in the socket. screen shows no □ Touch screen driver software is installed. response.

#### **RECYCLING INFORMATION**

For better environment protection please don't dispose your monitor. Please visit our web site: www.iiyama.com for monitor recycling.

#### **APPENDIX**

Design and specifications are subject to change without prior notice.

#### SPECIFICATIONS : ProLite TF2738MSC-B2

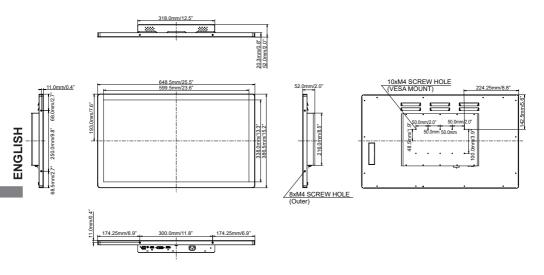
	Technology	Projected capacitive 10pt touch		
Turk	Light transmission	85%		
Touch Screen	Hardness	6H		
	Total thickness	3.6mm		
	Communication system	USB serial transfer		
Size Cate	gory	27"		
	Panel technology	IPS (In-Plane-Switching)		
	Size	Diagonal: 27" (68.6cm)		
	Pixel pitch	0.3114mm H × 0.3114mm V		
LCD Panel	Brightness	500cd/m <sup>2</sup> (Typical), 425cd/m <sup>2</sup> (with Touch panel)		
	Contrast ratio	1000 : 1 (Typical: with Touch panel)		
	Viewable angle	Right / Left : 89 degrees each, Up / Down: 89 degrees each (Typical)		
	Response time	14ms (Typical), 5ms (Gray to Gray)* <sup>3</sup>		
Display Colors		Approx.16.7M		
Sync Free	quency	Horizontal: 30-80kHz, Vertical: 55-75Hz		
Maximum	Resolution	1920 × 1080, 2.1 MegaPixels		
Input Con	nector	DVI-D, HDMI, DisplayPort		
Plug & Pla	ау	VESA DDC2B <sup>™</sup>		
Input Vide	eo Signal	Digital: DVI (Digital Visual Interface Standard Rev.1.0) compliance Digital: HDMI, DisplayPort		
Input Aud	io Connector	ø 3.5mm mini jack (Stereo)		
Input Aud	io Signal	1.0Vrms maximum		
Speakers		3W × 2 (Stereo speakers)		
Maximum	Screen Size	597.6mm W × 336.2mm H / 23.5" W × 13.2" H		
Power So	urce	100-240VAC, 50/60Hz 0.7A		
Power Co	onsumption*1	25W typical, Standby mode: 1.5W maximum		
Dimensio	ns / Net Weight	648.5 × 386.5 × 52.0mm / 25.5 × 15.2 × 2.0" (W×H×D) 8.3kg / 18.3lbs		
Environm	ental Considerations	Operating:Temperature Humidity5 to 35°C / 41 to 95°F 10 to 80% (No condensation)Storage:Temperature Humidity-20 to 60°C / -4 to 140°F 5 to 85% (No condensation)		
Approvals	3	CE, UKCA, TÜV-Bauart, EAC, IPX1* <sup>2</sup>		

**NOTE** \*<sup>1</sup> USB peripheral and audio equipment are not connected.

\*<sup>2</sup> IPX1 Standard Compliant : Only front face

\*<sup>3</sup> When set to Overdrive +2.





#### COMPLIANT TIMING

Video Mode	Horizontal Frequency	Vertical Frequency	Dot Clock
	31.469kHz	59.940Hz	25.175MHz
640 × 480	37.500kHz	75.000Hz	31.500MHz
	37.861kHz	72.809Hz	31.500MHz
	35.156kHz	56.250Hz	36.000MHz
800 × 600	37.879kHz	60.317Hz	40.000MHz
800 × 800	46.875kHz	75.000Hz	49.500MHz
	48.077kHz	72.188Hz	50.000MHz
	48.363kHz	60.004Hz	65.000MHz
1024 × 768	56.476kHz	70.069Hz	75.000MHz
	60.023kHz	75.029Hz	78.750MHz
1280 × 1024	63.981kHz	60.020Hz	108.000MHz
1200 × 1024	79.976kHz	75.025Hz	135.000MHz
1440 × 900	55.935kHz	59.887Hz	106.500MHz
1680 × 1050	65.290kHz	60.000Hz	146.250MHz
1920 × 1080	66.590kHz	59.930Hz	138.500MHz